

Thursday 16 February 2023

PROVIDER BULLETIN

KEY DATES FOR YOUR DIARY

Wednesday 22nd – Thursday 23rd February – Safeguarding Role of Service Manager Training

Upcoming events can also be viewed in the [Events Calendar](#) in the Provider Zone!

DO YOUR STAFF KNOW THERE IS FINANCIAL HELP AVAILABLE TO THEM?

Everybody is feeling the pinch, care workers too. **We really need your help so that all the staff you employ know they can apply for a crisis grant if they meet the eligibility criteria.** They need to currently be employed in adult social care in the District and live there. If they've had a sudden or unexpected loss of income, or a sudden illness or injury, a relationship breakdown or an unexpected cost which impacts on their ability to work within the care sector they may be eligible for a grant.

City of Bradford Metropolitan District Council have partnered with the Care Workers' Charity to provide crisis grants to care workers living and working within the City of Bradford Metropolitan District (the District) area.

Crisis grants aren't required to be repaid

Crisis grants are available to help with daily living expenses; replacing white goods; essential household items; moving costs; car repairs; fees to prevent eviction; Bankruptcy and Debt Relief Order (DRO) application fee

If you let all your staff know that there is help available, before they ask, then we may also be able to help those who weren't aware that help is available.

There is more information about what can be funded here: [Bradford Grants - The Care Workers Charity](#) and they can also email grants@thecwc.org.uk

HELPING YOUR RESIDENTS TO VOTE IN THE LOCAL ELECTIONS

It is likely that a number of care home residents, who wish to vote in the local elections, will not have photo ID. This has now become a requirement to attend and will mean that there is support needed to apply for a Voter Authority Certificate. The person will need a recent electronic photograph and National Insurance number / birth certificate / bank statement to apply online.

Please access the guidance document for full details. [Apply for photo ID to vote \(called a 'Voter Authority Certificate'\)](#) - GOV.UK (www.gov.uk)

TOOLKIT WITH SUPPORT SO BABIES SLEEP SAFELY

A social media toolkit has been developed with guidance on supporting safe sleep for babies. It is available to access [here](#).

POTENTIAL FRAUDULENT CAMPAIGN TARGETING UNPAID CARERS

Carers Trust has contacted its network organisations, including Carers' Resource, with concerns about an organisation called Carers Card UK.

The organisation is promoting a Carers Card and asking carers to enter their bank details and pay £14.99 for the card. Its website www.carerscarduk.co.uk prominently displays the logos of organisations widely respected among the unpaid carer community, including the NHS, Carers Trust and Carers UK.

Carers Trust have been in touch with us and notified that neither they, the NHS or Carers UK have consented for their logos to be used to help market the Carers Card UK.

Carers Trust is advising carer support organisations to email unpaid carers in their networks and let them know that Carers Trust has concerns about Carers Card UK and recommends they do not purchase the card.

However, Carers Trust is not referring to this on social media at present, and has advised other organisations not to do so either, as the matter is still being investigated.

Carers' Resource does offer a free Carer ID Card for unpaid carers who live in the districts of Bradford, Craven, Harrogate or Selby. For more information please go to www.carersresource.org/carers/carers-identity-rights/carer-id-card/

POTENTIAL TRAFFIC DISRUPTION AT AIREDALE HOSPITAL NEXT WEEK

Please leave extra time to get to and from Airedale General Hospital if you are due to visit next week, as large sections of a new modular building are being delivered. From **14 February to 20 February**, large sections of a new modular building, which is going to be used as a new office block, will be brought into the hospital grounds.

During this time there is likely to be some traffic disruption, as temporary traffic lights are being installed on the road through the hospital grounds next to the Diabetes Centre and Airedale Centre for Mental Health.

If you are driving to the hospital, park in the P1 car park if possible - the first car park on the right as you enter the hospital grounds.

PRESSURE ULCER PREVENTION & TISSUE VIABILITY BITE SIZE TRAINING SESSIONS 2023

Please click [HERE](#) to find the timetable for the Pressure Ulcer Prevention & Tissue Viability Bite Size Training sessions for 2023.

HOME SUPPORT LOCALITY CONTRACT SPECIFICATION DISCUSSION

Inviting all Home Support Providers to attend a Meeting on Tues, 21st February from 9:30 - 10:30am.



The meeting will involve discussions around the Draft Specification and Quality Charter. The BCA will collate your feedback and send it to the Local Authority.

Tuesday 21st Feb | 9:30 - 10:30am



Zoom Joining Details:

Meeting ID: 993 772 1608

Passcode: Bradford20

**For calendar invite email:
admin@bradfordcareassociation.org**



The Principles of Palliative and End of Life Care

'The Principles of Palliative and End of Life Care' is a twelve week blended learning course aimed at registered Health and Social Care staff who are band 4 and above (or equivalent), who want to enhance their knowledge and skills in palliative and end of life care.

Please click [HERE](#) to view The Principles of Palliative and End of Life Care flyer.

For further information, please click [HERE](#).

Please click [HERE](#) to view The Principles of Palliative and End of Life Care application Form



Prof. Laura Shallcross MBE
Governance & Oversight Work-stream Lead



Zoe Fry
Engagement Work-stream Lead

Stakeholders Engagement Meeting

Thursday 30th March - 10:00am to 11:00am

The meeting will be an opportunity to hear about the VIVALDI Social Care Study ahead of its official launch in April 2023. The study is gathering pace with key stakeholders involved in the different work-streams and over 700 care homes already on-boarded.

This is an opportunity for providers, their teams, residents, relatives, ICB's and your local community to hear about the progress made and ask any questions you may have ahead of the launch.



Please scan the QR code to visit the Vivaldi website or click [HERE](#).

MENOPAUSE AND YOU!

We know that we face significant challenges around retention of our workforce, wellbeing and absence and menopause can be a very real factor in people opting to leave or reduce their hours in order to 'cope' with their symptoms. Around 900,000 people in the UK have left their jobs due to the Menopause. Changes in hormones during the menopause can effect both physical and mental health in many ways, symptoms can range from hot flushes, anxiety, depression and sadly in some instances suicide. We want to create the conditions to ensure that those working in Health and Care in West Yorkshire get the support they need.

At West Yorkshire Health and Care Partnership, we are working together to support our workforce and raise awareness around menopause. Join one of our free sessions in 2023 which will be led by Menopause specialists to help you through your Menopause Journey or supporting someone who may be going through the Menopause.

The flyer including dates for the sessions is available [here](#).

REGISTERED MANAGER WEBINAR - HOW CAN TECHNOLOGY SUPPORT THE DELIVERY OF CARE?

Description

Tuesday 21 February 2023, 14:00 - 14:45

Link - [Webinar Registration - Zoom](#)

Skills for Care in partnership with NHS-Transformation Directorate will explore the different types of technology currently being utilised in adult social care, for example; digital care records and care planning tools, e-rostering and other technologies that support the provision of quality care.

The webinar will include a panel of employers and representatives from the sector talking about their experiences, reflecting on their journey in implementing the technology and how they made the case for digital in their organisations, and providing advice, guidance, and top tips..

THE CARE EXCHANGE PODCAST | EPISODE 4 – BE LESS BRITISH, BE MORE AMERICAN.

How do you become rated Outstanding in all five domains – not once but three times? Hayley Taylor and Dan Gower-Smith from Avenues South East join the care exchange and talk about how they did just that. They share how they ensured that their values are embedded into everything they do throughout the organisation, the importance of culture and the work they do with families. They share the 'smile moments' they have experienced and celebrating the things that do go well, but also talk about learning from things that don't go to plan and how they love to use a spreadsheet for everything!

You can listen via our [website](#) or download it where you get your podcasts.

<https://sfca.re/3Xtjdvu>

**Resources for Visualizing Patient Centred Outcome Measures in Palliative Care
for your Team and Service**

“Do you want to know if you’re really making a difference for your patients?
Are you collecting patient centered outcomes data but are struggling on how best to analyse these
in a way that enables you to inform and improve your service?”

We have a tool that we have developed that you may find useful. Interested to know more? Please
join us in a Microsoft Teams webinar on:

8 March 2023, from 09.30am – 12.30 pm



We will be demonstrating a freely available tool which aims to streamline analysing and displaying
patient centred palliative care outcome measures for all stakeholders in the palliative care space.

The 8 March webinar is the official launch event for this tool.

You can [register to join this free event here](#). The tool we will share is not yet in its final format.
Small changes can still be made and we would really value your feedback to enable us to do this at
this webinar. The aim being to ensure the final tool is pragmatic and helps you to better utilise
outcome measures in your own services and teams.

After registration further details, including the joining instructions, will be sent to you ahead of the
event. **Please note bookings close 5pm on 6 March.**

Registered Manager Mentor Opportunity

- BCA are advertising two **very part-time Mentor roles**, e.g. up to a full day per month to develop a support network and offer coaching / mentoring across BD & C to inexperienced / new in post Registered Managers
- We have reserved two places on the West Yorkshire ILM 5 Certificate in Effective Coaching and Mentoring course for the April cohort (subject to successful applications being submitted by **March 17th**)
- BCA would commit to paying the ‘mentors’ time to attend the 5 workshops on the ILM 5 course and for the required 12 hours coaching / mentoring ‘experience’ (which can be undertaken mentoring our less experienced managers).
- The course runs April 2023 to January 2024

For more information:

There is a lunchtime Q&A drop-in session on Tuesday 21st February, from 12.30-1.00pm (via MS Teams) to find out more about the ILM 5 course. [To join the meeting **CLICK HERE**](#)

BCA would love to hear from experienced Registered Managers from both care home and home care settings interested in the part-time mentor roles

For further information or to chat about this opportunity, please contact Rachael Ross, Workforce Lead on 07813 321570 or email workforce@bradfordcareassociation.org

SAFEGUARDING ROLE OF THE SERVICE MANAGER TRAINING

This two-day, face-to-face programme is aimed at managers and team leaders of any services who contribute to the care or support of adults at risk of abuse and neglect. This can include, for example, housing, education, advocacy and police as well as health and social care. We will explore the experiences and aspirations of adults with care and support needs and discuss practical implications and solutions for managers of services. Using a range of facilitated discussions and interactive group exercises, participants will be encouraged to build on their existing knowledge and experience and to think about how learning can be applied to their particular service, role and responsibilities.

Content includes:

- How adults in Bradford might experience abuse and neglect: With a focus on human rights and 'Making Safeguarding Personal', exploring models of coercion and control to look at how abuse can happen in different situations.
- The legal frameworks and local arrangements for safeguarding adults: Using legislation and examples from case law to explore how different legal frameworks apply in different situations and how the local multiagency arrangements might work in practice.
- The Manager's role and contribution to different stages of safeguarding procedures: Practical tips on how to use the procedures most effectively and how the procedures fit with other guidelines such as managing incidents, staff capability and misconduct.
- Safeguarding Leadership: exploring how participants can monitor safeguarding in their service and create a positive, open safeguarding culture within the staff team.

Trainer: Matt O'Connor

Dates available:

Wednesday 22nd – Thursday 23rd February 2023

Thursday 20th – Friday 21st April 2023

Wednesday 12th July – Thursday 13th July 2023

Wednesday 29th November – 30th November 2023

To register please go bradfordsafeguardingpartnership.vc-enable.co.uk. (Once registered/logged in please click on the events tab)

SKILLS CONNECT



Do you enjoy volunteering and helping others?

Would you like help to progress your volunteering to pursue a career in the health and social care sector?

We would like to invite you to attend a free 6 weeks skills workshop.

Over the 6 weeks you will learn about a variety of careers available in the health and social care sector, whilst learning employability skills and exploring your own individual transferable skills. You will receive ongoing free coaching support to help you progress your career in the health and social care sector.

Programmes in Bradford: Every Mon (AM) from 20th Feb until 27th March / every Wed (AM) from 19th April until 24th May / every Mon (AM) from 5th June until 10th July / every Mon (AM) from 30th Oct until 4th Dec / every Weds (AM) from 1st Nov until 6th Dec.

Register your interest: becky@octavialearning.co.uk / 07545 838605

FUTUREGOALS



HARNESSING SOCIAL ENTERPRISE TO BENEFIT HEALTH OUTCOMES FOR PEOPLE AND COMMUNITIES: SOCIAL ENTERPRISE UK AND NHS ENGLAND ROUNDTABLE

Social Enterprise UK and NHS England are hosting a series of regional roundtables to develop collaborative relationships to ensure the value and expertise of social enterprise is harnessed to benefit health outcomes for people and communities.

The roundtables will showcase positive practice from social enterprises, as well as provide the opportunity to discuss challenges and work through potential solutions in those areas. The Yorkshire & Humber Region roundtable will take place virtually on the Tuesday the 21st of February, 10:00 - 11:30. [Register on Eventbrite](#)



Daytime support

Keep your mind well this winter

Pressures and stresses of everyday life shouldn't be chipping away at your wellbeing

Find a better balance.

MyWellbeing IAPT is a free NHS service to help people manage everyday problems such as low mood, stress or anxiety.

Call 01274 221 234 (lines open 9am - 5pm Monday to Friday) or visit bmywellbeingiapt.nhs.uk

www.healthyminds.services



Night support

Keep your mind well this winter

Keeping the family well this winter shouldn't be keeping you up at night

Support for anyone in Bradford and Craven.

Call a friendly, trained wellbeing professional at Guide-Line.
Open 8am- 12am (midnight)

**Call us on 08001 884 884
or reach out online at www.mindinbradford.org.uk/chat**

www.healthyminds.services



Homecare Association

Following their announcement that [free PPE will continue into 2023-24 whilst stocks last](#), DHSC have published a list indicating anticipated dates when the PPE Portal will run out of free stock for particular items. When this happens providers will need to purchase PPE.

We have been advised that NHS Supply Chain will continue to supply PPE for purchase via the PPE Portal for social care customers. Alternatively, providers may choose to procure PPE from other suppliers. We are awaiting further information on the prices that will be charged by NHS Supply Chain for key items when the free stock runs out.

[Estimated stock-out dates by PPE category - GOV.UK \(www.gov.uk\)](#)

In order to begin to plan a smooth transition to purchasing PPE **we recommend that providers review this list for the items that they frequently order** and begin to consider sourcing options (though NHS Supply Chain will remain available, at cost, prices to be confirmed).

Some specific items will run out sooner than others. Whilst type IIR masks and eye protection are likely to be available until autumn, nitrile gloves may run out of stock relatively soon.

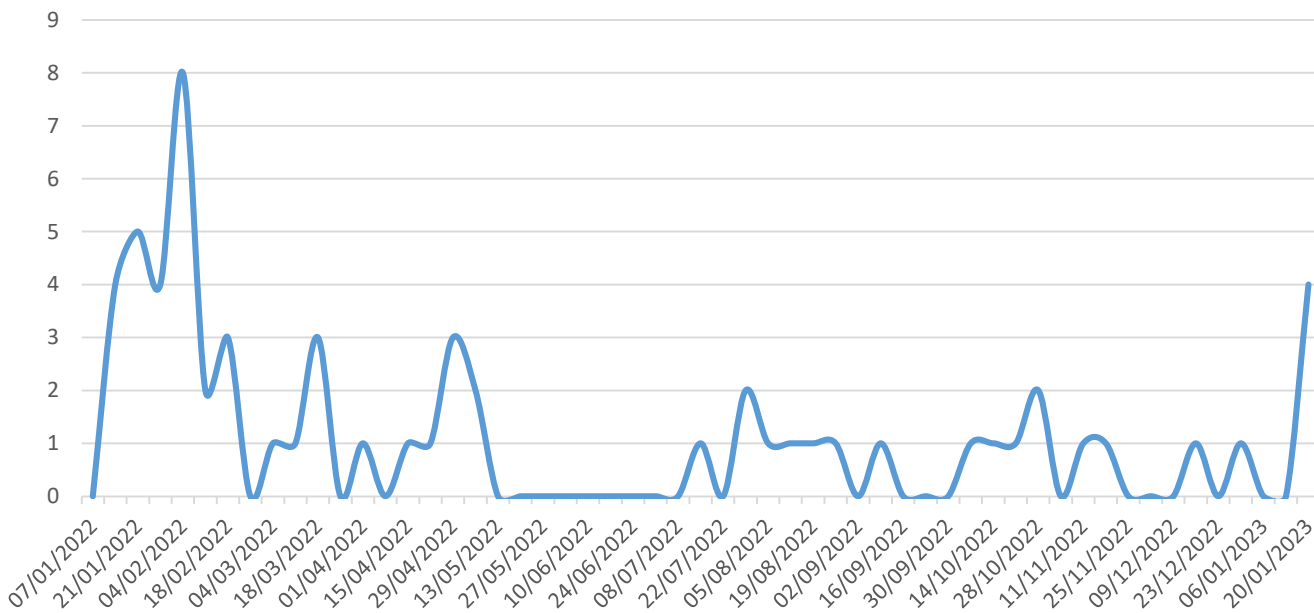
We have highlighted the additional cost of PPE, both in our 2023-24 [Minimum Price for Care](#) (we estimate a cost of 59p per hour of care delivered) and also in meetings with officials at DHSC. We note that many local authorities will not have factored this cost into their commissioning rates for the 2023-24 financial year. Concerns have also been raised about the possibility of PPE price increases. We understand DHSC have been undertaking work to confirm that there will be sufficient PPE supply in the market. We will continue to raise these issues with the Department. If you have any further concerns please email us at policy@homecareassociation.org.uk.

For information on how to become a member of the Homecare Association, please click [HERE](#).

BRADFORD CARE HOMES WEEKLY COVID-19 TRACKER

Please find the data below on Care Homes in the Bradford District for your information. The following data has been provided by the Council's Senior Management Team in the Contract and Commissioning Team.

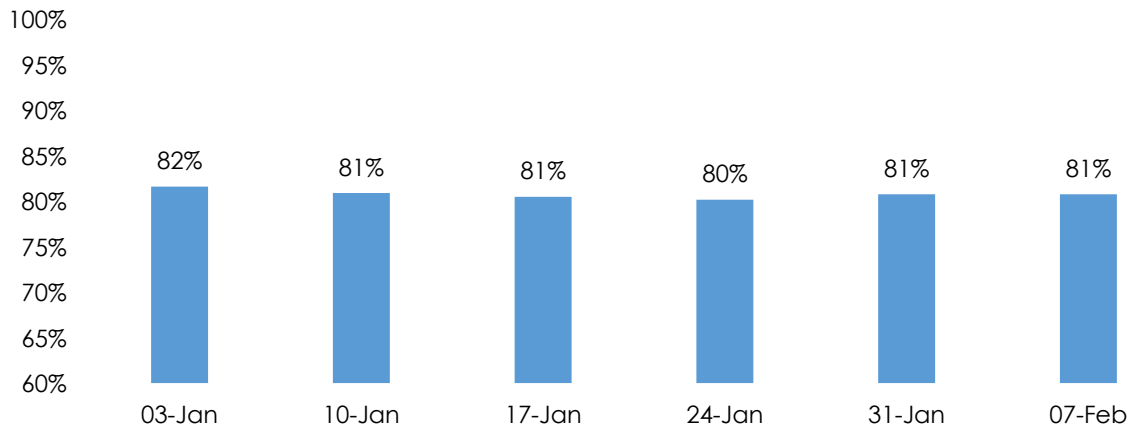
Registered Covid 19 Deaths in Care Homes by Week Ending Date



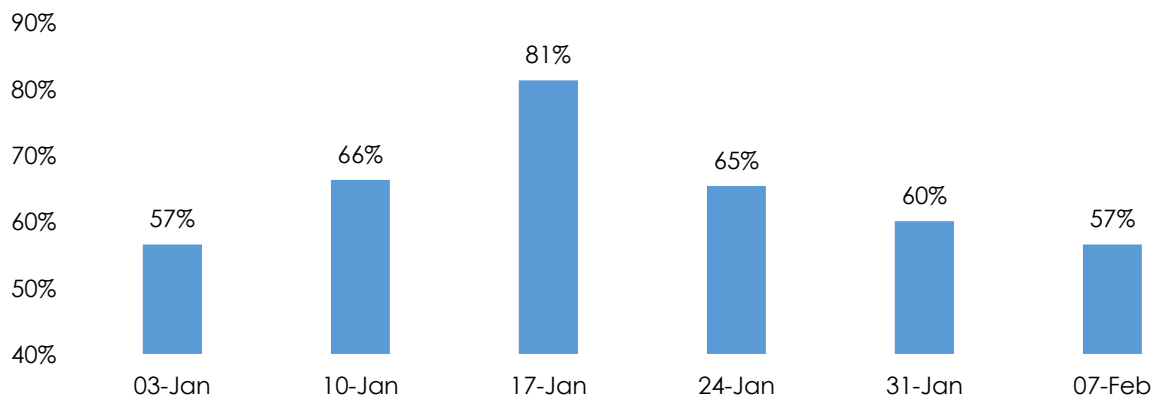
Number of Covid-19 Infections



Bradford Care Home Occupancy Rate



Bradford Care Home Completed Tracker in previous 7 days



Data	Latest	Change
Deaths		
Infections		
Outbreaks		
Occupancy		
Tracker completed		

Data Sources:

Weekly Deaths, Office National Statistics.

Covid Infections, Occupancy and Tracker, NESC Capacity Tracker.

Outbreaks, HPT Bradford