

West Yorkshire

Pharmacy Opening Hours – 2020/21

**Pharmacy Opening Hours**

**August Bank Holiday, Monday 31st August 2020**

Version number: DRAFT (v2.0)

Date: 14th August 2020

Prepared by: Primary Care Team

**Please note we are mindful of the changing situation for all healthcare providers and would encourage the use of** [**www.nhs.uk**](http://www.nhs.uk) **and contacting pharmacies to check for specific pharmacy opening times.**

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# Background

**1.1 Bank Holidays 2020/21**

A pharmacy must open to provide pharmaceutical services for its core contractual and supplementary hours each week. Where the pharmacy would ordinarily be open on a Bank Holiday (including Good Friday, Easter Sunday and, Christmas Day) the hours that it would ordinarily be open will, on those days, be treated as having been open for the purpose of counting the core contractual hours that week.

In England, pharmacies are not required to open on 31st August 2020 Bank Holiday.

**1.2 Direct to Open**

Pharmacy contractors are encouraged to inform NHS England & Improvement whether their premises will be open on Bank Holidays. This information is of critical importance to NHS England & Improvement to enable planning and commissioning of pharmacy provision during holiday periods.

To ensure sufficient provision of Pharmaceutical services NHS England & Improvement may direct a pharmacy or pharmacies to open if the needs of people in the area are not met through voluntary or commissioned Bank Holiday opening hours, NHS England & Improvement is able to issue a direction requiring the pharmacy to open but must if doing so ensure the pharmacy receives reasonable remuneration.

**Please note we are mindful of the changing situation for all healthcare providers and would encourage the use of** [**www.nhs.uk**](http://www.nhs.uk) **and contacting pharmacies to check for specific pharmacy opening times.**

**1.3 NHS Community Pharmacist Consultation Service (CPCS)**

The NHS Community Pharmacist Consultation Service (CPCS) is being commissioned as an Advanced Service from 29 October 2019. This service was developed following two pilot services which were part of the work to integrate community pharmacy into local NHS urgent care pathways, as an element of the Pharmacy Integration Fund programme. These pilots were known as the Digital Minor Illness Referral Service (DMIRS) and the NHS Urgent Medicines Supply Advanced service (NUMSAS). These pilots have shown good progress, with patients consistently referred and reporting high satisfaction rates. Episodes of care are completed safely and appropriately instead of patients having to wait for a GP appointment and with the understanding that patients will be escalated to an appropriate service if necessary.

The service is based on a referral from NHS 111, following an assessment by a call advisor, leading to the patient being transferred for a consultation with a community pharmacist instead of being booked for an urgent GP appointment, out of hours GP appointment, or signposted to their own GP, depending on the time of day.

The objectives of CPCS are to:

* Manage appropriately NHS111 requests for urgent medicines supply and for Minor Illnesses;
* Reduce demand for the rest of the urgent care system;
* Resolve problems leading to patients running out of their medicines; and
* Increase patient’s awareness of electronic repeat dispensing.

All the above are helping to relieve some pressure on urgent and emergency care services, saving money and shortening the patient pathway.

CPCS are accurate at the time of publication (please refer to the date on Page 2 of this document).

**1.4 Minor Ailment Scheme Providers (MAS)**

The treatment of minor ailments has been found to account for 18 - 20% of GP workload, with 90% of such consultations being solely for a minor ailment. It has also been shown that 8% of emergency department consultations involve consultations for minor ailments. Many of these consultations could be dealt with by Community Pharmacy staff who are already trained and competent in this area of care.

The scheme will encourage everyone to consult Pharmacy staff as a first point of call for a minor ailment. For a defined list of minor ailments, medication considered necessary for treatment will be provided free of charge for those patients who are exempt from prescription charges. Those who would usually pay for their prescriptions will still be encouraged to purchase their medication, as many of the treatments will cost less than the prescription charge.

**Aims and intended outcomes**

• To improve primary care capacity by reducing medical practice workload related to minor ailments.

• To improve access and choice for people with minor ailments by:

* Promoting self-care through the pharmacy, including provision of advice, printed information relevant to the minor ailment and where appropriate medicines without the need to visit the GP practice;
* Operating a referral system from local medical practices; and
* Supplying appropriate medicines at NHS expense to patients who are exempt from prescription charges

**1.5 Palliative Care Providers**

To enable the prompt supply of specialist palliative care medicines, the demand for which may be urgent and/or unpredictable some pharmacies within West Yorkshire are commissioned by NHS England & Improvement to maintain a stock in the event that they are required.

The pharmacy contractor is commissioned to stock a locally agreed range of palliative care medicines and makes a commitment to ensure that users of this service have prompt access to these medicines at all times.

The pharmacy also provides information and advice to the user, carer and clinician. They may also refer to specialist centres, support groups or other health and social care professionals where appropriate.

Palliative Care Providers are highlighted for ease of reference.

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| **2.0 Bradford District & Craven – Monday 31st August 2020 Bank Holiday Opening Hours** |
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| **3.0 Calderdale - Monday 31st August 2020 Bank Holiday Opening Hours** |
| |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | **Pharmacy** | **Address** | **Postcode** | **Telephone Number** | **Monday 31st August** | **Provide CPCS** | **Provide Palliative Care Service** | **Minor Ailment Service** | | Tesco Pharmacy | Huddersfield Road, Brighouse | HD6 1RZ | 0345 6779783 | 09:00-18:00 | Yes | No | Yes | | Boots Pharmacy | 7-11 Market Street, Halifax | HX1 1PB | 01422 352009 | 10:00-16:00 | Yes | No | Yes | | Lloyds Pharmacy | Wade Street, Halifax | HX1 1SB | 01422 357330 | 09:00-17:00 | Yes | Yes | Yes | | King Cross Pharmacy | 210-212 King Cross Road, Halifax | HX1 3JP | 01422 361134 | 10:00-18:00 | Yes | Yes | Yes | | Tesco Pharmacy | Haugh Shaw Road, Halifax | HX1 3TU | 0345 6779319 | 09:00-18:00 | Yes | No | Yes | | Asda Pharmacy | Thrum Hall Lane, Halifax | HX1 4JT | 01422 331318 | 09:00-18:00 | Yes | Yes | Yes | | Boots Pharmacy | 13-15 Crown Street, Hebden Bridge | HX7 8EL | 01422 842378 | 10:30-16:30 | Yes | No | Yes | |

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| **4.0 Leeds - Monday 31st August 2020 Bank Holiday Opening Hours** | |
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| **5.0 Greater Huddersfield - Monday 31st August 2020 Bank Holiday Opening Hours** |
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| **6.0 North Kirklees - Monday 31st August 2020 Bank Holiday Opening Hours** |
| |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | **Pharmacy** | **Address** | **Postcode** | **Telephone Number** | **Monday 31st**  **August** | **Provide CPCS** | **Provide Palliative Care**  **Service** | **Minor Ailment Service** | | Asda Pharmacy | Mill Street West, Dewsbury | WF12 9AE | 01924 431510 | 09:00-18:00 | Yes | Yes | No | | Boots Pharmacy | 27 The Princess of Wales Precinct, Dewsbury | WF13 1NH | 01924 455815 | 10:00-15:00 | Yes | No | No | | Batley Pharmacy | 157 Upper Commercial Street, Batley | WF17 5DH | 01924 442845 | 10.00-22.00 | Yes | Yes | No | | Tesco Pharmacy | Bradford Road, Batley | WF17 5JT | 0345 6779784 | 09:00-18:00 | Yes | No | No | | Boots Pharmacy | Birstall Retail Park, Birstall | WF17 9DT | 01924 423675 | 09:00-18:00 | Yes | Yes | No | |

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| **7.0 Wakefield - Monday 31st August 2020 Bank Holiday Opening Hours** |
| |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | **Pharmacy** | **Address** | **Postcode** | **Telephone Number** | **Monday 31st August** | **Provide CPCS** | **Provide Palliative Care Service** | **Minor Ailment Service** | | Lloyds Pharmacy | Trinity Walk, Wakefield | WF1 1QQ | 01924 299394 | 09:00-17:00 | Yes | No | No | | Boots Pharmacy | 26-28 Upper Kirkgate, Wakefield | WF1 1UP | 01924 376181 | 09:30-16:30 | Yes | Yes | No | | Asda Pharmacy | Asdale Road, Wakefield | WF2 7EQ | 01924 241810 | 09:00-18:00 | Yes | Yes | No | | Excel Chemist | 56 High Street, Normanton | WF6 2AQ | 01924 896777 | 09:00-15:00 | Yes | Yes | No | | Boots Pharmacy | 3-5 Beastfair, Pontefract | WF8 1AL | 01977 703719 | 11:00-17:00 | Yes | No | No | | Tesco Pharmacy | Market Street, Pontefract | WF9 4LB | 0345 6719384 | 09:00-18:00 | Yes | No | No | | Asda Pharmacy | Leeds Road, Castleford | WF10 5EL | 01977 788910 | 09:00-18:00 | Yes | Yes | No | |