**Story Board Care Home Case Study relating to the Telemedicine Service (TMS)**

***Please do not include any patient identifiable information and return to*** ***louise.keighley@bradford.nhs.uk*** ***by 30th August 2021***

***This does not need to be completed by a manager and if you prefer you can call Louise on 01274 237369 and she will populate the template whilst on the phone***

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| **Patient** | **Situation**  | **Initial contact**  | **Assessment**  | **Advice/intervention** | **Outcome for patient** |
|  Image result for Old People Cartoon Characters | See the source image | Image result for Make Phone Call Cartoon | See the source image | See the source image | See the source image |
| *Please provide brief information about the patient e.g. age, medical condition* **Please do not include any patient identifiable information** | *Please provide brief**information about what happened that made you call the TMS* | Please provide brief information about what happened when you called the TMS | Please provide brief information about what happened next (questions asked, assessments undertaken) | Please provide brief information about what advice/support/interventions were offered by the TMS  | Please provide brief information of the outcome for the patient how did using the TMS benefit them  |