

# PROVIDER BULLETIN

## NEW GUIDANCE UPDATES (27<sup>th</sup> May) Added COVID-19: information and advice for health and care professionals.

Please see newest guidance updates [HERE](#)

COVID-19: information and advice for health and care  
professionals [HERE](#)



## REDUCING THE SPREAD OF RESPIRATORY INFECTIONS, INCLUDING COVID-19, IN THE WORKPLACE

This guidance covers principles for workplace management to reduce the spread of respiratory infections. It replaces Working safely during coronavirus (COVID-19).

Please see [HERE](#) for the guidance

## ADVERTISE YOUR VACANCIES!

If you are an organisation within social care that would like to advertise their vacancy with us, please email the [covid19supportteam@bradford.gov.uk](mailto:covid19supportteam@bradford.gov.uk), with the following information. Subject Title: FAO Ben - Care Vacancy You must complete the following documents (these will download and are not able to view online): Social Care Vacancies (must be completed and returned) Jobs And Apprenticeships Template (to be used if you do not have a live vacancy that can be linked to) If you have any queries on this process, please call our duty number on 01274 431999.

## **ATTENTION ALL HOME SUPPORT PROVIDERS!**

### **WE NEED YOUR HELP TO DETERMINE THE FAIR COST OF HOME SUPPORT IN BRADFORD!**

Bradford Council, along with other local authorities across the country have responsibility for understanding the costs providers incur in delivering care in a local area and this should be considered within the fee setting approach and process. In most cases, a local authority will set specific fee rates and will decide how to do this and what these rates are.

By the end of September this year Bradford Council will need to have undertaken a cost of care exercise for home support in the district with a separate similar exercise for older peoples residential and nursing homes and completed a Market Sustainability Plan.

In order to ensure we correctly capture costs, we need your help. This could be the opportunity to influence the next round of Home Support Contracts from 2023.

The support we require will be in the form of information and data submission, essentially what you will have already to run your service. We anticipate the data collection submission will take a few hours.

We understand and appreciate how busy you are. For that reason, **we will offer a contribution of £250 towards the costs of completing the submission, payable of full completion.**

**Please click [HERE](#)** to register your interest. If you do not want to take part, please use the link to tell us why.

**The deadline to express your interest is Friday 10 June 2022.**

Please click [HERE](#) to complete the survey.

Thank you!

# Strength-based Approaches Webinars

Do you want to find out more about how strength-based ways of working can improve outcomes for the people you support?

This is an opportunity for Adult Social Care staff across West Yorkshire to attend a 3-hour webinar training session which will explore how to work in a strength-based way and provide person-centred care to ensure better lives for individuals who require support.

Webinars will take place on Microsoft Teams and include a range of interactive activities.

## What will the training cover?

- What is a strength-based approach?
- Strength-based approaches and the Law
- Better lives for people in West Yorkshire
- Person-centred care
- Community strengths
- Language and communication
- Achieving goals
- Potential barriers to this way of working



## Who is eligible?

Places are open to staff working for Adult Social Care providers, including Personal Assistants, based in West Yorkshire.

- Personal Assistants will need to provide documentation from their employer which can either be a current certificate of employer's liability insurance or an official document from HMRC.
- All other employees working in Adult Social Care will need to provide an Adult Social Care - Workforce Data Set (ASC-WDS) account ID number. If you do not have one, you can register for one before booking onto the training using this link: [Skills for Care - Registration - Create Account](#).



## How do I book a place?

To book a place using the Eventbrite page, please click [this link](#) and follow the instructions.

If you have any questions, please contact [AHOWDTrainingCalendar@leeds.gov.uk](mailto:AHOWDTrainingCalendar@leeds.gov.uk).

## USEFUL FOR PROVIDERS:

### MUSIC IN SOCIAL CARE PLANS FOR PEOPLE WITH DEMENTIA

A guide for social workers on how to embed music in personalised social care plans for people living with dementia, and their carers

Please see [HERE](#)

### ACCESSING MEDICAL HELP OVER THE JUBILEE BANK HOLIDAY WEEKEND

With two bank holidays coming up next week, health leaders in Bradford District and Craven are reminding people where to go if they need healthcare while their usual GP practice or local pharmacy is closed.

Many common illnesses, such as sore throats and upset stomachs or bruises and sprains, can be treated more quickly by going to an emergency pharmacist or an out-of-hours GP service, which can be accessed through NHS 111, and both are available over the bank holiday weekend.

NHS 111 is available online at [www.111.nhs.uk](http://www.111.nhs.uk) – it's free to use and is open 24 hours a day, every day of the year. If you don't have access to the internet or are asking about a child under 5, you can phone 111. They will be able to provide you with immediate medical advice and if necessary direct you to the best NHS service for your needs.

You can use [the NHS find a pharmacy tool](#) to find a pharmacy. Many pharmacies are open over the Jubilee bank holiday, [find out which ones are open over the bank holiday](#).

### MORE DATES AVAILABLE - MENTAL WELLBEING WEBINARS FOR LEADERS AND MANAGERS

Our leading mental wellbeing webinar is open to anyone managing and leading others in our health and care partnership across Bradford District and Craven. We've now added some additional dates in June.

We've seen the impact up close of the pandemic on those around us and this has shown through in the level of mental health related absence across our partnership.

[Register for your place on this webinar](#)



Join us in

# Leading Mental Wellbeing

Promoting mental health and wellbeing in the workplace

**Webinar Training:** Wed, 8 June 2022 | 10:00 – 12:00  
Wed, 15 June 2022 | 15:00 – 17:00  
Tue, 21 June 2022 | 17:00 – 19:00  
Tue, 28 June 2022 | 13:00 – 15:00

This webinar training explores mental wellbeing within the context of leadership.

### The course covers:

- ✓ Understanding mental wellbeing
- ✓ Leading through adversity
- ✓ Recognising the signs of poor wellbeing
- ✓ Self-care
- ✓ Practical wellbeing tools and strategies

**Register for your place on  
this webinar**

<https://bit.ly/3MEKNQ5>



Can't make this date? Don't worry, there will be more dates to follow.

## HAVE YOUR SAY ON THE NEW 10-YEAR PLAN FOR MENTAL HEALTH TO BE SET OUT BY THE GOVERNMENT BY FILLING IN THE LONG OR THE SHORT VERSION OF THE SURVEY **\*\*REMINDER\*\***

Bradford District and Craven Health and Care Partnership is asking local people to share their views for a national call for evidence that will contribute to the government's new 10-year plan to improve mental health.

You can have your say by filling in the [online survey](#) (either the long or the short version of the survey). Please note the long version of the survey closes on **Friday 3 June at 5pm** this is to ensure we give ourselves sufficient time to provide a place-based response (local response from Bradford District and Craven) to the national engagement (closing at 11.45pm on Tuesday 5 July).

The short version of the survey, which is running alongside the full survey, will remain open beyond the local 3 June deadline for the longer version, as we want to continue gathering feedback from local people and organisations to help us plan and deliver services across our partnership.

## BLOG AND FILMS FROM NHS ENGLAND DIRECTOR DR BOLA OWOLABI'S VISIT TO BRADFORD

Dr Bola Owolabi, Director of the National Healthcare Inequalities Improvement Programme at NHS England recently visited Bradford to see the important work being done by the NHS and local partners to reduce inequalities.

NHS England has now shared a blog from the visit written by Dr Sohail Abbas, local GP and Deputy Clinical Chair and Strategic Clinical Director of Population Health and Wellbeing for NHS Bradford District and Craven Clinical Commissioning Group and Chair of the West Yorkshire and Harrogate health inequalities network. Please also see links to films from Bola's visit showcasing the work being done to tackle health inequalities by our health and care partnership.

[RIC blog by Sohail](#)

[Meet the 'wise women' supporting pregnant women in Bradford](#)

[Taking services to the streets to help Bradford's rough sleepers](#)

[Supporting asylum seekers in Bradford](#)



City of Bradford Metropolitan District Council

*The Lord Mayor of Bradford*

*requests the pleasure of your company at*

*the Bradford Queens' Platinum Jubilee Picnic and Beacon Lighting*

*2<sup>nd</sup> June 2022 9.15pm to 10pm.*

*Community Picnic from 6.30pm Beacon Lighting at 9.45pm*

*City Park Bradford.*

Across Bradford district, residents, businesses, schools and community organisations are making plans to celebrate the Platinum Jubilee of Her Majesty the Queen this summer 2022. There are national celebrations planned which the Bradford district will be supporting, a number of exciting events planned for the district and giving support to organisations and streets who want to run events. The Platinum Jubilee provides an opportunity to share together as a district and to enjoy the celebrations from the 2<sup>nd</sup> June when the Beacon will be lit and throughout the long bank holiday weekend following.

As Lord Mayor of Bradford, I would like to extend a warm invitation to you to attend the Queens' Platinum Jubilee Picnic and Beacon Lighting on the 2<sup>nd</sup> June 2022 in City Park Bradford. This is an open event, but as a key figure in the district your attendance at this key civic event would be very much appreciated.

There will be a shared supper with food provided by community groups and businesses in the district. We will also have a free cake and dessert stall reflecting the rich range of cakes and desserts that we are famous for. We are aiming to have the biggest free cake stall in the North. If you would like to bake a cake or your businesses can offer to support the free stall, then please do get in touch with [emily.spencer@bradford.gov.uk](mailto:emily.spencer@bradford.gov.uk).

The Beacon Lighting and picnic will coincide with light beams which will shine out in key places across the district, linking communities and expressing our district wide congratulations. The celebrations provide opportunities to bring people and communities together. Our district is home to people from many diverse backgrounds and experiences which we will reflect and celebrate in our events. Our Lord Mayor, Town Criers and others will be helping to make the celebrations special in our towns and villages

Bradford has a fantastic track record in doing great celebrations and events- our Tour de Yorkshire events and branding showcased us to the world.

## **INTEGRATED WORKING TO ADDRESS FRAILTY NEEDS: BRADFORD DISTRICT AND CRAVEN HEALTH AND CARE PARTNERSHIP**

Our health and care partnership's work on proactive care and care co-ordination has been profiled nationally by NHS Confederation. The case study highlights how our Act as One approach is developing a holistic and proactive approach to support people so we can reduce the amount of time they need to be cared for in a hospital setting and meet our vision of keeping people healthy at home. You can read more about the work of this multi-disciplinary team covering a number of partner organisations on the [NHS Confederation website](#).

## **CAREER PATHWAYS FUNCTION LAUNCHED ON ONE WORKFORCE HUB**

An exciting new online feature that has just gone live on the One Workforce Hub website. It's a helpful tool for our recruitment colleagues to use across the system, and anyone else who would like to promote midwifery and care worker roles. The site includes information on joining these professions, opportunities for progression and the varied career options available. Take a look today and please help us share the word to encourage more people to consider a career in midwifery or as care workers, much needed roles across Bradford District and Craven <https://oneworkforce.org/career-planning/career-pathways/>

## **NEW FUNDING AVAILABLE FOR LOCAL GROUPS IN BRADFORD**

People's Health Trust has just launched Active Communities – a funding programme for local people wanting to create fairer places to grow, live, work and age. [Find out more.](#)

## **TWO MINUTE READ HEALTH AND CARE PARTNERSHIP BOARD MENTAL HEALTH, LEARNING DISABILITIES AND NEURODIVERSITY (TUESDAY 17 MAY)**

Please see [attached](#) the two minute read from the Health and Care Partnership Board Mental Health, Learning Disabilities and Neurodiversity held on Tuesday 17 May. Please feel free to share as appropriate through your internal channels and wider networks.





**FREE ZOOM  
WORKSHOP**

**BCA**  
Bradford Care Association



Brightening Minds Training

# RETENTION - QUALITY WORKSHOP

## Agenda:

- **CQC Q+A / Update on regulatory approach** (*Gill Walsh + Laura Laverick will be attending*)
- **Induction checklist**
- **Ongoing competency, training, tools and resources**
- **Appraisals + Supervision**
- **Performance and Absence Management**

**PLEASE DON'T GO...**



**WE NEED YOU**

**REGISTER  
NOW**

## **EVENT BOOKING**

[Click here to get your FREE TICKET from EventBrite.](#)

If having any problems booking your place please email  
[admin@bradfordcareassociation.org](mailto:admin@bradfordcareassociation.org)



**Thurs, 23rd  
June  
13:30 - 16:00**

## DIABETES UK TEAMS UP WITH OUR PLACE BASED PARTNERSHIP TO HOST 'DIABETES IS SERIOUS' CAMPAIGN LAUNCH

You may have seen in the news recently, Diabetes UK's call for a recovery plan to tackle devastating delays in diabetes care across the UK. After the launch of Diabetes UK's report into diabetes care published last month, the charity are holding a free **online event on Tuesday 21 June 2022** alongside **Bradford District and Craven Health and Care Partnership**. The event is the latest example of our strategic alliance with Diabetes UK.

Hosted by **Sir George Howarth MP for Knowsley** and **Chris Askew OBE, Chief Executive of Diabetes UK**, the event will bring together healthcare professionals and decision makers, alongside people living with and affected by the condition from across the region, as we highlight the devastating impact diabetes is having in our communities.

The aim of the event is to draw together ideas and some of the great work already happening across our region as we look to what the next steps are for recovering diabetes care in the North. [Register for free](#)

## LAUNCH OF YOUNG PEOPLE'S MENTAL HEALTH EXHIBITION 'MADE BY YOUNG PEOPLE, FOR YOUNG PEOPLE'

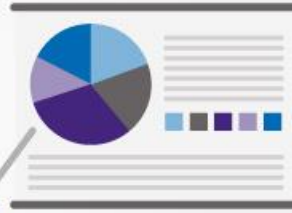
Launch date: Friday 1 July

Opening ceremony time: 2:15 to 3:15pm

Venue: Cartwright Hall Art Gallery, Lister Park, Bradford, BD9 4NS

This exhibition has been curated by seven Healthy Minds apprentices, aged 16 – 24. The Healthy Minds apprentices, are a group of young people who educate children and young people to look after their mental health and how to access support by visiting the [Healthy Minds website](#). The exhibition will use creative and personalised ways to capture children and young people's opinions, thoughts, views, and experiences of mental health.

The launch will take place from 2 to 4pm on Friday 1 July, with the opening ceremony to take place from 2:15 to 3:15pm. Due to the space available at Cartwright Hall, there will be a limited number of places. If you're interested in attending, please email [actasone@nhs.net](mailto:actasone@nhs.net) by Tuesday 21 June.



## FREE 'LET'S TALK ABOUT MENOPAUSE' SESSIONS FOR COLLEAGUES

Due to popular demand, additional dates have been added to the series of free menopause awareness sessions. These sessions are open to all staff and volunteers working in health and social care in West Yorkshire and are free of charge.

Book your place on the 14 June 2022 colleague menopause session here

<https://www.eventbrite.co.uk/e/305419547087>

Book your place on the 19 October 2022 colleague menopause session here

<https://www.eventbrite.co.uk/e/316906655337>

## HOW CORONAVIRUS (COVID-19) COMPARES WITH FLU AS A CAUSE OF DEATH

An article exploring coronavirus (COVID-19) as an underlying cause of death, compared with deaths due to flu and pneumonia throughout the pandemic.

The number of deaths with coronavirus (COVID-19) as the underlying cause has fallen from previous peaks, but it remains higher than the number caused by flu and pneumonia.

Please see [HERE](#) to access the article.





## Upcoming webinar...



### Take a virtual tour of the Adult Social Care Workforce Data Set (ASC-WDS)

**Tuesday 21 June 2022 | 10:00 – 10:45**

This session is designed to give social care providers who do not yet have an ASC-WDS account a demonstration of how the service works. It will be a practical demonstration of the service and will show you first-hand the key features which are already being used by over 20,000 care providers.

Benefits of an ASC-WDS account include:

- Eligibility to claim from the Workforce Development Fund.
- Record key information about your staff.
- Access exclusive discounts and offers with the ASC-WDS Benefits Bundle.

[Register for the webinar](#)



## New recorded webinar...



### New managers – resources and support available

This webinar is for all new managers - whether you're new to the role in the past year or you're stepping up into management for the first time.

You'll hear about practical ways to recruit, develop and lead your teams, as well as how to further your own development and different ways to connect with peer support and local expertise.

[View the webinar](#)



## Advice line for managers

If you are a social care manager, we can help you to recruit and retain staff, develop your team, strengthen leadership, and meet CQC expectations around quality of care.

Our team can help you with:

- resources
- wellbeing
- online learning
- funding
- latest guidance and advice



Call

[0113 241 1260](tel:01132411260)

Email

[RMAAdvice@skillsforcare.org.uk](mailto:RMAAdvice@skillsforcare.org.uk)



## Wellbeing resources

### NEW - Digital wellbeing card

Our new [digital wellbeing card](#) includes a variety of information, helplines and where to find support in one handy place for a snapshot of wellbeing support. The card can be viewed easily on a mobile phone, tablet or desktop or shared as a download 'pdf'.

### Wellbeing guide for managers

Take a look at our [bite size wellbeing guide](#), based on the New Economics Foundation Five Ways to Wellbeing.

### Workforce development funding for mental health first aid training

You can now claim up to £100 per person towards [mental health first aid](#) training.

## ENHANCING CARE FOR OLDER PEOPLE WEBINAR SERIES

We are excited to announce our 8<sup>th</sup> webinar linked to the **Enhanced Care for Older People Competency Framework (EnCOP)**

**Date: Thursday 23<sup>rd</sup> June 2022**  
**1.30pm-3.00pm**

Session Title: **Older People: Prevention and Management of Undernutrition**

Speaker: **Rachael Masters ,Advanced Specialist Dietician, County Durham and Darlington NHS Foundation Trust**

This session is **FREE** and open to all! Spaces can be booked via Eventbrite click [here](#)

## CARERS WEEK – MAKING CARING VISIBLE, VALUED AND SUPPORTED, ACROSS THE BRADFORD DISTRICT

Yorkshire charity Carers' Resource is planning a range of events and activities across the Bradford district to mark Carers Week, from June 6-12. The charity supports unpaid carers; anyone who looks after a family member or friend who has a disability, mental or physical illness, addiction or frailty.

The theme of this year's Carers Week is 'making caring visible, valued and supported'. Over 20 different events are planned, with the aim of providing fun, friendship and support to local carers.

Highlights during the week include the Bradford Allotment Carers Week celebration at Undercliffe Allotments, with a willow-weaving workshop and a drumming session, on Tuesday June 7, 10am-1pm. Other events include the new Carers' Resource video showing on the big screen in Bradford city centre, in a range of community languages, and Carers' Resource staff will be popping up at Kirkgate Shopping Centre in Bradford on Tuesday June 7 from 9.30am to 12.30pm. The Keighley team will be joining Modality GP surgery staff for an event in the Airedale Centre on Thursday June 9 from 11am to 2pm.

To find out the most up to date information about Carers Week events, and for details on booking events, visit the Carers' Resource website: [www.carersresource.org/carers-week-2022](http://www.carersresource.org/carers-week-2022). Alternatively call Carers' Resource on 01274 449660 for more information.



THE QUEEN'S PLATINUM JUBILEE 2022

**BRADFORD**  
district celebrates



## HOW THE BRADFORD DISTRICT IS CELEBRATING THE QUEENS JUBILEE

Preparations are in full swing across the council's residential resource centres, extra housing care schemes and community care operations in Bradford as people look forward to marking Her Majesty the **Queen's Platinum Jubilee**.

The extended June bank holiday will provide an opportunity for all communities to come together and celebrate this huge milestone in history.

Various activities are being planned at the homes from smaller events including tree planting, burying of time capsules and cake baking to larger events such as a trip down memory lane with tea parties, songs, quizzes and a whole host of entertainment. Tenants and residents are already in the midst of planning for these events and making their own bunting which will be displayed across the buildings as well plans for the weekend to step back in time and reliving the 50's by dressing up in classic vintage clothing and sharing special memories with family, friends and staff.

The Bradford Enablement Support Team (BEST) will also be organising its very own tea party for staff and hospital teams with a fancy dress competition as well as capturing memories of coronation which will be documented and presented in a traditional scroll as a token of remembrance of the Jubilee.

Councillor Sarah Ferriby, Bradford Council's Executive Member for Healthy People and Places, said: "These celebrations will provide people with a chance to really get into the spirit no matter how small or big a part they play, it will allow moments of reflection for some as they re-call where they watched the coronation as well saving another truly memorable moment in life for all."

Find out more about how the Bradford district is celebrating the Platinum Jubilee visit:

[www.bradford.gov.uk/platinumjubilee](http://www.bradford.gov.uk/platinumjubilee)

Follow Bradford Council on social media using @BradfordMDC and use the hashtags #HM70 #PlatinumJubilee #BDCelebrates

The Bradford district is currently one of four shortlisted places in the running to be the next UK City of Culture 2025. To find out more about the Bradford 2025 bid visit [www.bradford2025.co.uk](http://www.bradford2025.co.uk) or follow @Bradford2025 and #Bradford2025 on social media.

Ends

Have low **staff** flu vaccination rates?

# FluCare

Working towards flu-free care homes

Want to help take action against flu?

## Recruiting care homes for 2022/23 flu season

- Residential/Nursing care homes in England
- Providing care for those over 65
- Have ten or more **staff** members of any role
- Have a **staff** flu vaccination rate of less than 40%

Who?

Why?

- All participating homes receive **£500**
- Payment for **staff** interviews
- **Staff** payments for completing questionnaires
- Free **staff** flu clinics if chosen to receive the FluCare package

The FluCare package includes:

- Free **staff** vaccine clinics in your care home
- Motivational videos, posters, and leaflets
- Incentive payment to care homes

What?

How?

- Recruitment is open **NOW** - [click here to express your interest](#)





# HOW THE BRADFORD DISTRICT IS CELEBRATING THE QUEENS JUBILEE

## Activities That Will Take Place:

**The Bradford Enablement Support Team (BEST)** - A team party will be organised for staff and hospital staff with fancy dress, decorations in the jubilee colours, music from the 50's, competitions, tree planting and a time capsule, quizzes, tombolo and much more.

**Beckfield** - Tree planting, cake baking competition, tea party, entertainment and celebrations.

**Norman Lodge** - Garden Party and entertainment with a historic talk, royal quiz and a trip down memory lane day.

**Woodward Court** - A 50's day event: the day will be celebrated with 50's music & dancing and a tea party with an authentic menu that would have been served at the time. Plans to have a coronation day with craft activities and a tea party.

**Valley View Court** - A time capsule will be made (this will be made in May ready to fill in June) to be filled with pictures and memorabilia. A royal quiz followed by baking and fancy dress with 50's style clothing and a street party with live entertainer.

**Wagtail Close & Eden Gardens** - A 'Queen' inspired window display will be ready for the Jubilee as well as a street party.

**Mary Seacole Court** - Will be organising a street party and a month of activities leading up to the Queens Jubilee.

Please see the website for more info <https://www.bradford.gov.uk/platinumjubilee>

THE QUEEN'S PLATINUM JUBILEE 2022

BRADFORD  
district celebrates

**Family Fun**

**Bradford Great Jubilee Tea  
in City Park**

**THURSDAY 2nd JUNE, 6.30pm-9.45pm**

**FREE** **ALL WELCOME**

#BDCelebrates #PlatinumJubilee #HM70

# DIGITAL SECURITY PROTECTION TOOLKIT - (DSPT)

## Why is the DSPT important?

The Data Security and Protection Toolkit (DSPT) is a useful guide and a free self-assessment tool that can support organisations to keep people's confidential information safe. It can also help to demonstrate that you're meets CQC expectations of good data security practice. The DSPT helps to evidence how you are protecting your organisation from and risk to cyber-attacks or breaches.

Once completed it will allow you to demonstrate to commissioners, GP's, CQC and other NHS services that you are handling information securely. There are some key fundamentals elements that the BCA will promote such as, GDPR compliance, ICO, NHS mail, best practice, preparatory work required and also the DSPT itself.

## So, what are my next steps?

To find out your next steps and what local support is available to you, please follow the flow chart created by BCA by **CLICKING HERE**. This flow chart will clearly state, where you are up to, what you need to do next and will demonstrate support that is offered to you.

admin@bradfordcareassociation.org

# DATA FOR THE SOCIAL CARE SECTOR IN BRADFORD

| Data              | Latest              | Change |
|-------------------|---------------------|--------|
| Deaths            | 0                   | 0      |
| Infections        | 120                 | -22    |
| Outbreaks         | No longer available |        |
| Occupancy         | 80%                 | 0%     |
| Tracker completed | 86%                 | 0%     |

