

Thursday 16<sup>th</sup> April 2026



To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England. Information should be sent to [ProviderBulletin@bradford.gov.uk](mailto:ProviderBulletin@bradford.gov.uk).

## **KEY DATES FOR YOUR DIARY**

- Bradford People First open day – 21<sup>st</sup> May – [wellbeing@bradfordpeoplefirst.org.uk](mailto:wellbeing@bradfordpeoplefirst.org.uk)

Upcoming events can also be viewed in the **EVENTS CALENDAR** in the Provider Zone.

*If you are aware of any upcoming events and would like to advertise on the Event Calendar, please visit [HERE](#) and post an entry.*

## **CUSTOMER SERVICE CENTRE'S NEW LOCATION**

The Customer Service Centre is relocating. The Customer Service Centre in Britannia House closes its doors at 4.30pm on Friday, 10 April, and the new Customer Service Centre opens in City Hall at 8.30am on Monday, 13 April. The Centre will be located in the old reception of City Hall on the corner of Norfolk Gardens and Channing Way. The opening hours will remain the same Monday to Thursday: 8.30am to 5pm and Friday: 8.30am to 4.30pm.

## **FUEL POSITION UPDATE**

While there is currently no immediate issue, and Central Government has advised that there is no current risk of a UK fuel shortage, the Council recognises that the situation could change. The Contract and Quality Team, alongside the Bradford Care Association, will be meeting with the Council's Emergency Planning Team tomorrow. Additionally, guidance for providers is being developed, and all services are being asked to review their Business Continuity Plans.

## OPTIMAL HANDLING WORKSHOP

We are pleased to invite you to an upcoming **Optimal Handling Workshop** designed specifically for home support (domiciliary care) providers across the district. This workshop will focus on supporting safe, effective optimal handling practice within homecare settings.

Workshop content will include:

- An overview of what optimal handling is
- Expectations of providers in relation to optimal handling
- Demonstrations of common equipment and techniques
  - Case scenarios exploring best practice
- Dedicated time for questions and answers

As part of your contractual requirements with the Council, **each service is expected to nominate one representative to attend this session.** This should be your employed Moving & Handling Advisor, Specialist, or Lead. The nominated representative will be responsible for cascading the learning within your organisation and supporting implementation in practice.

Please note that, due to space limitations, we are only able to accommodate one attendee per provider.

### Workshop Details

**Date:** Thursday 14th May

**Time:** 9:30am prompt start – 4:30pm finish

**Location:** Beckfield Resource Centre, Bolton Lane, Bradford, BD2 4BN

### Practical Information

- Onsite parking is reserved for Blue Badge holders only. Free on-street parking is available around the site.
  - A bus stop with direct links to Bradford city centre is located approximately a 5-minute walk away.
  - A fridge, microwave, and kettle are available for attendee use.
  - Lunch break will be 30–45 minutes. We recommend bringing a packed lunch as food options nearby are limited.
- **Book by emailing the name of your representative and organisation at [commissioninginbox@bradford.gov.uk](mailto:commissioninginbox@bradford.gov.uk) before 30/04/26.**

If you require any further information ahead of the workshop, please do not hesitate to get in touch.

## **SELF-NEGLECT PROFESSIONAL PRACTICE SESSION**

**There are a number of places available on the Self-neglect Professional Practice Session training being held on Friday 24th April 2026.**

This FACE-TO-FACE professional practice session explores the complex nature of self-neglect and how this relates to safeguarding adults as well as issues surrounding mental capacity. This interactive session will also explore how self-neglect is associated with hoarding and other complex issues. Practitioners from housing officers to social workers, police and health professionals can find working with people who self-neglect extremely challenging. In this session professionals will work through a case study exploring these complexities and look at how we can offer people support without causing distress and understand the limitations to our interventions if the person does not wish to engage.

To book your place please login into your Enable account, go to "Events," "Available Events" and request your place. Thank you

**[LOGIN](#)**

## **THE WAY FORWARD PROGRAMME BRADFORD CITY FOOTBALL CLUB**

The Way Forward is a new funded programme for young men aged 18–24 in Bradford who face high unemployment, poor mental health, and limited opportunities for personal development.

Each cohort will take part in a 12-week programme that will combine sport, coaching, and life skills to build confidence, resilience, and routes into education or employment for participants.

At the end of the 12 weeks, participants will leave the programme with a new attitude towards their future, their prospects, their skills and themselves.

Registration is open to any young men aged between 18 and 25 who are struggling with their mental health but who may also be Neurodivergent or have a learning disability, and want to seek support in gaining access to education and employment.

The programme is completely free to take part in!

**[THE WAY FORWARD BREAKDOWN OF SESSIONS](#)**

**[THE WAY FORWARD PRINT REFERRAL FLYERS](#)**



We have a number of places available on the FACE-TO-FACE Strengthening Safeguarding Practice: NWG Specialist Workshops taking place on Wednesday 22 April 2026. Please see details below:

Bradford Safeguarding Partnership is pleased to invite professionals working with children, young people, and their families to attend two specialist workshops delivered by the National Working Group (NWG)

These sessions provide an opportunity to deepen understanding, strengthen local practice, and explore current national learning around safeguarding and exploitation.

**PLEASE NOTE YOU REQUIRED TO ATTEND THE FULL DAY**

Workshop 1: Learning from MACE Observations – 10.00 – 12:00

- National learning from NWG's MACE observations
- How this learning can strengthen Bradford's response to exploitation
- Current strengths, areas for development, and themes within MACE cases

Workshop 2: Transitional Safeguarding - 1300-1500hrs

- Bradford's progress implementing transitional safeguarding
- Further development needed to strengthen support for young people
  - Examples of effective practice from other areas
  - Opportunities to enhance multi-agency responses

To book your place please login to [Enable](#), go to "Events," "Available Events" and request your place.

# Training the Trainer for Sexual Violence and Abuse in Intimate Relationships

Thursday 16<sup>th</sup> April 2026 9:30 - 4

Join us to help develop and deliver this training to multi-agency staff

## Purpose of the session:

- To learn the content of the SVA module.
- With a view to joining our training pool and co-delivering this session to multi-agency staff groups.
- To contribute to the existing module and support the continuing development of this session.

## Who is this training aimed at?

Practitioners with an interest and up to date working knowledge of Sexual violence and Abuse in intimate relationships.

**Venue : Digital Exchange – Burnett Street  
Entrance Little Germany, Bradford**

**To book – Council staff Click [here](#) Children's  
Trust [here](#) External staff [here](#)**

**For any booking enquiries, please contact  
[Evolve@bradford.gov.uk](mailto:Evolve@bradford.gov.uk)**

# Safe and Well Led Forum

Safe and Well Led is Replacing the Safeguarding Forum

Safe and Well Led goes hand in hand and this new forum brings them together

## Why Attend

- Gain up-to-date safeguarding insights to strengthen leadership decisions
- Develop and share best practice to support consistent, high-quality service delivery
- Deepen understanding of Safe and Well-Led principles and how they drive continuous improvement
- Learn from real challenges and lessons across the service to improve outcomes
- Connect with fellow managers to build a supportive network for ongoing problem-solving

## Who Is This Aimed At:

- Whole Sector (All Provider Types)
- Registered Managers
- Deputy Managers
- Care Managers

## Next Meeting Details



**First Forum Session: Wednesday 29th April 1:00 PM – 2:00 PM**



[Click Here](#) to join the meeting or email [admin@bradfordcareassociation.org](mailto:admin@bradfordcareassociation.org) for a calendar invite



## Spotlight Topic: Refusal of Care

### Hear First-Hand from the Safeguarding Team

- Understand refusal-of-care notifications and what they mean for your service
- Explore how managers currently respond and what approaches are proving effective
- Discuss what you've tried and learn from others' experiences
- Clarify expectations around documentation to ensure accuracy and compliance
- Know when and how to escalate concerns to keep people safe and services protected

## **TRAINING SCHEDULE MAY-AUG 2026**

**FREE FOR BDCT COMMUNITY TEAMS, CARE HOME AND DOMICILLIARY CARE STAFF**

**@KEIGHLEY HEALTH CENTER**

**0930-12.30 – Introduction to Palliative + EOL care**

**13-16.30 BD Bodyguard syringe pump**

<b>Date</b>	<b>Venue</b>
<b>8<sup>th</sup> May 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>15<sup>th</sup> May 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>29<sup>th</sup> May 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>5<sup>th</sup> June 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>19<sup>th</sup> June 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>26<sup>th</sup> June 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>3<sup>rd</sup> July 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>10<sup>th</sup> July 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>24<sup>th</sup> July 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>31<sup>st</sup> July 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>7<sup>th</sup> August 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>21<sup>st</sup> August 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>28<sup>th</sup> Aug 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA

Please email [palliativecareadmin@bdct.nhs.uk](mailto:palliativecareadmin@bdct.nhs.uk) to book a place.

## **COMPASSIONATE LEADERSHIP PROGRAMME**

Transform Your Leadership Skills with the Compassionate Leadership Programme.

Are you ready to lead with empathy, strengthen team cohesion and create environments where everyone can thrive? Join Cohort 7 of the Compassionate Leadership Programme, endorsed by Professor Michael West MBE, and take the next step in your leadership journey.

<b>UNIT</b>	<b>DATE</b>	<b>TIME</b>	<b>TITLE</b>
<b>Unit 1</b>	12/05/26	9.30-4.00	Self-Compassion
<b>Unit 2</b>	02/06/26	9.30-4.00	Leadership and Team Compassion
<b>Unit 3</b>	23/06/26	9.30-4.00	Compassionate Organisations and Innovation

To join this impactful programme and be part of a growing network of compassionate leaders transforming health and care across Bradford, go to <https://www.eventbrite.co.uk/e/compassionate-leadership-programme-tickets-1985571661289?aff=oddttdtcreator>.

When applying, please include your role, organisation and whether you currently lead a team.

We look forward to receiving your application!

Please click [HERE](#) to view the Compassionate Leadership Programme Leaflet.

## **FIRST STEP INTO LEADING A TEAM PROGRAMME**

Are you, or someone in your service, taking your first steps into leading a small team? Our practical, confidence-building management programme is designed specifically for new team leaders, supervisors and care co-ordinators across social care.

### **1 Key Dates**

- **23 April (In Person, Saltaire)** – Managing Tasks, Time & People
  - **28 April (Online)** – Planning Your Development
  - **21 May (Online)** – Final Reflections



**Certificate on completion [See flyer for more details!](#)**