



## URGENT MESSAGE TO ALL NON-RESIDENTIAL SERVICE PROVIDERS

When the lockdown arrangements started to have an impact of the level of services being delivered to people who were self-isolating, being shielded or where the pre-lockdown level of service could not be maintained, payments to providers were changed from Invoiced to Scheduled so that payments could be made before payment claim forms (PCF's) were returned. The decision to implement this temporary change in process was to ensure regular payments were made to providers based on the planned level of service rather than wait for PCF's to be returned and further delays occur while adjusted payments were processed. It was also felt this change in process would help to maintain a steady cash flow during these unprecedented times rather than payments only being made when sequential PCF's had been returned. However, providers were asked to continue submitting completed payment claim forms, which was important to support timely recording of the actual level of service delivered and to ensure contribution invoices to service users were able to take into account the changed/undelivered services.

Unfortunately a **significant number of providers are not returning completed payment claim forms** which means although providers are being paid for the planned level of service, there is now a very large backlog of variations to services outstanding and as a result incorrect invoicing to service users, particularly when services have ended since the start of the pandemic.

**Please, can all non-residential service providers ensure all outstanding payment claim forms are urgently completed and returned so there is without impacting on the current payment arrangement and the process of inputting service variations and calculating service user contributions.**

## ANTIBODY TESTING ARRANGEMENTS

Please see the latest information from **Airedale NHS Foundation Trust and Bradford Teaching Hospitals NHS Foundation Trust** located in the [Provider Zone](#).

Further details around antibody testing, who is eligible and how to get tested can be found [here](#). A video and guidance has been published and it can be found [here](#).

## SOCIAL CARE WINTER PLAN NOW PUBLISHED!

- The [Adult Social Care Winter Plan](#), now published.
- Please also find in the [Provider Zone](#) a letter from the Minister of State for Care, Helen Whately.
- **Four themes run through the plan:**
  - preventing and controlling the spread of infection in care settings
  - collaboration across health and care services
  - supporting people who receive social care, the workforce, and carers
  - supporting the system
- **A copy of the COVID-19 Support Taskforce report can be found [HERE](#).**

## FUNDED TRAINING SESSIONS

Please find flyers in the [Provider Zone](#) relating to the following courses:

- Loss, Grief and Bereavement - for the Social Care Workforce
- Recognising and Responding to Service User Deterioration - Social Care Workforce
- Supporting People with Long-Term Conditions - for Social Care Workforce
- Practice Assessor Preparation

The closing date for applications for all the above is **30th September 2020**.

### FREE ONLINE COURSE ON 'UNDERSTANDING AUTISM, ASPERGER'S AND ADHD'

This short course is designed to:

- Help you learn more about autism, Asperger's and ADHD, their differences and the importance of understanding the classification, assessment and diagnosis
- Challenge your own definitions and perceptions of autism and ADHD. You will get an opportunity to examine several key themes around both autism and ADHD in order to obtain skills to help people with these conditions.
- Consider the often fine lines between autism, Asperger's and the subtypes of ADHD, as well as explore your own perceptions and assumptions of autism and ADHD along with commonly-held assumptions of classification and assessment.

Click [HERE](#) for more details.

This course is endorsed by the ADHD Foundation and will credit you with 18 hours of CPD.



**Infection.  
Prevention.  
Control.**

You're in safe hands

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## IPC BULLETINS - PREPARING FOR WINTER

The latest Bulletins from the Community Infection Prevention and Control Team focus on 'Are you prepared for the coming winter season?'.

Please follow the links below to view the bulletins:

- <https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>
- <https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>
- <https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

## BRADFORD CARE HOME RESOURCE PACK

The first interactive Care Home Resource Pack for providers is now live, which brings together clear guidance and good practice to be used locally.

Click [HERE](#) to access!

This guide is designed to complement and not replace local guidance and professional judgement and is a live document and will be updated at least every 2 weeks, to align with other national and regional guidance.

To provide feedback, report inaccuracies or to provide updates on this pack please contact:

[CommissioningInbox@bradford.gov.uk](mailto:CommissioningInbox@bradford.gov.uk)