

What is a Primary User*?

To register for the fair cost of care tool, providers need to select one person in their provider organisation who will take on the role of the Primary User. The Primary User will be responsible for registering their organisation for the fair cost of care tool. The primary user would usually be the person who owns or manages the service, for larger organisations it might be someone at your regional or national office.

Once the Primary User has registered their organisation, they will be able to add colleagues to join as users, this might be the person responsible for your finance, your accountant perhaps. Please note that all users will be able to use the same functionality within the tool, and that only one Primary User should register the care provider in the system at the start to avoid duplicating the organisation.