



How we are keeping you safe:

By keeping 2 metres distance where possible

This greatly reduces the risk of transmitting the virus.



Wearing the correct PPE at all times

Your care worker will wear a face mask, apron and gloves. Sometimes they might wear eye protection too.



Washing our hands

Care workers will wash their hands regularly and have hand sanitiser with them.



Regular Covid-19 testing

This is now available for Care Workers.



Getting the Flu Vaccine

Care Workers can also get a free flu vaccine.



Isolating

Care Workers will follow isolation guidance.



How to help us keep you safe

- **Follow local and national COVID-19 guidelines**

These are designed to keep you and others safe.



- **Let us know if you have COVID-19 symptoms**

This is so we can continue to care and support you safely.



- **Provide cleaning materials**

Please provide disposal bags for used PPE and cleaning materials to clean equipment used and wipe surfaces.

Please also provide access to hot soapy water and paper towels.



Expect changes

The pandemic is a changing situation that we all have to react to – so please understand your care worker or time of visit could change at short notice.

If you have any concerns, please talk to your Home Care Provider.

The wording in this publication can be made available in other formats such as large print and Braille. Please call 01274 431000.