





Recognising and responding to deterioration in home support services through Restore2mini and structured communication (SBARD).

## Session Date: 9th April 2021 at 1pm – 2.15pm or 2.30pm – 3.45pm (please choose when booking a place)

Virtual training sessions via Zoom – log in details will be provided once registered.

To book a place, please contact Bradford & Craven CCG: <u>qualitytraining@bradford.nhs.uk</u>

Are you a care worker working in home support services in Bradford & Craven? This course is for YOU!

As part of the Care@Home offer to support people living with frailty with escalating needs during Covid -19 and beyond, Bradford District & Craven CCG and partners would like to embed a recognised consistent approach across the whole system to support care providers to recognise and respond to deterioration and support people to get the right care, at the right time in the right place for the right outcome.

The training will last approximately <u>75 minutes</u> and we will provide you with a workbook which will include other useful information.

We will cover:

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- The key role carers play in early identification of deterioration
- How to recognise the soft signs of deterioration (using RESTORE2 Mini)
- To understand why good communication is key to recognising & acting on deterioration
- How to communicate effectively with the ambulance service, hospital, GPs and community Teams using SBARD
- The importance of understanding how your team works together and how to improve on this.

At the end of the course you will have the tools and skills to start to implement these ideas with your colleagues.

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Delivered by:

Yorkshire and Humber Patient Safety Collaborative & Bradford & Craven CCG Led by:

NHS England NHS Improvement

The AHSN Network