

Thusday 3rd July 2025

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England. Information should be sent to ProviderBulletin@bradford.gov.uk.

KEY DATES FOR YOUR DIARY

PROVIDER

BULLETIN

Upcoming events can also be viewed in the **<u>EVENTS CALENDAR</u>** in the Provider Zone.

- Bradford Literature Festival 27th June to 6th July
 - Workforce quality workshop 8th July
- People first Keighley and craven summer party 14th July
 - Marie curie drop-in session 16th July
- Living safely and well in later life conference 16th July
 - Zip the cow (BCA) 26th July
 - Free family fun day (Bradford bulls) 31st July
- Health and wellbeing event for people with learning disabilities 10th September If you are aware of any upcoming events and would like to advertise on the Event Calendar, please visit <u>HERE</u> and post an entry.

BRADFORD MARKET POSITION STATEMENT

Bradford's web-based <u>Market Position Statement</u> was first published in 2023 and is now due for review. The Market Position Statement is designed to help providers understand the future opportunities available to work with the Council. We would like your feedback on the current statement, and what information you'd like to see in the new one. **Please complete this short** survey by Thursday 10th July to share your views: https://forms.office.com/e/sQTu3LCepc. Thank you.

PROVIDER PORTAL – DOWNTIME

Please note that due to essential maintenance, the Provider Portal will be unavailable from 5pm on Monday 7th July. Please ensure that you have saved any updates and logged out of the portal by 5pm. It is anticipated that the portal will be down for 30 minutes - Please do not attempt to access the portal during this time. If you experience difficulties logging back in, please email <u>Provider.Portal@bradford.gov.uk</u>

HEATH HEALTH ALERT

As the hot weather continues, we ask that you review your extreme weather procedures and read and share the **new updated guidance below** to help ensure the safety and wellbeing of those people we support across the Bradford district.

We would recommend you sign up to receive Heat Health Advice directly to their email: <u>Heat-Health Alerting system - GOV.UK</u>

There is also a helpful resource landing page for health and social care providers, which includes specific action cards for home care and care home providers: Heat-Health Alerting system: guidance for health and social care providers - GOV.UK

Within this page you can find:

Heat-Health Alert action card for health and social care providers -GOV.UK

- Heat-Health Alert summary action card for care homes
 - <u>Heat summary action card home care</u>

The latest information and advice can be found here: <u>Heat-Health Alerts</u> issued by UKHSA and the Met Office - GOV.UK

Finally, there is a useful general guidance page on staying safe in hot weather: <u>Beat the heat: staying safe in hot weather - GOV.UK</u>

Thank you for your continued support and commitment to safeguarding those in your care.

WELL TOGETHER FACE TO FACE AND VIRTUAL GROUPS WALKS & BAILDON WALKERS <u>NEWSLETTER</u> PROFESSIONAL REFERRAL LETTER

Workforce Quality Workshop - Part Two Nurturing & Retaining your Workforce Whole sector Event

Tuesday 8th July | 12:30 - 16:00

WHOLE SECTOR QUALITY WORKSHOP

This face to face Quality Workshop will take place in the Ballroom at Mercure Bradford Bankfield Hotel on Tuesday, 8th July 2025 from 12:30 - 4pm (Agenda will commence at 1pm)

Agenda includes:

- Key updates on the new Care Certificate
- Changes to mandatory training requirements
- Free occupational development offers for ASC
- Meeting the Oliver McGowan Training Requirements

BOOK

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birdie

- How to value and retain your workforce
- Useful resources and ongoing support

Click here to book your free place



HEMPSONS

skillsforcare

JTM Service

For more information please email admin@bradfordcareassociation.org

Bradford District and Craven Health and Care Partnership

TLDallas





SCAM CALL ALERT FOR AIREDALE CARE PROVIDERS

We're advising all care providers in the Airedale area to be aware of a recent surge in scam phone calls targeting vulnerable individuals. Scammers are impersonating Virgin Media representatives, claiming there are issues with broadband or billing, and attempting to take payments over the phone.

Please ensure your staff and service users are informed of the following:

- Virgin Media does not request unexpected payments or full card details over the phone.
- These calls often create a sense of urgency to pressure individuals into acting quickly.
- If a service user receives such a call, they should hang up immediately and not share any personal or financial information.

Recommended actions:

- Encourage service users to report suspicious calls to a trusted staff member.
- Report incidents to Action Fraud at 0300 123 2040 or online at <u>www.actionfraud.police.uk</u>.
- Share this information with colleagues and other care teams to help protect those most at risk.

Your vigilance can help prevent financial harm and distress among those you support.

EVISA SUPPORT SESSIONS

As you may be aware, the Home Office is replacing expired physical immigration documents with eVisas (electronic visas). Anyone with longer than 3 months immigration permission to remain in the UK will require an eVisa to travel abroad, prove their rights and entitlements and to generate a share code. This can be used as proof of ID to access key services such as housing, benefits, education, and employment. This applies to people with different types of immigration status of all ages, including dependent children.

Migrant Help are running some further sessions in partnership with Bevan Healthcare (Bradford) & The Salvation Army (Keighley) throughout July to support participants to access their eVisas. These are run on a drop-in basis; no appointment is needed. All support is free and interpreters can be used to provide support in someone's own language if needed.

eVisa Support Sessions Bradford & Keighley: July 2025 Bradford Bevan, Keighley Salvation Army

- Wednesday 2nd July, 10am 12pm
- Tuesday 8th July, 10am 1pm
- Wednesday 16th July, 10am 12pm
- Tuesday 22nd July, 10am 1pm
- Wednesday 30th July, 10am 12pm
- Wednesday 9th July, 1 3pm
- Wednesday 16th July, 1 3pm
- Wednesday 30th July, 1 3pm

If you support anyone who would like help but is unable to attend the drop-in sessions, please fill in the referral form below and we will get in touch with them to make sure they get the support they need.

Referrals: <u>Transition to eVisa support | Migrant Help</u>

NEW GRANT OPPORTUNITY

I'm part of the Physical Activity team at Parkinson's UK and I would like to share information on your website about two new grants programmes which are now available for any local community groups and activity providers.

Please let me know if you have any questions or if you would like any other information in the meantime.

Physical Activity Grants: https://www.parkinsons.org.uk/informationand-support/grants-physical-activity-providers

Marginalised Communities

Grants: https://www.parkinsons.org.uk/information-andsupport/physical-activity-grants-marginalised-communities

Meet the Funder

webinars: https://docs.google.com/forms/d/e/1FAlpQLSf4RHTWSjlw Vd2RM8rdFijUH5cWp9cRy6BbA13DFQoWm2sttg/viewform

For more information click HERE and HERE

X Don't Miss Out – Book Your Place at Our BCA Upcoming Quality Workshop! 🎇

Only 1 week to go, time is ticking, and spaces are filling up fast for our next Quality Workshop - a must attend event for all Adult Social Care (ASC) providers in the Bradford District!

It's an informative agenda packed with essential updates, free training opportunities, and great insights to help you stay ahead:



Key updates on the new Care Certificate Changes to mandatory training requirements Free occupational development offers for ASChme Meeting the Oliver McGowan Training Requirements How to value and retain your workforce Useful resources and ongoing support

With fantastic speakers and practical takeaways, this free webinar is open to all roles in ASC – from care staff and registered managers to HR professionals, leaders, and nominated individuals.

Don't wait – secure your spot today and be part of a session that supports quality, compliance, and workforce development – CLICK HERE TO BOOK YOUR FREE PLACES!

Holiday Activities and Food (HAF) clubs this summer

If your child gets benefits-related free school meals you can also take advantage of **free** activities and experiences during the summer school holidays with the Holiday Activities and Food (HAF) programme.

There are more than 100 HAF holiday clubs running this summer offering a huge range of fun activities at venues across the district.

Places are free for children who live in Bradford District and are eligible for benefits-related free school meals and for children with special educational needs or disabilities. They also get a free healthy meal while at the club.

Places are limited and fill up fast so, take a look at what is on offer and book now to avoid missing out.

<u>Working families: get 30 hours of funded childcare –</u> <u>apply now</u>

From this September, 15 hours of funded childcare for working families will expand to 30 hours, meaning eligible working families can apply now (before 31 August) to access 30 hours of funded childcare from September. Children are eligible from the term after they turns 9 months until they reach school age.

If you are already accessing 15 hours of funded childcare for your child you don't need to reapply. Simply continue to reconfirm your details on your <u>GOV.UK</u> account every 3 months and your existing code will update automatically enable you to take up 30 hours from September.

This expansion is designed to support a child's early education development and help families balance work and family life. It's the final phase of the Government's childcare expansion, which could save families up to £7,500 per year.

Apply for your childcare code **by 31 August** to start using the support from 1 September.

Apply Now



Dear colleagues,

To ensure that community health services for adults can continue to provide for people with the greatest need, the Community Continence Service has changed the provision of incontinence pads (containment products) for adults newly referred to the service. This change commenced from Monday 23 June.

This means:

- The service no longer provides low absorbency pads
- That a maximum of two x pull up pants (special order and authorisation still needed) or three continence pads can be provided in a 24-hour period.

These changes are in direct response to growing demand, rising costs and a static budget. The Continence team will continue to assess patients and provide recommendations as to the number of incontinence pads required. Where this exceeds the pad 'allocation limits', patients will be advised to purchase additional products to 'top up' - most major supermarkets and high street pharmacies sell incontinence pads at a reasonable price.

It is however noted that this may present a financial challenge for some patients, and therefore the continence service will be signposting patients to benefits advice if they are not currently in receipt of financial support.

The changes currently only apply to patients newly referred to the continence service, excluding those in a nursing home bed initially. Work is ongoing to explore the potential future application of these changes to existing patient in receipt of incontinence pads - this will be subject to the approval of a business case and equality impact assessment. Any person that would be affected by future changes will be written to in advance.

Noting the challenges posed with rising demand, we would like to establish a task and finish group in the future to explore how system partners can work together to promote a sustainable approach to providing containment products. If you would like to be involved in such a group, then please drop me an email to express your interest. **James Cooke** Head of Adult Community Services James.cooke@bdct.nhs.uk

Age, Ageism and Inequalities

BITESIZE TRAINING SESSION

Tuesday 15 July, 1– 2pm (Microsoft Teams)

The UK's population is changing, with people living to a greater age. Yet what does this mean for our residents across the district who are vulnerable to deprivation and poverty, and where growing older will further exacerbate existing inequalities.

The next Reducing Inequalities Alliance bitesize training session will focus on:

- The concept of ageism across health and other life areas and how age can be an exacerbating factor in health inequalities (Sharron McMahon, Public Health Specialist from Bradford Council).
- Frailty: identifying those at greatest risk as well as challenging common misconceptions (Andrea Hudson, Matron for Frailty and Paul Street, Lead for Falls Improvement from Bradford Teaching Hospitals NHS Foundation Trust).
- How the communities in our district who are susceptible to deprivation are far more likely to experience multiple illnesses at the same time (multi-morbidity) at a younger age (Polly Masson, Reducing Inequalities Lead from the Reducing Inequalities Alliance).

To book your place at the session, please email: <u>RIA@bradford.nhs.uk</u>.

