

Thursday 6th March 2025

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England. Information should be sent to ProviderBulletin@bradford.gov.uk.



KEY DATES FOR YOUR DIARY

Upcoming events can also be viewed in the **EVENTS CALENDAR** in the Provider Zone.

- Improving your CQC rating seminar – March 12th
- Day Activities Provider Forum – March 12th (finalised agenda to be circulated ahead of the meeting)
- THET/Global Health Partnerships Diaspora Healthcare Champion Awards – March 18th
 - Huntington's Disease and mental health - online study day – March 20th

If you are aware of any upcoming events and would like to advertise on the Event Calendar, please visit [HERE](#) and post an entry.

Payments for Residential and Nursing Services

A number of providers have raised concerns about delays in payments for residential and nursing placements. These delays have been a result of a number of factors, including system and process issues and staffing resources within Financial Support Services (FSS).

We are working hard to resolve these issues. A new Senior Officer has been appointed within the Contracts Team in FSS and started in post in late December 2024, this Officer has now completed her induction programme. We have recently interviewed for vacant permanent officer posts in the team, and new recruits will begin work within the team shortly. In addition, overtime and casual resources have been deployed into the team in the last 2 weeks and have made very good progress in setting up new services and addressing the backlog.

Work is underway to address system and process issues with input from Social Work Teams, the Adult Social Care Business Assurance and Improvement Team and FSS.

We hope to have significantly reduced the delays by the new financial year, and ask that providers are patient whilst we are addressing the delays.

IMPORTANT UPDATE: HOSPITAL RETAINER PROCEDURE

We would like to inform you about an important update to our hospital retainer procedure. The procedure has been revised to clearly reflect the period for which payment will apply when a person is admitted to the hospital. Additionally, it has been clarified that this procedure applies to hospital admissions only.

Updates:

1. **Service Retainer Payment:** A Service Retainer Payment will be paid at the current hourly rate and will commence on the date of a person's admission to the hospital (Day 1). This payment will not exceed fourteen (14) consecutive days as set out within the care plan.
2. **Discharge and Service Restart:** When a discharge from the hospital occurs for a restart of service, it will return to the established previous Home Support provider to ensure continuity of care, irrespective of whether it is the provider's scheduled week to take referrals.
3. **Category A Visits:** Usually, the visit will be deemed as Category A: Next scheduled visit, for recommencement of services upon discharge from the hospital.

The changes have been made following consultation with colleagues from Financial Support Services, Support Options Team, Providers and the Bradford Care Association. Commencement date: 10 March 2025.

Please review the [attached updated procedure document](#) for more details.

DAY ACTIVITIES PROVIDER FORUM

The Bradford Council's Day Activities Provider Forum will be held on **12 March 2025, 3pm – 4.30pm**, via Microsoft Teams.

The forum is for organisations which currently deliver Daytime Activities services (including Supported Employment) across the Bradford District. If you are a Day Activities provider operating in the Bradford District and have not received an invitation to the forum, please email CommissioningInbox@bradford.gov.uk.

Northern Race Equality Conference

Race Equality Network has organised a Northern Race Equality Conference at the University of Bradford on Wednesday 9 April. The conference will bring together activists, advocates, organisations, lawyers, researchers, and academics committed to building a better society, one where racial justice is the norm.

Coordinated by the Race Equality Network, the Ella Baker School of Organising and Inclusive North, the conference will be interactive, educational, and welcoming. It will create a collective opportunity for us all to learn so that we can become more effective champions of equal rights and justice. [Find out more and book your place](#)

Well Together Activities and Walks schedule for MARCH 2025.

You can refer into our service (please do check referral criteria) by going to our webpage [Well Together service - BDCT](#) where you can find a professional referral form to complete. A copy of the form is also attached.

Before making a referral to Well together Service please discuss our service with your patient/client to ensure our service is suitable for them and they are interested in attending our activities.

WELL TOGETHER SERVICE PROFESSIONAL REFERRAL FORM

FACE TO FACE & VIRTUAL GROUPS

WALKING GROUPS

New changing place toilets are now available across the district including; Bingley, Bradford Industrial Museum, City Park, Ilkley Car Park and Wibsey Park. There are four new toilets and one refurbished changing place toilets which allow people with severe learning and physical disabilities a safety of knowing that should they require it, there is a facility in the area that will provide them with comfort and dignity whilst they need changing, dressing or to use the toilet.

This programme was to provide additional facilities to enable further access to locations of cultural, leisure and community value, where a standard disabled toilet would not provide the equipment required.

NEW LIVING WELL CAMPAIGN: CHOOSE WHAT WORKS FOR YOU!

Please help us to promote our fantastic FREE offer for adults in Bradford district!

People can choose from well-known providers Slimming World and WW (Weight Watchers) who offer a host of online tools and resources along with online or in person meetings. Or they can try one of our unique new local offers from APNA and the Brotherhood.

APNA has been developed with NHS Primary Care Dietitians and Abilities Together CIC to create a programme that understands the needs of people with wider cultural and global food requirements that may not be included in mainstream providers. These in person, male only or female only sessions will also include physical activity suitable for all fitness levels.

The Brotherhood has been created in conjunction with Bradford Bulls and NHS Primary Care Dietitians with men in mind, but all are welcome to attend. This offer is about building better habits, staying motivated, and connecting with like-minded people. Regular check-ins and expert advice will be offered at these in person sessions.

[Download the choose what works for you communications toolkit from the Living Well website](#)

COMMUNITY CARE CHARGING CONSULTATION

Community Care Services support adults and their carers with care needs to stay safe and independent, which can include day care, personal care, supported living, help at home, respite care, access to community support and direct payments.

We are consulting on these services and want to find out what matters the most to you about these services. We are holding a series of face to face and online events to hear your views. If you are unable to attend in person, you can still take part by completing the online questionnaire.

[Find out more](#)

NEW WOMEN'S HEALTH CAMPAIGN

This was launched at last week's women's health conference in the run up to International Women's Day (Saturday 8 March). [Read more about the conference here...](#)

Over the last few months, we've been talking to local women in Bradford District and Craven with help and support from colleagues at the Voluntary and Community Sector (VCS) Alliance. These women have bravely shared the challenges they face in accessing care, finding trusted information, and being heard when they raise health concerns. We came away with a very clear message; 'women's health has been overlooked for too long'.

The theme for International Women's Day 2025 is #AccelerateAction, and that's exactly what we're doing! This movement was built by and for local women, and the campaign is all about raising awareness, improving access to information, and making sure every woman's health is a priority in Bradford District and Craven.

BRADFORD DISTRICT AND CRAVEN HCP SCHWARTZ ROUND - UNDERSTAFFED AND OVERWHELMED

This Schwartz Round takes place on Wednesday 19 March from 2 to 3.30pm on Microsoft Teams. This is an opportunity for colleagues working and volunteering in primary, secondary care, adult social care and VCSE within Bradford District and Craven, to take time out to reflect on their experiences of being 'understaffed and overwhelmed' and what that means to each of us at work.

Schwartz Rounds provide a confidential space where staff and volunteers, can come together to reflect on the emotional impact of working in health and care. Evidence shows that people who attend rounds may feel less stressed and isolated, with increased insight and appreciation for each other's roles. [Book your place at the Schwartz Round in March on Ticket Tailor.](#)

For Spring to Success Saving Advice, click [here](#).

For Workforce Quality Workshop – Part One Mastering Recruitment, click [here](#).

PINNACLE PERFORMANCE NEW ACTIVITIES

We are thrilled to introduce three exciting new projects designed to get people moving, improve health and wellbeing and promote social inclusion.

These projects provide unique opportunities for individuals with disabilities and/or who are neurodivergent or are suffering from long term health conditions to engage in physical activity, engage in regular activities, learn new skills, socialise and have fun. We are also seeking professionals and organisations who work with potential participants to help spread the word.

Inclusive Culture in Motion - Starting Thursday 6th March 2025

As part of Bradford City of Culture 2025, we are delighted to bring to you some Dance inspired physical activity sessions taking place at Pinnacle Performance Fitness Studio on Nelson Street, BD1 every Thursday at 4.30pm

The Dance sessions are exclusively for individuals aged 14+ who have disabilities or who suffer from long term health conditions and will last a total of 10 weeks each over the course of the year.

Active and Able Gym sessions - Starting Monday 10th March 2025

In partnership with Mencap (Our Active Communities) we will be delivering physical activity and gym related sessions for individuals aged 14+ who have learning disabilities and/or who are neurodivergent at Pinnacle Performance Fitness Studio on Nelson Street, BD1 every Monday at 4.30pm and Friday at 10.30am. Participants can apply to attend one session or both sessions per week with each course lasting a total of 12 weeks over the next year.

MMA Active and Able - Starting Thursday 3rd April 2025

Our inclusive Mixed Martial Arts sessions have been designed for adults (18+) who have learning disabilities and/or who are neurodivergent and will be held at Pinnacle Performance Fitness Studio on Nelson Street, BD1 every Thursday at 10.00am.

To apply for any or all of the above projects above, please email us at:

info@pinnacleperformance.uk

DHSC'S INTERNATIONAL RECRUITMENT FUND – PLEASE SHARE EMAIL ACROSS YOUR NETWORKS AND CONTACTS

For important email please click [here](#).

The purpose of this email, and the associated survey linked below is:

1. to identify **areas of need** within the sector,
2. to identify **existing training/support resources**,
3. to plan a response **bringing these together**,
4. and potentially to **commission new training/support resources** to fill the gaps.

BEYOND SURVIVAL: HOW TO PREPARE YOUR CARE BUSINESS FOR APRIL'S COST RISES

Without proactive fee adjustments, come April your profits will shrink by at least 10%. If you can't afford to lose 10% of your profit, then you need to prepare your care business now.

That means you need to know the financial impact these cost rises will have on each of your current client fees.

In his webinar, Chris takes you through exactly how to review your current fees based on April's cost rises and to the level of detail needed to then be able to negotiate more confidently for the fee you will need. You will see how to create accurate, fully justifiable fee quotes to the detail needed to negotiate based on evidence and to be able to counter challenges from commissioners.

Time is ticking - you need to review all your current clients as soon as possible and then arrange client reviews for those clients who will be returning negligible profit or even a loss come April.

Don't wait until April to see the financial harm these costs rises will bring and then find yourself in a queue with hundreds of other providers trying to arrange client reviews with commissioners who really don't want to increase your fees.

Here's the link for the March webinars. [**Beyond Survival: How to Prepare Your Care Business for April's Cost Rises**](#)

UNIVERSITY OF BRADFORD SUMMER FAIR

We are delighted to invite you to participate in the Summer Fair at University of Bradford to be held on Thursday 15 May 2025 on campus.

If you have live vacancies, we invite you to provide information on the roles on offer, the skills and values you seek, your recruitment and selection processes, and tips for success by holding a stall on campus and meeting with our students. Our students and graduates particularly enjoy hearing from Bradford alumni about their experiences in their first graduate role, but there are many other ways to attract students to your stand.

Our Careers Fairs is free of charge to all exhibitors which makes them very popular, and we have limited space available, so we are inviting our priority employer partners such as yourselves to book. If you wish to participate, please [register on Handshake](#) asap to secure your stand space. Registration will close on Friday 2 May.

If you are new to Handshake you will need to [register on Handshake](#) as an employer first before registering for the event – the link below will guide you through this process. We advise you to do this without delay so we can approve your registration as a Handshake employer in time for you to complete the registration process for the event.

[Welcome to Handshake UK - A Guide-for-Employers](#)

Please note that you do not need to attend the fair to register as an employer on Handshake, so if you are unable to participate on this occasion, please do still register as an employer so you can advertise your vacancies or your own events as and when needed.

If you have further questions, please email us at employerservices@bradford.ac.uk

Please click on Careers Fair registration below to book [Careers Fair registration](#)

Looking for some help to lose weight?
We've got you!



Choose what
works for
you!

12
weeks
completely
FREE
New customers only



Friendly Groups

Male/Female/Mixed

Online & In Person

Cultural Global Foods



mylivingwell.co.uk



Losing weight isn't easy, but with the right support you can do it in a safe, healthy way and learn how to maintain a healthy body weight for life.

Living with a healthy body weight can benefit your mental and physical health. You will have more energy to do the things you love, which helps you to feel good inside too!

Whether you have a few stubborn pounds or more that you would like to lose, joining a weight management programme can be really helpful and make all the difference.

At Living Well we know that finding the right programme for you is an important decision and often the cost can put people off trying something new. So we've teamed up with four very different providers to offer all adults living in Bradford district who have a BMI of 25+ the chance to try one of these programmes for **12 weeks ABSOLUTELY FREE!**

There's no catch or contract but you must be either a new customer or not had a membership for at least three months with the provider of your choice – current members cannot apply.

All of the providers offer practical advice and support, tasty recipes, tools and individual meal plans, with workouts and face to face meetings.

You just need to choose what works for you!

Visit our website to find out more and start your free membership.



The wording in this leaflet can be made available in other formats such as large print and Braille. Call 01274 438884.

mylivingwell.co.uk

