

# PROVIDER BULLETIN

Thursday 10 September 2020



## ANTIBODY TESTING ARRANGEMENTS

**Please see the latest information from Airedale NHS Foundation Trust and Bradford Teaching Hospitals NHS Foundation Trust located in the Provider Zone.**

For any staff who have taken the test already and not yet received the results, we have received an update from NHS colleagues which has confirmed that there was a glitch in the IT system connecting the result to the individual. This issue has now been resolved and results will be confirmed in the next couple of days.

### ISSUE WITH TESTING REFERRAL FORM

We have been made aware from colleagues within the Councils main contact centre that a number of queries have been raised by providers relating to the testing referral form issued in the last Bulletin which did not include any details of where to return completed forms. Please find an updated referral form (see the Provider Zone) providing clearer instruction on where to return together with contact details for the central testing team which many of you will already be aware of from previous communications.

**GOVERNMENT DELIVERS  
250,000 CLEAR FACE MASKS  
TO SUPPORT PEOPLE WITH  
HEARING LOSS**

Click [HERE](#) for more details.

## MEDICATION ADMINISTRATION - HELP US TO HELP YOU IMPROVE SAFETY

Medication errors are a common issue within the care home sector, impacting on the health and wellbeing of residents as well as adding additional challenges for care home staff and managers to overcome. The Airedale Immedicare Digital Care Hub receives some calls from care homes around medication administration errors and is well placed to provide 24/7 clinical support. We would like to explore this in more detail to capture and share things that help improve safety and further support that could be provided.

A recent report

[https://www.ahsnetwork.com/wp-content/uploads/2020/06/Medicines-Safety-in-Care-Homes-Report\\_March-2020.pdf](https://www.ahsnetwork.com/wp-content/uploads/2020/06/Medicines-Safety-in-Care-Homes-Report_March-2020.pdf) has identified that 3-way communication between Care Home, GP Surgery and Community Pharmacy is an important factor, as are training, leadership and safety culture.

To find out more about how the Immedicare Digital Care Hub can support you with safer systems and reduced risks, our Hub pharmacist, Liz Butterfield, has prepared a short survey which is being circulated to all care homes in Bradford District and Craven CCG. Please complete and submit this survey and share your insights and suggestions with us **by 15 September 2020**. Once the responses are in we will share insights with you through this newsletter.

Please follow this link for the Survey it should take no longer than five minutes to complete.  
<https://surveys.bradford.gov.uk/snapwebhost/s.asp?k=159714625649>

## OCCUPATIONAL THERAPY

### Request for The Provision of Equipment/Assessment Form

Please note the new email address for the Occupational Therapy Moving and Handling Team. The new address will enable emails to be sent using Galaxkey.

The new email is  
[otmovingandhandling@bradford.gov.uk](mailto:otmovingandhandling@bradford.gov.uk)

We request that all Equipment Provision Risk Assessments and any other correspondence relating to clients, are now sent to the new email address using Galaxkey. This will ensure greater security of clients' personal information.

From now on all emails with client personal information will be sent to you using Galaxkey.

If you have any queries please feel free to contact us. Attached (see the **Provider Zone**) for the most up to date Equipment Provision Risk Assessment forms and we request you update your records with this form at the same time as updating any of your records with our email address.

## BREXIT ADULT SOCIAL CARE BE PREPARED!

As you will be aware, the UK has left the EU, and the transition period after Brexit comes to an end this year.

Latest guidance (click [HERE](#) to view) outlines what you'll need to do from 1 January 2021 including specific areas relating to managing any local supply issues, workforce and business continuity plans.

## PPE DISTRIBUTION

Following a recent Department of Health and Social Care (DHSC) update last week, the Council has been informed of changes to the PPE supply route. Effective 1 September 2020, the following sectors are able to access PPE supplies from the National PPE portal: -

- Adult social care homes and domiciliary care settings
- Children's care homes and secure children's care homes
- Children's residential special schools
- Primary Care (GP practices, optometrists, dental practices including urgent dental care centres)
- Community pharmacies
- Substance misuse services

DHSC are considering increasing order limits and working to add other PPE items to the Portal to meet all of the Covid-19 PPE needs of the above sectors. They do not anticipate the need to continue supplying these service providers via LRFs or via local authorities in the future.

**If your organisation has not received an invitation to join the portal and believe you may be eligible, then please call the customer service team on 0800 876 6802.**

**The team is available from 7am to 7pm, 7 days a week, to help resolve your queries.**

DHSC are working to determine the most effective ways to ensure continued access to Covid-related PPE for the following sectors:

- Local authorities (including children and adult social care workers)
- Mental health community care
- Personal assistants
- Domestic violence refuges
- Rough sleeping services
- All education (and childcare) services

**The Commissioning Team will provide PPE support to those services in Bradford District that will not be supplied via the PPE Portal.**

## REMINDER!

### PERSONALISED COMMISSIONING DEPARTMENT COMMUNICATION TO INDEPENDENT PROVIDERS

See the [Provider Zone](#) for more details.

### CARE@HOME NEWSLETTER FOR CARE HOMES EDITION 7 IS OUT!!

Includes articles and guidance on;

1. Medication issues
2. Your Covid-19 recovery
3. a) Telemedicine b) Immedicare portal to support access to patients
4. Guide to Advance Care Planning
5. Effects of Covid-19
6. Do's and Don'ts of mask wearing
7. Flu vaccinations for health and social care workers
8. ReSPECT - resources for staff
9. Update to Covid-19 admission and care of people in care homes guidance
10. Decision guide for family carers of people living with dementia
11. Telemedicine or A&E?
12. Help the fight against COVID-19?
13. The correct Personal Protection Equipment (PPE) to wear
14. Bradford Care Home Resource Pack
15. Orthostatic Hypotension



See the [Provider Zone](#) for more details.



### PRACTICE ASSESSOR COURSE

#### Fully Funded Places For Social Care Organisations - October Start

The **Practice Assessor course**, delivered by distance learning, prepares health and social care staff to supervise and assess students and workers studying on a range of health and social care programmes including the care certificate, apprenticeships, those leading to Nursing and Midwifery Council (NMC) or Health and Care Professions Council (HCPC) registration. The course would be relevant for Nurses, Managers, Supervisors and senior care staff.

This course has a limited number of places funded for West Yorkshire and Harrogate social care organisations by Health Education England North East and Yorkshire

The course commences on October 28th, but **applications need to be submitted by September 30th.**

Further information is provided with the flyer.

See the [Provider Zone](#) for more details.

### INFECTION PREVENTION AND CONTROL TEAM CONTACT FOR THIS WEEKEND

• **Saturday 12 Sep 2020**  
Cheryl Tonks - 07971330751



Infection  
Control

• **Sunday 13 Sep 2020**  
Michael Horsley - 07582102117



### HOME SUPPORT PROVIDER FORUM

Next Thursday 17 September 2020  
10.00-12.00

Agenda To Follow Next Week!