

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

**Thursday 7<sup>th</sup> September 2023**

## **KEY DATES FOR YOUR DIARY**

Upcoming events can also be viewed in the [EVENTS CALENDAR](#) in the Provider Zone!

- City Hall open Weekend – 9<sup>th</sup> and 10<sup>th</sup> September
- World suicide prevention day - 10 September
- Local friendship support grants application closing date – 11<sup>th</sup> September
- Skills for Care: The Power of Registered Manager Networks – 14<sup>th</sup> September
- First of 3 palliative care session 14<sup>th</sup> September
- North East & Yorkshire Falls and Frailty Conference – 19<sup>th</sup> September
- Dying matters workshop – 19<sup>th</sup> September
- Medication Quality Workshop – 19<sup>th</sup> September
- Special live episode of 'The care exchange' podcast – 28<sup>th</sup> September
- BCM AGM conference - 3<sup>rd</sup> October
- Cancer screening and welfare event 9<sup>th</sup> October
- Cost of living fund deadline -16<sup>th</sup> October
- Dying matters workshop – 26<sup>th</sup> October

## **Provider Concerns about Adult Social Care services**

Following a successful pilot period, Bradford Council is now rolling out its process for the reporting of concerns raised by Bradford Council-commissioned service providers about the performance of teams within the Department of Adult Social Care. These concerns will be recorded on our Provider Concern Log [or "PCL"]

Typically, ad-hoc issues or concerns arising between a Service Provider and a team within the Department of Adult Social Care tend to be resolved informally and satisfactorily; it is hoped that this will continue to be the case. Nevertheless, in circumstances where a provider concern is not resolved, or if a particular issue is identified as a system-wide concern or an emerging trend that would benefit from further investigation, then it would be appropriate for a Provider to submit a "PCL" referral.

The People Commissioning Team will deal directly with any PCL concerns related to its own area of Adult Commissioning and Contract Quality, but will also maintain a secondary role in overseeing all incoming PCL concerns. As such, People Commissioning will act as an intermediary if assistance is needed. In the event that follow up is needed after initiating a PCL, providers should please quote the reference number automatically generated when the concern was first logged when raising any subsequent related queries. People Commissioning can then help by liaising with the relevant Council team(s) to work towards achieving a satisfactory outcome.

The PCL form is hosted on Provider Zone – Bradford Connect to Support in the "Our Systems, Our Place" area – Click here: [Provider Zone | Bradford Connect to Support](#)

It is not intended that the PCL replaces a formal complaint. Should a Provider feel an issue is of sufficient severity, then the Council's formal Complaints process should still be followed. Click here: [Complaints process](#)

## COVID VACCINATIONS

Rimington's Pharmacy will be taking part in covid vaccinations to Care homes in PCN 5, PCN 6, Bingley Bubble and possibly Ilkley moor and WISHH.

We will be contacting G.P Surgeries and Older care homes starting in the next couple of days to arrange visits for Covid-19 vaccinations.

The vaccination eligibility is for all the residents in the Older People care homes and for all the staff working in the care home.

Vaccinating all the residents and staff members ensures maximum protection for the elder most vulnerable residents.

Flu vaccinations may be provided with G.P Surgeries consent, though this is something we will discuss with the individual surgeries and inform the care homes if we will offer this service from the Pharmacy or whether the G.P will arrange and provide.

Vaccinations for homes will start from 11<sup>th</sup> September and care homes will be contacted regarding arrangements for this.

Please encourage staff to come forward for their Covid vaccination to protect vulnerable residents as uptake with carers was very low on previous cohorts.

## BCA LEADERSHIP SUPPORT OFFER

The Bradford Care Association (BCA) recognises the importance of Registered Managers, Clinical Leads and Nominated Individuals, the Leaders who play a crucial role in driving and maintaining quality of care services. BCA aims to support these Leaders through a BCA Leadership Support offer, that includes access to funded development programmes, regular networks and quality workshops, mentors, and peer support.

BCA seeks to support you whether you are experienced leader, new to a leadership role or aspiring to progress into a more senior role in a social care organisation. BCA has been working to provide funding to offset the costs, or make them fully funded, for leadership development programmes.

BCA has recently become a Skills for Care Workforce Development Fund (WDF) Partnership. BCA are also providing funds to support some of the costs of programmes and have gained access to West Yorkshire Skills Connect funding via Calderdale College.

**[Click here for the BCA Leadership Support Offer Brochure](#) which includes all information on funding, programmes and how to book your place.**

For further information please contact the BCA Workforce Lead, Rachael Ross via email at [workforce@bradfordcareassociation.org](mailto:workforce@bradfordcareassociation.org)

## Are you an Autistic person or a person with a Learning Disability who would like a job?

Employment Matters is a Bradford Supported Employment Scheme specifically for Autistic People and people with a Learning Disability needing support to find job.

**Employment Matters' mission is to support you to find and keep a job. We have partnered up with United Response to give you access to a Job Coach.**



**If you are 18 or over, not in paid employment or full time education and not currently on any other employment scheme, this might be the scheme for you**

We will support you with:

- A tailored package to meet your specific employment needs over 12 months
- Access to a dedicated Job Coach
- Support to find employment and support when you start work.

For further information or to arrange an informal chat to see if this could be the right scheme for you please get in touch.

✉ [employment.matters@bradford.gov.uk](mailto:employment.matters@bradford.gov.uk)

☎ 07816117793

Part of The DWP Funded Local Supported Employment Initiative.

The wording in this publication can be made available in other formats such as large print and Braille. Please call 01274 435400.

## EMPLOYMENT MATTERS

Employment Matters is a Bradford Supported Employment Scheme specifically for Autistic people and people with a Learning Disability needing support to find a job who live in the Bradford District. Our mission is to support people to find and keep a job. We have partnered up with United Response to give people access to a job coach for up to 12 months.

If you work with or know someone who might be interested in the scheme please get in touch at [employment.matters@bradford.gov.uk](mailto:employment.matters@bradford.gov.uk) or on 07816117793 for further information.





# Skills for Work

## Teaching Assistant Level 2 Award

This course will help to develop your knowledge and understanding working as a teaching assistant within a school environment.

This FREE course will be delivered in St Peters House - Bradford Centre and also in Keighley.

### CONTACT US:

T: 01274 433648

E: [familylearning@bradford.gov.uk](mailto:familylearning@bradford.gov.uk)

 Skills for Work Bradford

[www.bit.ly/skillsforworkbradford](http://www.bit.ly/skillsforworkbradford)



City of  
**BRADFORD**  
METROPOLITAN DISTRICT COUNCIL

### Course Covers:

- Child & Young Person Development
- Safeguarding
- Communication
- Equality, Diversity & Inclusion
- Schools as Organisations

**West  
Yorkshire**  
Combined  
Authority



The wording in this publication can be made available in other formats such as large print and Braille. Please call 01274 433648



# Skills for Work

## Level 3 Certificate in Supporting Teaching and Learning in Schools

This course will provide you with an understanding of the knowledge needed when working directly with children/young people in a school.

You will need to show competence in both skills and knowledge therefore ideal if you are already working in a school or volunteering, if not a work placement will be arranged.

### CONTACT US:

T: 01274 433648

 Skills for Work Bradford

E: [familylearning@bradford.gov.uk](mailto:familylearning@bradford.gov.uk)

[www.bit.ly/skillsforworkbradford](http://www.bit.ly/skillsforworkbradford)



### Course Covers:

- Communication and professional relationships
- Schools as organisations
- Support learning activities
- Promote equality, diversity and inclusion
- Engage in personal development in children's setting
- Plus many more additional topics



The wording in this publication can be made available in other formats such as large print and Braille. Please call 01274 433648

## **PAY AND REWARD IN ADULT SOCIAL CARE SURVEY**

Would you like to help shape the future of pay and rewards in the adult social care sector?

The Department of Health and Social Care has commissioned an independent group of researchers led by Manchester Metropolitan University to work with Skills for Care to help understand the motivational power of pay and reward for care workers. We have designed a survey and need your help! What motivates your care workers and what is the role of pay and reward?

Please fill in the survey and tell us your views - your response will form part of a report to the Department of Health and Social Care and could make a real difference to pay and reward in the sector. The survey won't take more than 20 minutes to fill in. The deadline is the 2nd of October 2023.

If you work for an organisation with multiple providers or locations, please send this link out to each workplace location to capture their individual information – i.e. to each CQC registered establishment. In the survey, we ask for CQC numbers (location ID) so it is important that responses are provided in this way.

This link will take you to a page with more information at the start of the survey  
<https://online1.snapsurveys.com/1z87z4>

If you have any questions, comments or complaints or wish to discuss the consent process or our data management approach please contact:

Principle Investigator – Prof Carol Atkinson at [c.d.atkinson@mmu.ac.uk](mailto:c.d.atkinson@mmu.ac.uk)

## **FLU AND COVID-19 AUTUMN VACCINE PROGRAMMES BROUGHT FORWARD**

NHS England have announced that it is bringing forward the rollout of this year's Autumn/Winter Flu and COVID-19 vaccination delivery programme to begin on 11 September.

To read the Department of Health and Social Care's letter, please click [HERE](#).

## **CQC POLICY POSITION ON RESTRICTIVE PRACTICES**

Read their blog [HERE](#) outlining the policy, Rebecca Bauers, Interim Director of People with a Learning Disability and Autistic People, and Chris Dziki, Director of Mental Health, talk about what the policy means for providers and people receiving healthcare services.

# FREE BRITISH RED CROSS WORKSHOPS

Olivia, Community Education Coordinator for the British Red Cross in West Yorkshire is delivering free workshops for groups in our area! Here's a little more information about each of the workshops we have available right now:

## **Youth First Aid (10-19 years)**

Help young people learn life-saving skills using the objects around them.

## **Youth Coping with Challenges (10-19 years)**

Help young people understand what resilience is and how they can develop this in their lives to cope with challenges.

## **Empathy plus migration (10 – 19 years)** – NEW!

Empathy is the ability to imagine, understand and share the feelings or perspectives of others. By developing empathy, it can help us increase our awareness and understanding of others, our willingness to support others, and create more inclusive, resilient communities.

## **Adult First Aid (over 19 years)**

Build confidence and willingness to help in a first aid emergency using the objects around you.

## **Adult Tackling Loneliness (over 19 years)**

41% of adults have reported feeling loneliness since lockdown. Learn skills to help yourself and others who may be suffering from loneliness.

## **Adult Adapt & Recover (over 19 years)**

Learn to help themselves and others adapt and recover from challenges by identifying practical and emotional skills that help when faced with a crisis.

All of these workshops are available over Zoom and Teams, or Face to Face in our area.

If you would like to book a face to face workshop, you can check my availability by clicking [here](#).

For adult digital workshops, you can book by clicking [here](#).

For youth digital workshops, you can book by clicking [here](#).

If you have any questions about any of the above, I'd be more than happy to help! You can contact me via email on [oliviayoung@redcross.org.uk](mailto:oliviayoung@redcross.org.uk) or via phone call on 07514725947.





*DYING MATTERS WORKSHOPS FOR  
PEOPLE WITH LEARNING  
DISABILITIES AND THOSE THAT  
SUPPORT THEM*

Please feel free to attend our free workshops to support improving conversations about death and dying for people with learning disabilities.

The workshops are new and so we are testing out what people need or want.

They are open to anyone with a learning disability, family members or paid carers who might be working with people with learning disabilities. They will be a safe, informal space where people can share thoughts, talk and learn from each other.

The sessions for 2023 are :

**Tuesday 19<sup>th</sup> September, 10 – 12 at Marie Curie Hospice, Maudsley St, Bradford BD3 9LE**

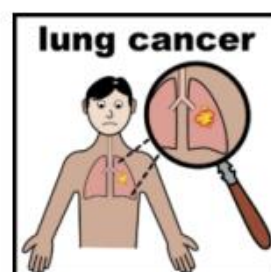
Games, refreshments, & conversations to think about ReSPECT (Planning for emergency care & treatment)

**Thursday 26<sup>th</sup> October, 10am – 12 at Manorlands Hospice (Day therapy room), Keighley Rd, Oxenhope, BD22 9HJ**

Games, refreshments & conversations to help support people who have been bereaved, led by Family Support Team Leader Sue Brayson.

Please contact Sandeep on [Sandeep.kaur@bdct.nhs.uk](mailto:Sandeep.kaur@bdct.nhs.uk) or 01274 497121 to say you will be attending. We can then let you know if there are any changes to the planned time table.





## Cancer screening & Wellbeing event

for people with learning disabilities and their support networks

9<sup>th</sup> October 2023

9.30 - 3 pm (Talks start at 10 am)

Free lunch & refreshments

Manningham Mills Community Centre, Lilycroft Rd, Bradford, BD9 5BD



Come and find out about how you can help yourself be healthy - learn about Bowel, Breast and Cervical screening programmes, healthy eating and keeping active in your community.



Contact Vicky Donnelly on 01274 497121 or

[victoria.donnelly@bdct.nhs.uk](mailto:victoria.donnelly@bdct.nhs.uk) for more information or book on via

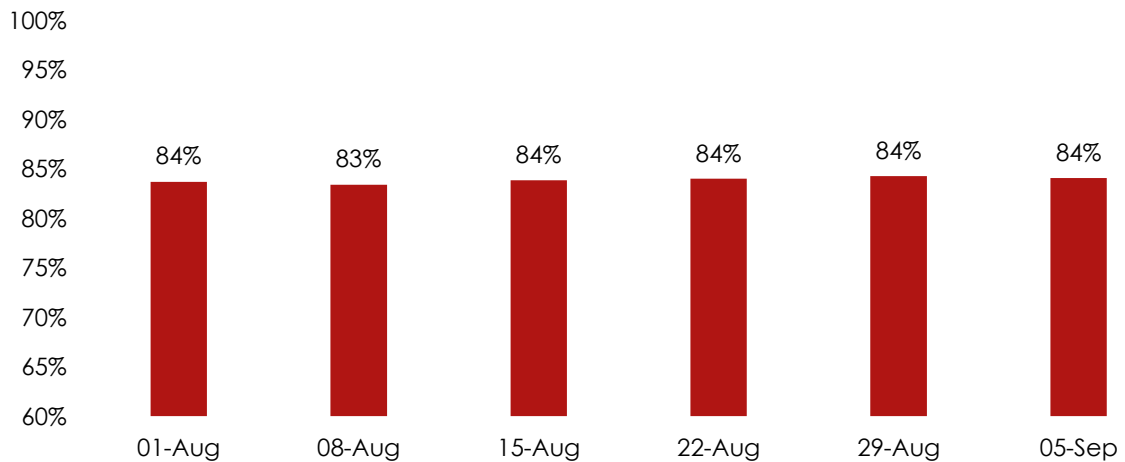
Eventbrite: <https://www.eventbrite.co.uk/e/cancer-screening-and-wellbeing-event-for-people-with-learning-disabilities-tickets-668113123337?aff=oddtcreator>

Everyone attending needs to book a space so get lunch and drinks.

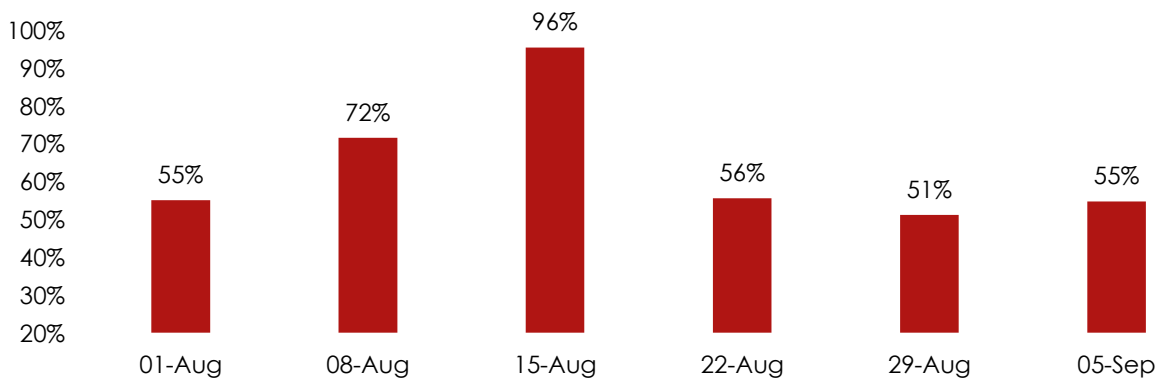
# BRADFORD CARE HOMES WEEKLY UPDATE

Please find the data below on Care Homes in the Bradford District for your information. The following data has been provided by the Council's Senior Management Team in the Contract and Commissioning Team.

## Bradford Care Home Occupancy Rate



## Bradford Care Home Completed Tracker in last 7 days



### Data Sources:

Weekly Deaths, Office National Statistics.

Covid Infections, Occupancy and Tracker, NESC Capacity Tracker. Bradford

Outbreaks,  
HPT