

For more information on the Council's current position, in respect of Covid 19 please use this website: CLICK HERE Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

PROVIDER BULLETIN

Thursday 10 June 2021

FIRST RESPONSE FOR MENTAL HEALTH CRISIS -CHANGE TO FREEPHONE 0800 952 1181

The First Response crisis service offers support 24 hours a day, seven days a week to people of all ages living in Bradford, Airedale, Wharfedale or Craven experiencing a mental health crisis. The number is now:

Freephone 0800 952 1181 and is available to contact 24 hour a day 7 days per week. The information provided in the link can be printed off and placed on notice boards and/or handed out as a leaflet.

For those who are not in a crisis situation but need to speak with someone about how they're feeling, they can call **Guide – Line** on 08001 884 884. The line is open Midday to Midnight every day.

For self-help resources and information regarding other mental health services in the area please use this LINK

If you are deaf you can access the service using British Sign Language through the InterpreterNow app. For more information use this LINK and scroll towards the bottom of the page

COVID-19 SUPPORT TEAM WEEKLY VLOG

This week Matty provides an update on the easing of lockdown, the Covid-19 Support Team Duty Desk, as well as calling on you for some help! The latest instalment of the series is available to view using this LINK

REOPENING OF DAY SERVICES

Darren Fletcher from our IPC team has recorded a brilliant video about how to prepare for the reopening of Day Services.

You can view it on YouTube HERE

For more information about the reopening of Day Services please visit the Provider Zone using this LINK

Due to issues with the previous link the survey regarding the reopening of Day Services is still open please click HERE to access

INFECTION CONTROL AND TESTING FUND

If you are based in the District and have fully spent your current allocation from the Infection Control and Testing Fund we're now offering you the opportunity to apply for additional top-up funding to take you up to the end of June. If you'd like to apply, please complete the short application form on the Provider Zone and return it to IPCGrant@bradford.gov.uk by Friday 18
<a href="mailto:June 2021. We will allocate the funding available based on the total amount of applications received. Please watch out for an email with more details.

IMPORTANT MESSAGE FROM DR SARA HUMPHREY: BEAT THE HEAT TO KEEP YOUR RESIDENTS HYDRATED AND AVOID DEHYDRATION AND ACUTE KIDNEY INJURY DURING THE HOT WEATHER

Summer is here and we are all enjoying the hot weather but it is important to maintain hydration levels to ensure our health and wellbeing. This is especially true for frail or elderly people in hospitals or living in a care home and it is important that residents are supported to keep safe and well during the hot weather.

Over the last few days of hot weather we have started to see a few admissions in Elderly Care Wards primarily due to a degree of dehydration and acute kidney injury (AKI) often presenting as falls, generally 'off legs' and confusion.

This has mainly been patients from residential and nursing homes. All of the residents seem to be on varying doses of diuretics (Furosemide, bendroflumethiazide etc.) or ACE inhibitors (ramipril, enalapril etc.).

Any resident with any inter-current illness- for example D&V, a UTI, chest infection, recent fall or reduced mobility is particularly susceptible and may develop Dehydration and AKI

If you have any residents who are off colour and especially those on diuretics and ACE inhibitors please alert Immedicare (telemedicine) or your GP practice at the weekly check in, who may consider reducing or stopping these medications for a few days

On the <u>Provider Zone</u> you can find a 'hydration toolkit' that you may find useful to raise awareness with your staff and to also ensure that as a provider that you have the mechanisms in place to promote hydration for your residents (and staff). The toolkit includes:

- Staff training slides recognising dehydration and promoting hydration can be used in staff meetings to raise awareness
- GULP dehydration screening tool for individual residents
- Beat the Heat Public Health England guidance and checklist for providers are you prepared for the hot weather?
- Hydration Guidance for care homes

Further resources have also been included ahead of Nutrition and Hydration week including slides from Bournemouth University and information about the McVities challenge!

A CHANCETO SHINE!!

The Council is currently working with a television production company to film a documentary series focusing on front line workers from the Council, Care Sector, the NHS and Emergency Services here in Bradford.

The working title of the show is "Yorkshire on call" and it will focus on "the story of the city through the eyes of the front line". It is six episodes – five this year and one next and is scheduled for transmission on the BBC. Filming will commence this month.

The Council will be working with the TV production company, Dragonfly Film and Television Productions, to identify potential subjects for the filming and to make sure that we assist with examples of the fantastic staff from a variety of front line roles, reflecting the diversity that is such an important part of Bradford.

If you have a service or staff that may be interested in being featured please contact **Paul Hunt**- Senior Manager, Covid-19 Support Team; paul.hunt@bradford.gov.uk

We will make sure that any staff who take part are fully briefed and supported by the Council's Communications Team.

It is also important to note that contact with any staff will have to be agreed with the Council's Communications Team as part of our agreement with the production company to ensure sure that your staff are not being approached without our knowledge and/or feeling that they need to participate.

A MESSAGE FROM THE COMMISSIONING TEAM

For over a year now there has been extreme pressure placed on the social care sector and while we are all hopeful that the worst of the pandemic is now behind us, the legacy is still being felt on a daily basis (as reported in the news this week).

We are acutely aware of the pressure on services and have spoken to many managers in recent months who have reported a range of issues and difficulties being faced. We acknowledge the great effort made by all team members to face this unprecedented situation and for a prolonged period. We want to extend our encouragement to you to continue to support each other as a team, to help boost each other's morale and to keep pressing on, to ensure the people you support receive the highest quality of care.

We also ask that you are mindful to ensure all the documentation required in your services are up to date to enable people to receive the best care for their needs. The last year has created immense pressure and we will be forever grateful as Commissioners for the way the whole sector has stepped up to the challenge. Please pass on our thanks to your team and our encouragement to keep going!

WHITE ROSE COMMUNITY PROJECT: DO YOU CRAFT?

As part of a new council led project we want to create a visual impact to thank the people of the district for all their dedication and hard work getting through one of the most difficult times we've ever faced. Can you help?

We want to note the textile heritage of the district and create a wave of knitted and crocheted white roses each one representing someone who has passed away from Covid 19 in our area. These will be displayed in the city centre and then distributed as keepsakes to members of the public and key workers who we want to thank for their sacrifices and dedication.

Any white rose knitted or crocheted can be included, there is no specific pattern so all ability levels can get involved.

If you think you can help please get in touch with Emily at Emily.farlam@bradford.gov.uk
Some wool and yarn can be provided to support the efforts and a collection service for bigger batches is available. If you want to get involved we need all contributions by the 1st July at City Hall, Bradford or at our drop off site in Shipley.

HR & EMPLOYMENT LAW UPDATE FOR SOCIAL CARE: COVID AND BEYOND

We are pleased to invite you to the latest social care webinar that will provide information on managing Covid-related changes in the workplace, including vaccinations, disability discrimination, and the post-pandemic effects on staff mental health.

This webinar will cover the following:

- Managing long-Covid and avoiding disability discrimination
- Mandatory Covid vaccination where are we now?
- · Covid case law update
- Reduced occupancy and workforce planning: furlough, redundancy and other options
- Has the pandemic increased the influence of Trade Unions and the impact on your business?
- Mitigating a post-pandemic mental health crisis

When: Thursday 17 June | 10am - 11am Where: Zoom

Book now using this **LINK**

IMPAQT EXPRESSION OF INTEREST

Bradford Local Authority's Commissioning team is supporting a 'pilot' to use a locally developed digital system, the Integrated Management Performance And Quality Tool (IMPAQT), with 10 Care Homes based in Bradford District, to contribute to improving data management, compliance, quality and safety.

If you are interested in taking part in this pilot please complete the application form on the Provider Zone where you can also find additional information about the scheme. The deadline for applications is Friday 18 June 2021 at 5pm.



DATA FOR THE SOCIAL CARE SECTOR IN BRADFORD

	Latest	Change
Deaths	0	0
Infections	4	-l
Outbreaks	T.	0
Occupancy	76%	0
Care Home Tracker Completed	96%	-1
Home Support Tracker Completed	75%	-4

HOME SUPPORT PLACEMENTS (last 7 days)

Total Placements	Locality Providers	Other Providers
25	П	14

CARE HOME PLACEMENTS (last 7 days)

Total Placements	Change
9	+3

CARE HOME VACANCY DETAILS (last 7 days, both Residential and Nursing)

PERCENTAGE OCCUPIED	NUMBER OF HOMES
Under 70%	30 (+1)
71% to 85%	34 (+2)
86%+ Occupied	45 (+1)









