Good Things Foundation

Good Things Foundation and the National Digital Inclusion Network

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Head of Network Delivery and Customer Support

Our vision is a world where everyone benefits from digital

Introducing Good Things Foundation

UK's leading digital inclusion charity. **4 million** people supported worldwide since 2010

Work with **community organisations** that create impact locally and nationally as a network

Provide **free resources, support and services** to address access and skills barriers: **National Databank, National Device Bank** and **Learn My Way**

Campaign for digital inclusion and advocate to #FixTheDigitalDivide

By the end of 2025, our ambition is to:

Engage

1 million people

helping them to benefit
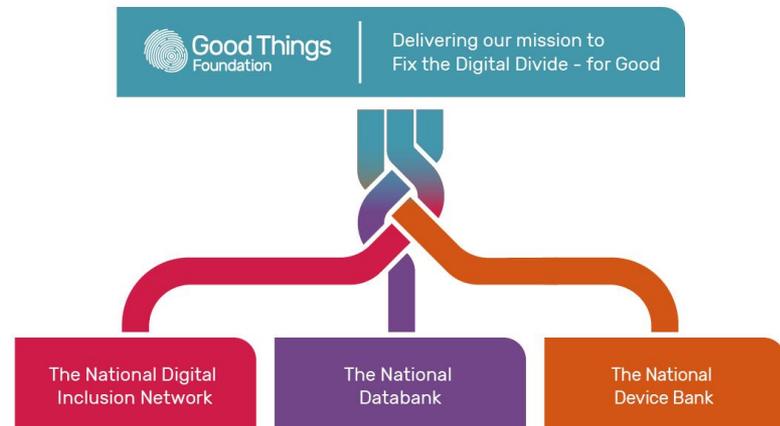from the digital world

Grow and support

5,000
Digital Inclusion Hubs

across the nation to
respond to local needs

Membership of the Digital Inclusion Network

- **Free to join**

- Access to the National Databank and National Devicebank

- Training opportunities

- Access to our basic digital skills platform: Learn My Way

- Grant funding opportunities

Our offer:

Good Things Foundation | Delivering our mission to Fix the Digital Divide - for Good

The National Digital Inclusion Network

The National Databank

The National Device Bank

Good Things Foundation

Why do we need the National Databank ?

Data poverty
A key issue for people during the pandemic and now increasingly common

Food first
Families are struggling with the cost of living crisis and will need to **prioritise food and energy bills** over the data access

No internet access means that they can't:

- Stay connected with friends and family
- Fill in online forms or access online services
- Order food or medicine online
- Search for cheaper fuel bills

2M adults struggle to afford broadband bills

National Databank

→ **Telecoms companies have donated** mobile data to the databank (*over 46 million GB which will enable us to help 500,000 people by the end of 2023.*)

→ **Good Things distributes** mobile data to organisations in our network

→ **Community organisations** distribute mobile data - sims and vouchers - to people who are don't have access to the internet

→ We don't distribute data to individuals

Who can receive data?

Someone receiving data through the National Databank must be:

- 18+ years old
- From a low income household

And qualify in at least one of the following statements:

- Has no access or insufficient access to the internet at home
- AND/OR has no or insufficient access to the internet when away from the home
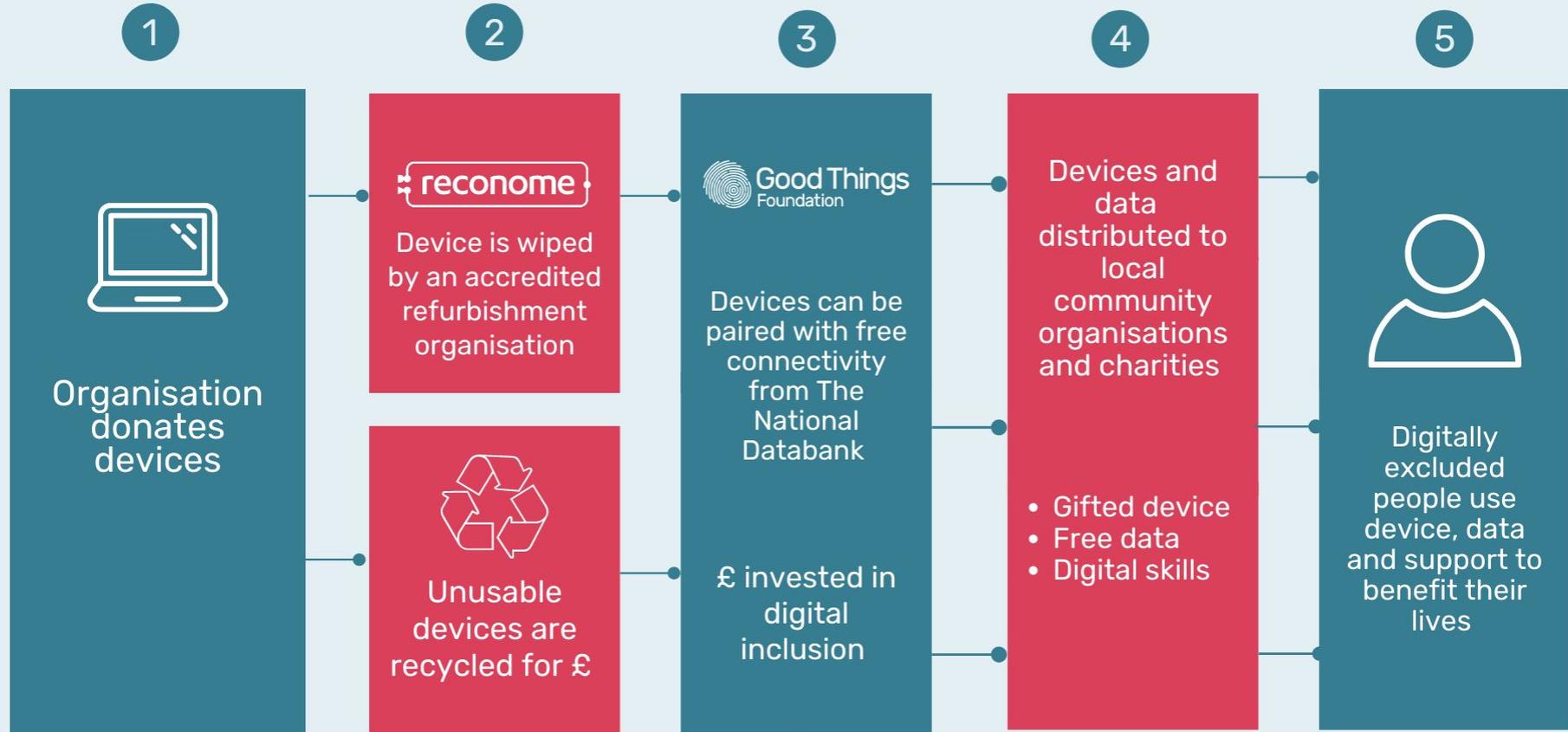- AND/OR cannot afford their existing monthly contract or top up

How to apply for the Databank.

1.   Join the <u>Digital Inclusion Network</u>

2.   Complete the National Databank <u>application form</u>

3.   Databank Applications are reviewed after the end of each month. E.g. if apply in May, the application is reviewed at the end of the month, and centres are told outcome by mid June.

4.   Organisations need to keep a record of data gifted, and currently reporting is monthly via a simple survey form.

<u>Further information</u>:

<u>Monthly databank Q & A session </u>on 1st Tuesday of every month at 10am

How does the National Device Bank work?

1 — Organisation donates devices

2 — reconome
Device is wiped by an accredited refurbishment organisation

Unusable devices are recycled for £

3 — Good Things Foundation
Devices can be paired with free connectivity from The National Databank

£ invested in digital inclusion

4 — Devices and data distributed to local community organisations and charities

- Gifted device
- Free data
- Digital skills

5 — Digitally excluded people use device, data and support to benefit their lives
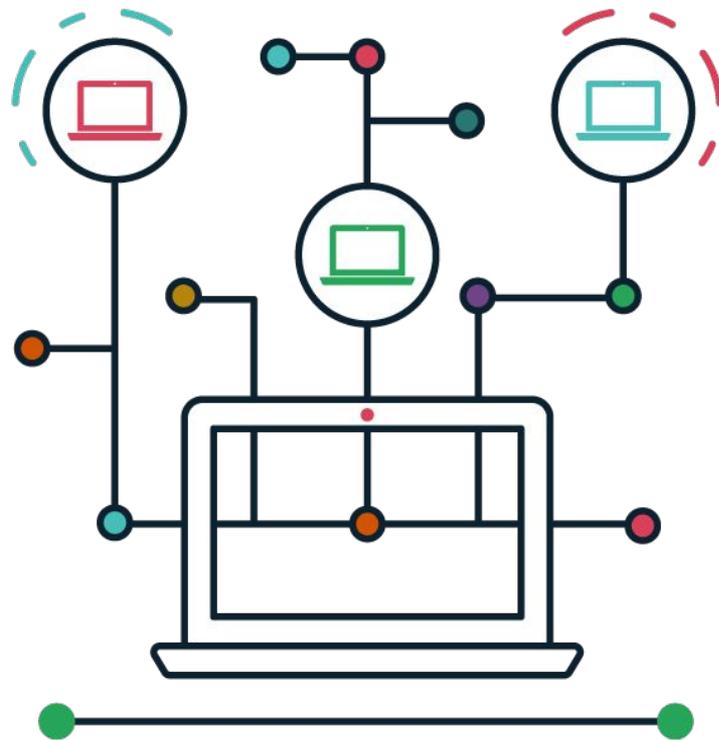
Learn My Way

Over 30 **free** online courses for learning digital skills and staying safe and connected online.

For people early on in their digital skills journey and want to perfect the basics of accessing services and tools online.
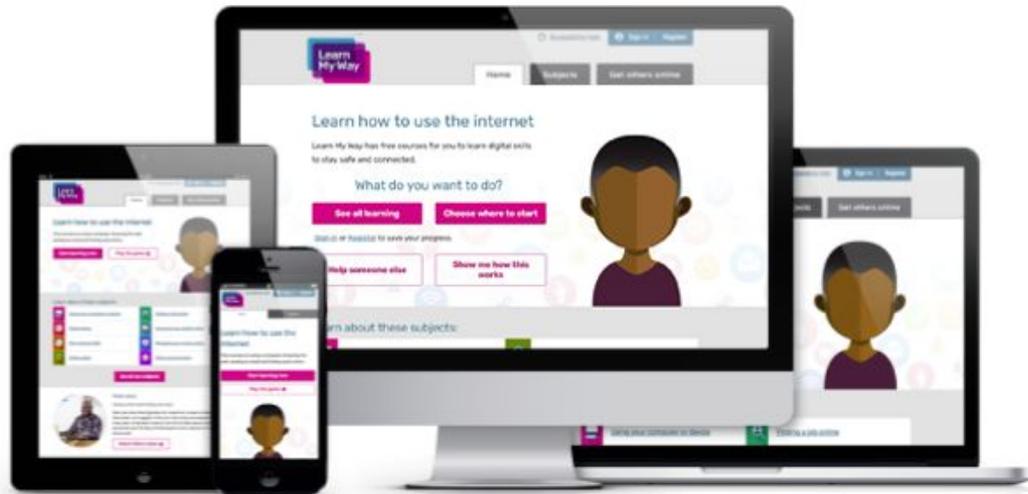
Ways to Stay in Touch...

- Join the Online Centres Network

- Sign up for network newsletters

- Follow us on Twitter: @goodthingsfdn

  and @Online_Centres

- Email us at:

  hello@goodthingsfoundation.org

Useful Links:

Join the network –www.onlinecentresnetwork.org

Learn My Way - www.learnmyway.com

National Databank -
www.goodthingsfoundation.org/databank