



PROVIDER BULLETIN

Thursday 01 October 2020

For more information on the Council's current position, in respect of Covid 19 please use this website: [CLICK HERE](#). Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.



NEW TESTING OFFER FOR SUPPORTED LIVING STAFF

COVID-19 routine staff testing every 3 weeks is now being offered for staff who work in a supported living environment. This will be done through the Marley Fields test centre in Keighley but **MUST** be pre-arranged and booked with the admin team in advance using a referral form.

Please contact the COVID-19 staff testing team to arrange this. (covid19.stafftesting@bradford.gov.uk / **01274 437070**).

- Testing is arranged on a pick up and drop of basics.
- Tests must be picked up and dropped off on the same day to help maintain capacity of tests (arrangements can be made for night staff etc. with the team direct).
- Tests are **only for staff members**. Testing capacity is limited and a member of the team will work with you to book a suitable day.

SERVICE UPDATE SYSTEM

With the exclusion of Care Homes, who are now using the Capacity Tracker. Please ensure that you continue to complete and submit your RAG rating through the Service Update System (SUS) on Connect to Support. This system is critical in how we can manage and support you with Covid-19 service related issues and concerns.

Our SUS Dashboard is monitored daily for submissions and our team will contact you when you update your profile to either Amber or Red status.

Should you need to be resent your login details, please contact ConnecttoSupport@bradford.gov.uk.

The Infection Prevention and Control Team have updated the **Bug of the Month** and uploaded additional resources and supporting information. October will focus on **Influenza**, to learn more please [CLICK HERE](#).

Infection Prevention Link Champions please see note the dates for your diary as there are some changes to the scheduled content. The next Train The Trainer session will be delivered **06/10/2020 at 2.30 pm**. Please contact the team for connection details.



INFECTION PREVENTION AND CONTROL ON CALL COVER FOR THIS WEEKEND (10AM- 1PM)

- Saturday 3 October Darren Fletcher 07582102163
- Sunday 4 October Cheryl Tonks 07971330751

UPDATE GUIDANCE

These include; Staff testing within

- [COVID-19: Management Of Staff And Exposed Patients Or Residents In Health And Social Care Settings:](#)

Use of PPE Gloves in Care Homes and Home Support whilst undertaking personal care.

- [COVID-19: how to work safely in care homes](#)
- [COVID-19: how to work safely in domiciliary care in England](#)



NHS
Digital

IMPORTANT FROM NHSMAIL TEAM

Introducing improved shared mailbox naming for existing shared mailboxes under the National Administration Service (NAS)

To support response to Covid-19 priorities and following our survey in December 2019 on the naming convention of NHSmail shared mailboxes, we have taken steps to implement a positive change for NAS managed organisations.

From 25 September 2020 We have implemented a new shared mailbox naming convention for existing shared mailboxes.

We will send an email notification to your shared mailbox to advise of the new shared mailbox email address. An alias will be created for your previous email address so you will still receive emails should anyone continue to email to it.

For full details of this change, please follow the link to [NAS Bulletin – September 2020](#) on the NHSmail support pages.



DIGITAL RECORDS GUIDANCE

Good quality records underpin safe, effective, compassionate, high-quality care. They communicate the right information clearly, to the right people, when they need it. They are an essential part of achieving good outcomes for people.

This guide clarifies what good digital records look like and how providers can achieve this. It also outlines the commitments CQC makes to support providers' use of digital record systems and what they will look at on inspection.

Click [HERE](#) to access!

University of
HUDDERSFIELD

PRACTICE ASSESSOR TRAINING PROGRAMME AT THE UNIVERSITY OF HUDDERSFIELD

15 weeks, Distance Learning
Start date: October 2020

This course prepares health and social care practitioners to supervise and assess students studying on a range of health and social care programmes including those leading to Nursing and Midwifery Council (NMC) or Health and Care Professions Council (HCPC) registration.

Note - the closing date for applications has been extended to October 7 2020

For full details of the programme and application process, see the flyer in the [Provider Zone](#).

Welcome to Bradford Care Association (BCA)

Becoming a member will give you access to all our BCA Quality Workshops as well as many benefits. To become a member simply send the attached membership form to admin@bradfordcareassociation.org and await the next steps.

Bradford Care Association represents Care Providers, Nursing and Residential Homes, Domiciliary Care, Support Living and Extra Care with an aim to promote the very best quality care in the Bradford District. We do this by giving Care Providers one voice on a local, regional and national level, influencing local decision makers in the health and care system, as well as providing free workshops and support systems.

The BCA engage with Care Providers to give updates but to also seek your views and thoughts.

We do this **every two weeks**, via Zoom at **10:30-11:30 hrs**. Representatives from CCG, Local Authority and other organisations such as the CQC.

Every two weeks the **Registered Manager Network** meet via Zoom at **15:00- 16:30**. This is a platform to share new initiatives, talk through issues and challenges with fellow registered managers. It is held in partnership with Skills for Care.

If you or your teams have any questions, issues, ideas or feedback (both adverse or complimentary) please do not hesitate to contact me at: Louise@bradfordcareassociation.org

Members Facebook Group: [Bradford Care Association Members](#)

Email:

admin@bradfordcareassociation.org

Website:

<http://www.bradfordcareassociation.org>

Here are just a few of the workstreams that we are involved in:

- **Funding to support the sustainability of the sector** - Void funding, IPC grant, CHC fee review and COVID-19 additional costs.
- **Care@Home** - Telemeds, Virtual Verification of Death, Advance Care Planning, Discharge Swabbing pathway
- **System Command Meetings** - Provider representation at Local Authority and CCG command and planning meetings
- **Registered Managers Reference Group** - Recognising & Responding to Deterioration tools and training, development of Care Home Visiting Guidance
- **Care Association Alliance** - Meeting weekly with a group of 70 local care associations all working collectively to support care providers up and down the country.
- **Free Quality Workshops and Training** - Information on the events can be found on our Website or Facebook Page
- **Buddy Help Group / Centralised Communication Platform** - Bulletin Boards and Private Facebook Group to share any issues or updates

Quality Workshop Session 2 'TO' 1:30-4:30pm 14th October 2020

Open to all Providers following on from the first quality workshop where we reflected on the past few months. During this workshop we will be focusing on the here, now and 'today'. **Sign up through the Eventbrite [link](#) to get the access to the Zoom information ensure only 1 registration is used per Provider location.**