



**Capacity Tracker**  
*Insight for Care*



# The Capacity Tracker Bulletin



3 August 2021

## Welcome to the latest bulletin

Welcome to our latest bulletin designed to provide you with regular updates and guidance on the features and benefits of Capacity Tracker, share new developments, best practice, top tips and issues, and help support you and colleagues across the health and care sector throughout the challenges of the Covid-19 pandemic.

## Correcting errors made easier

The first phase of improvements to error messages and guidance has been applied to the Costs, Vacancies & Business Continuity (Daily) Section. Empty fields and wrong character type entries will now produce both an error message and a red border that identifies the field that needs amending. This will help users more easily identify incorrect data entry.

Further information on how this works can be found in the Resource Centre, What's New section <https://capacitytracker.com/resource-center/category/61/whats-new>

## "Why should I update vacancies on the Capacity Tracker?"

Providers are reminded of the importance of updating vacancies as part of their daily updates. The information will help Health and Social Care from Discharge teams find the most appropriate settings with vacancies and maintain patient flow. It also helps Providers fill your empty beds. It's a 'win-win' for all Capacity Tracker users!

## Local Authority and CCG Boundary Changes/Mergers Alignment

Capacity Tracker has now been updated to reflect the Local Authority and Clinical Commissioning Group Boundary Changes and Mergers that took place in April 2021.

Details of these changes can be found at <https://capacitytracker.com/resource-center/category/61/whats-new>

Capacity Tracker Reports have been updated to reflect these changes.

---

## Please take time to complete the Care Home Deterioration Survey

The Care Home Deterioration Tool Survey ends on 12 August. Care Homes are being asked to complete this survey and benefit from free additional support. For more details, visit [this link](#).

### Q&A

#### Q. Who is being asked to complete the survey?

A. Care Homes are asked to complete once this brief survey found in Capacity Tracker at <https://capacitytracker.com/providers/my-carehomes>

#### Q. Why are you being asked to complete the survey?

A. By completing the survey Care Homes will provide further understanding around which tools are used and how deterioration (ill residents) is managed across all Care Homes in England.

#### Q. What are the benefits?

A. The survey will help identify where more help is needed and the type of free support that is available and can be given providers.

### Help and guidance

Support on how to complete the survey can be found in the Resource Centre at: <https://capacitytracker.com/resource-center/category/126/surveys>

Further questions relating to this survey should be directed to [nhsi.psimprovement@nhs.net](mailto:nhsi.psimprovement@nhs.net).



## Search for what you need in the Capacity Tracker Resource Centre

Use the search field in the Capacity Tracker Resource Centre to you find all the guidance and information you need. Visit: <https://capacitytracker.com/resource-center>

---

## Events

### Make your voice heard!

Join our national Q&A [capacitytracker.com](https://capacitytracker.com) sessions ask your local System Champion (Liam O'Neill – [liam.oneill@bradford.gov.uk](mailto:liam.oneill@bradford.gov.uk)) for more details.

- **Every Tuesday 1-2pm** ♦ Provider meetings. These calls are scheduled to demonstrate new system enhancements and how to maximise the benefits from using the Capacity Tracker system.
- **Every Thursday 10-11am** ♦ Local Authority/CCG System Champion meetings.

For more information visit: <https://capacitytracker.com/resource-center/category/12/events>

---



## Coming soon ♦

Work is currently underway to incorporate Test and Trace data during August into the Capacity Tracker. Further updates will follow.

---

If you have any news, events or information you would like us to share or feedback on what would be useful for you in future bulletins, please email [necsu.CapacityTracker@nhs.net](mailto:necsu.CapacityTracker@nhs.net)

Don't forget to access our [Resource Centre on the Capacity Tracker system](#) where you can find useful guidance and information and the latest updates and messages.

**Join the conversation and follow Capacity Tracker on [Facebook](#) and [Twitter](#).**

For the latest Government guidance and support on Covid-19, please visit [gov.uk/coronavirus](https://www.gov.uk/coronavirus)

The Capacity Tracker Team

