



To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 6th December 2023

KEY DATES FOR YOUR DIARY

Upcoming events can also be viewed in the [EVENTS CALENDAR](#) in the Provider Zone!

- Pop-in Vaccinations at Rimmington's and St Luke – start from 4th December
- Disability awareness month – December
- Stop violence against women national days – December
- Nursing recruitment and retention webinar - 6th December – March
- Positive leadership course – starting 11th December
- Introduction to mate crime for professionals – 11th December
- Bradford recruitment engagement session – 14th December
- book flu and Covid vaccinations through the national portal for yourselves or your staff. The portal will close - Thursday 14th December with the last appointments for vaccinations being Friday 15th December.
- Digital champions awareness session start – 25th January

POP-IN VACCINATIONS AT RIMMINGTON'S AND ST LUKE'S HOSPITAL

Rimmington's will be providing Covid and Flu vaccinations at BRI, Smith lane- Rainbow entrance, on the following days in December:

Mon 11th, 10am-4pm, Thur 14th, 10am-4pm, Mon 18th, 10am-4pm, Thur 21st, 10am-4pm

And:

St Lukes Hospital, Horton Wing entrance

Wed 13th, 10am- 3pmThe Pop-ups can be attended by anyone eligible, Public, Local Communities, Hospital Staff, Carers etc.

VACCINATIONS

Given that vaccine uptake is very low amongst social care staff, please see the best practice update below.

Social Care Providers need to support as many staff as possible to get their winter vaccines. It is requirement monitored by CQC and all providers must describe and evidence how they support staff in their annual Provider Information Return and during inspections.

ATTENTION!

URGENT WARNING FOR MANAGERS AND STAFF IN SOCIAL CARE

You have only two weeks left to book flu and Covid vaccinations through the national portal for yourselves or your staff. The portal will close on Thursday 14th December with the last appointments for vaccinations being Friday 15th December. After this date flu vaccinations will still be available for free to front line social care staff through most pharmacies, but Covid vaccinations may not be so readily available.

Flu and Covid vaccinations are advised to protect yourselves, your families and your service users from what can be very severe illnesses, and it is a clear requirement of the CQC that managers need to support as many staff as possible to get their winter vaccines, and all providers must describe and evidence how they support staff in their annual Provider Information Return and during inspections.

Please encourage as your staff and colleagues to get vaccinated now.

www.nhs.uk/wintervaccinations

Winter Preparedness and cold weather planning

As many of us wake up to a dusting of snow today below is some information from the UKHSA on cold weather planning. There is an amber weather alert for our area in place currently until the 5th December which can impact on those who are elderly or vulnerable.. The full UKHSA alert can be found here:

[Cold-Health Alerts issued by UKHSA and the Met Office - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/news/cold-health-alerts-issued-by-ukhisa-and-the-met-office)

General advice on staying safe in cold and wintry weather is below.

- Look after yourself and check on older neighbours or relatives to make sure they are safe, warm and well. Layer your clothing to stay warm and wear shoes with a good grip if you need to go outside
- Food is a vital source of energy, which helps to keep your body warm. Try to make sure that you have hot meals and drinks regularly throughout the day and keep active in the home if you can.
- Leave your heating on for at least an hour a day while you are away from home
- In severe weather, or if severe weather is forecast, you should leave your heating on day and night at your usual temperature setting
- Avoid travel if possible.
- If you must drive check the Highway Code for advice on driving in ice and snowy weather. A summary of the advice is: Take care around gritters. Don't be tempted to overtake. Slow down - it can take 10 times longer to stop in snowy or icy conditions, so allow extra room. Use the highest gear possible to avoid wheel spin. Manoeuvre gently and avoid harsh braking and acceleration. If you start to skid, gently ease off the accelerator and avoid braking. If braking is necessary, pump the brakes don't slam them on. If you get stuck, stay with your car and tie something brightly coloured to your aerial.
- If you have to make a journey when snow is forecast, make sure you have warm clothes, food, water, boots, a torch and spade, and let someone know when you expect to arrive and your route. Try to wait until the roads have been gritted before travelling.
- If you go outside wear several layers of clothing and keep dry to prevent loss of body heat. Watch out for signs of hypothermia - uncontrollable shivering, slow/slurred speech, memory lapse and drowsiness and frostbite - loss of feeling in and pale appearance of fingers, toes, nose and ear lobes. Keep moving your arms and legs to help the blood circulate.
- Put grit or cat litter on paths and driveways to lessen the risk of slipping on compacted snow.

DIGITAL SOCIAL CARE RECORDS **CQC POSITION ON DSCRs AND SUPPORTING RESOURCES**

While the CQC supports the use of good DSCR systems, we'd like to remind you that their regulations do not mandate or insist that providers must use digital social care records. However, as the material below highlights, as the national data strategy and digital maturity in the sector progresses, the CQC anticipate that it will be increasingly difficult to maintain or demonstrate good outcomes without a DSCR system. For example, it will become increasingly difficult to work in partnership with other system providers without a DSCR.

Digitisation is the direction of travel, and as the regulator for the sector, the CQC will keep pace with this change. The new Single Assessment Framework was built to be iterative and digital expectations will evolve in line with best practice, sector maturity and national priorities. The CQC expand on this in their guidance (linked below). They are actively encouraging providers to take advantage of the range of funding and support available now, to move to digital systems.

The CQC have recently completed a range of videos and guidance with the DiSC programme to help clarify the current position and the direction of travel – also linked below.

The resources below may be helpful to you as you continue to communicate these messages as part of your project:

DSCR – CQC, NHSE and DHSC Video:

Long version

<https://vimeo.com/843203551/0dc848552e?share=copy>

Short Version

<https://vimeo.com/843137767/694ccec60d?share=copy>

Chief Digital (Mark Sutton) Officer video:

<https://www.youtube.com/watch?v=1hkEj1MI7VU>

CQC website page for DSCRs:

[The benefits of a good digital records system - Care Quality Commission \(cqc.org.uk\)](https://www.cqc.org.uk/about-us/our-approach/digital-social-care-records)



FREE CITATION HR ADVICE LINE – FOR BCA MEMBERS

As we approach the end of the year, a lot of businesses just like yours will be looking ahead to the new year – and you might get inundated with questions about carrying over unused leave or entitlement for the next year. And do you know how to deal with those sorts of questions?

That's where Jonathan comes in.

Your free Citation HR advice line is here to help you through all things holiday management. Get in touch today at appointmentswithjonathan@citation.co.uk or call **0161 504 0843** between 9am-5pm Monday-Friday and quote BCA. Or book a slot in his diary [here](#).

DIGITAL CHAMPIONS AWARENESS SESSIONS

As part of Skills for Care's aim to create a community of digital champions, we're running a series of events with the aim of raising awareness of the role and the positive impact it can have on the sector as a whole.

This awareness session aims to give you an understanding about the role and how it can support your organisation's digital journey, your workforce and the people who are accessing care and support. You can book your place on our regional awareness sessions by following the links below.

- Digital champions community event - National | Thursday 25 January 2024 | 14:00-15:30 | [Register now](#)
- Digital champions awareness session - London | Tuesday 30 January 2024 | 10:00-11:00 | [Register now](#)
- Digital champions awareness session - Yorkshire, The Humber and North East | Thursday 1 February 2024 | 13:00-14:00 | [Register now](#)
- Digital champions awareness session - South West | Wednesday 7 February 2024 | 11:00-12:00 | [Register now](#)

Bradford District and Craven
Health and Care Partnership



Winter Pack
for Care
Homes 2023



www.bdcpartnership.co.uk [@ActAsOneBDC](https://twitter.com/ActAsOneBDC)

Lead to succeed



Lead to succeed is a practical learning programme aimed at aspiring managers and deputies in adult social care services.



The programme is delivered through five interactive modules covering the objectives below:

- Successful behaviours for leaders and managers.
- Developing a positive culture.
- Effective supervision.
- Leading and managing the process of change.
- Leading and managing the inspection process.

[For more information](#)

CARE HOME ENHANCED FEE RATE

Bradford Council has introduced an enhanced fee rate for care homes as part of the Bradford and District Residential and Nursing Care Homes Provider List. The new fee rate is for both residential and nursing care and will be known as:

- Enhanced Residential Rate [£701.54 – 2023/24]
- Enhanced Nursing Rate [£744.73 – 2023/24]

The Provider List is an integrated contract and as such the development of the new enhanced rates, and the associated guidance, has been in conjunction with the Integrated Care Board [ICB / NHS] to ensure alignment with the current agreed assessment frameworks. Key stakeholders from the Bradford Care Association have also been involved in the design of the criteria for the new fee rate.

Specific [guidance](#) has been developed for social workers to support the assessment process and to help determine whether an individual may be eligible for the enhanced fee rate. A range of areas are within scope, and these are aligned with the NHS Continuing Healthcare Decision Support Tool (July 2022). The new fee rate is intended for individuals requiring an enhanced level of support but who are not eligible for a Continuing Healthcare [CHC] Assessment, where needs are considered to be at a CHC level then an assessment should be requested.

Decisions about the Enhanced Fee Rate eligibility will be made through the Local Authority Placement Panel.

The Enhanced Fee rate guidance will be reviewed over the next six months as the process becomes operational. Any feedback from professionals or providers should be sent to commissioninginbox@bradford.gov.uk for consideration during the review period.

BCA November Newsletter – Supporting you and your staff.

Newsletter - <https://sway.office.com/hkGLCHpmJmaoC8Z2?ref=Link>

To make the newsletter easier to read, we have split the monthly Newsletter into 4 sections:

- Supporting you and your staff financially!
- Mental Health & Wellbeing Support
- Preparing for Winter
- An update from our partners.

You can go directly to a section of interest by clicking on the small grey square with white lines, in the bottom right of your screen.

**MESSAGE FROM HM REVENUE AND CUSTOMS
PROTECTING WORKERS' RIGHTS IN THE CARE SECTOR –
A HMRC NMW WEBINAR WITH GLAA AND EAS**

Paying the National Minimum Wage (NMW) correctly and protecting your workers' rights is a vital part of being an employer in the care sector.

We know it isn't always straight-forward, and mistakes are easy to make.

HMRC, Gangmaster and Labour Abuse Authority (GLAA) and Employment Agency Standards (EAS) Inspectorate all work to support employers in avoiding those mistakes and get things right first time.

HMRC's National Minimum Wage team are offering a live webinar where they will be joined by colleagues from GLAA and EAS, talking through common issues found in the care sector, and how employers can protect their workers' rights.

There will also be a panel of experts on hand from all 3 organisations to answer questions on the topic.

[Register here](#)

Care Home Providers who are contracted through the Bradford and District Residential and Nursing Care Homes Provider List commit to delivering high quality services, as highlighted in the **Quality Charter**. The Bradford and District Residential and Nursing Care Homes Provider List Quality Charter outlines a system wide approach for commissioners and providers to work together to achieve high quality care over the life of the contracting agreement.

Through the contract lifespan, the Quality Charter will be reviewed annually to ensure it continues to reflect current best practice and any changes across the market. As part of the annual review, we would like to **gather feedback from providers** about the effectiveness of the Quality Charter and areas for improvement in the sector.

Therefore, we have created a brief survey for completion by Care Home Providers, to allow you to provide feedback. The **survey will be open until 18:00 on Thursday 4th January** and themes from the feedback received will be shared.

The survey can be accessed online here:
<https://online1.snapsurveys.com/qualitycharter>

We really appreciate you taking the time to provide your feedback.

ENGAGEMENT SESSIONS FOR PEOPLE WORKING IN ADULT SOCIAL CARE

We're working on a new Bradford campaign to encourage people to consider a career in social care across our communities, because we know that recruitment has been a real challenge in recent times.

At this early stage, it is critical that we hear from people who work in the sector and therefore a series of engagement sessions will be held online over the next few weeks.

These sessions (both will be the same) will take place online on:

Tuesday 5 December 2023 - 2pm-3pm

Thursday 14 December 2023 - 10am-11am

If you would like to sign up to one of the sessions, please email your preferred date to: jevannie.ambrose@bradford.gov.uk

Electrify, the creative agency we've engaged to lead this project, will host the sessions. They'll be engaging, fun and provide invaluable feedback to help us shape our approach. We really hope you are able to join us and share your views and experiences.

You can also share your views by completing a short (5 mins) survey using the link below. The closing date for the survey is 13 December.

<https://eu-submit.jotform.com/233254637890362>

NURSING RECRUITMENT AND RETENTION WEBINAR SERIES

6 DECEMBER 2023 TO 5 MARCH 2024

Recruiting and retaining the nursing workforce within the social care sector is now more important than ever. We're running a series of webinars for those invested in the social care nursing workforce. Each webinar is designed to explore the recruitment and retention best practice approaches of the nursing workforce, including career opportunities, developing learning environments and supporting early careers nurses.

[Book now and find out more](#)

Or contact denise.baran@skillsforcare.org.uk

Out Of Hours Service



Talking Therapy
Tuesday
7:00pm - 7:45pm





Nurture Therapy
Wednesday
7:00pm - 7:45pm





Art Therapy
Thursday
7:00pm - 7:45pm



All sessions are free
No booking required, Drop in sessions
Only 16 Years and over

Contact us:
01274 665270
info@womenzonecc.co.uk






INTRODUCING YOU TO OUR WELCOME SPACE

MON | WED | FRI



As winter has approached, we are offering a welcome space to vulnerable women and children.

Join us for FREE tea & coffee, hot meals, and activities at WomenZone every Monday, Wednesday, and Friday from 10:00am - 2:00pm.

Tel: 01274 665270
Address: 19-21 Hubert St, Bradford, BD3 9TE




Monday 11 December 2023 9.30-10.30am: Introduction to Mate Crime for Professionals

This introduction aims to provide professionals new to the area of mate crime with a foundational understanding of the concept and its implications. Whether you work in law enforcement, education, or healthcare, it is essential to recognize and address mate crimes, as they not only harm the individuals directly affected but also pose broader challenges to the communities and systems that support them.

Book here; <https://www.eventbrite.co.uk/e/introduction-to-mate-crime-for-professionals-tickets-750716311697?utm-campaign=social&utm-content=attendeeshare&utm-medium=discovery&utm-term=listing&utm-source=cp&aff=ebdsshcopyurl>

Session will be held on MS Teams, with a link being shared with attendees before the session.

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Stop Press! This session appears to be sold out BUT if anyone interested in attending the session can please email Zahra Niazi Zahra.Niazi@bradford.gov.uk directly requesting a space, you can be added separately – but the deadline for joining is Friday, 8 December.

Disability Awareness Month

As part of Disability Awareness month, the 'Connected on Ability – Inspire and Enable Festival' is back again this year, running from Monday 4 to Friday 8 December, and is for anyone working in health and care across local authorities, NHS, VCS and the independent care sector. All sessions will be held on MS Teams, with a link being shared with attendees the week before the session.

- Wednesday 6 December 10.30-11.30am: **How recruitment policies impact people with neurodiversity.** To book please visit Eventbrite.
 - Wednesday 6 December 2-3pm: Reasonable adjustment for staff with neurodiversity disabilities. To book please visit Eventbrite.
 - Thursday 7 December 2023 10.30-11.30am: **Developing a neurodivergent peer support network.** To book please visit Eventbrite
- Friday 8 December 10.30-11.30am: **Vocational rehabilitation: learnings from Long Covid service.** To book please visit Eventbrite.

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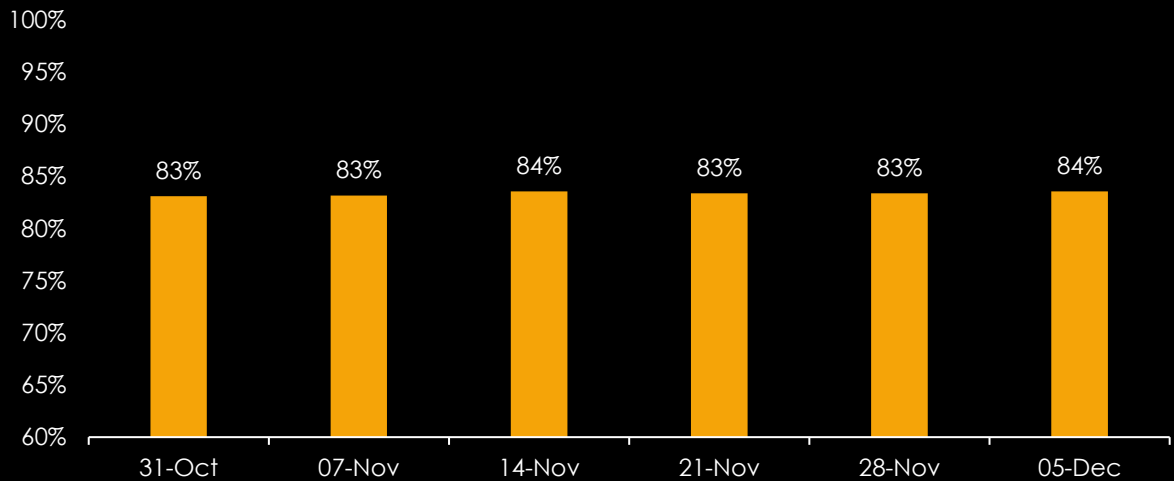
Stop Violence Towards Women – 16 days of Action Against Domestic Violence

To recognise the National 16 days of Action Against Domestic Violence running until 10 December, a 'STOP' campaign has been launched to help combat Violence Against Women and Girls (VAWG). We can all do something to challenge abuse. If you think you see abuse taking place, think 'STOP' – Say Something, Tell Someone, Offer Support and Provide a Diversion. For more information and to learn more, please visit [this link](#).

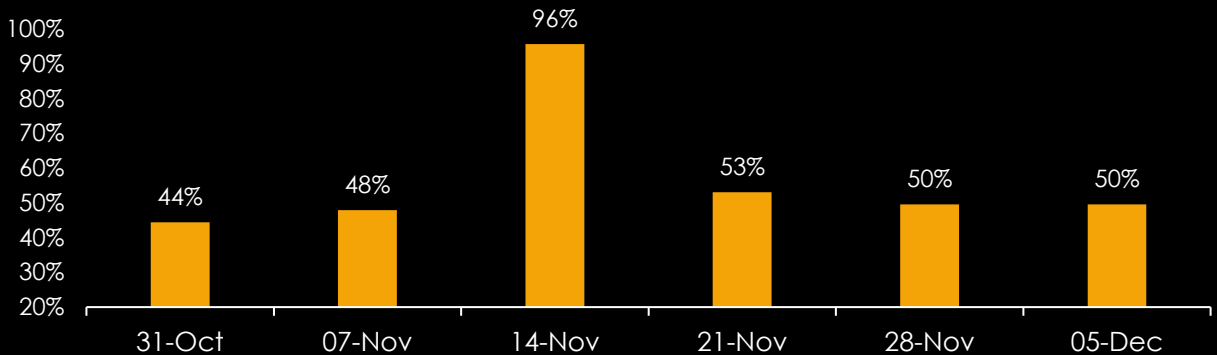
BRADFORD CARE HOMES WEEKLY UPDATE

Please find the data below on Care Homes in the Bradford District for your information. The following data has been provided by the Council's Senior Management Team in the Contract and Commissioning Team.

Bradford Care Home Occupancy Rate



Bradford Care Home Completed Tracker in last 7 days



Data Sources:

Weekly Deaths, Office National Statistics.

Covid Infections, Occupancy and Tracker, NESC Capacity Tracker. Bradford

Outbreaks, HPT