Immedicare: Briefing for care homes

123 care homes in the Bradford, Airedale, Wharfedale and Craven district are being given clinical support for your residents during the coronavirus outbreak. The <u>Immedicare</u> telemedicine service at Airedale Hospital in Steeton has been enhanced with the addition of GPs, GPs with special interests, pharmacists, mental health specialists and social care to the already established base of nurses.

Development of the enhanced service has been carried out at pace, with the new arrangements having been put in place in just three weeks. The remaining care homes will be on-stream before the end of April.

In addition to residents in care homes, the clinical teams led by Dr Sara Humphrey and Consultant Nurse Rachel Binks are also reaching into patients own homes. Described as personalised wrap-around care, the service:

- supports people to remain well in their own home, providing expert clinical care from a range of specialists
- offers support and guidance to care home staff on the care of residents
- reduces the risk of coronavirus transmission by providing video consultations
- supports people to be safely admitted to hospital, when that's the best place to meet their health needs.
- offers specialist mental health support around supporting well-being (8am to 8pm)
- aims to introduce Allied Health Professional (AHP) therapy staff to support rehabilitation and therapy through video consultation

The clinical team uses video technology to share information stored in the individual patient record, saving time and making the consultation more efficient and effective for your staff and your resident.

The service is staffed by a growing rota of people who work in the local health and care system. For the duration of the outbreak, the 24 hour service is your single point of access to medical services.



