

Thursday 2<sup>nd</sup> April 2026



To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England. Information should be sent to [ProviderBulletin@bradford.gov.uk](mailto:ProviderBulletin@bradford.gov.uk).

## KEY DATES FOR YOUR DIARY

Upcoming events can also be viewed in the **EVENTS CALENDAR** in the Provider Zone.

*If you are aware of any upcoming events and would like to advertise on the Event Calendar, please visit [HERE](#) and post an entry.*

## POTENTIAL FUEL ISSUES

In light of recent media reporting and the wider international context, it remains prudent for all providers to review their internal fuel management arrangements and associated business continuity plans.

We will ensure all providers are kept updated should anything escalate.

## KEY BRADFORD COUNCIL OUT OF HOURS CONTACTS

**Social Care Emergency Duty Team: 01274 431010.** For urgent out-of-hours social care emergencies in Bradford. They handle child/adult safeguarding and urgent mental health assessments, operating 24/7 on weekends and bank holidays, and 5 PM–7:30 AM on weekdays.

**Emergency Management Team (Major Incidents): 01274 431000**  
(Environmental/community emergencies)

Full contact details and opening times of services can be found here:

[Emergencies | Bradford Council](#)

### **KEY NHS SUPPORT CONTACTS**

#### **Pharmacy Finder**

Find an open pharmacy near you on the NHS website. Check your local pharmacy's opening times, and find your nearest late night, 24-hour or out-of-hours chemist.

<https://www.nhs.uk/service-search/pharmacy/find-a-pharmacy>

#### **District Nursing Service**

The nursing teams in Bradford work from 8.00am to 4.30pm and in Airedale from 8.00am to 8.00pm. We also have an out of hours service from 5.00pm to 8.00am.

[District Nursing - Bradford District Care NHS Foundation Trust](#)

## **CARE HOME PROVIDERS REMINDER**

Any funded residents who are paying personal choice contributions (top ups) must have the relevant contract documentation in place. You will find a link to this here:

**[Non Health and Social Care Contributions Agreement](#)**

Any subsequent changes to the items or amounts charged, must trigger the completion of  
**[Non Health and Social Care Variation Form](#)**

In line with the Care Act 2014 the base rates payable under the Contract Terms and Conditions includes the provision of accommodation, staffing, heating/electric/gas etc therefore any additional charges must be for items provided in excess of the cost of meeting care needs.

## **CARE HOME ANNUAL QUALITY REVIEW FOR 2024/25**

The Commissioning and Contract Team have completed the Care Home Annual Quality Review for 2024/25 and the report on **[Provider Zone on Connect to Support](#)** is available here  
**[care-home-annual-quality-review-report-24-25.pdf](#)**

The report has analysed a wide range of data sources from a local and national footprint, drawing together key findings about quality in the Bradford District's care home sector.

## **INFORMATION ON THE UPCOMING COVID 19 BOOSTER PROGRAMME**

## **LEARNING AND DEVELOPMENT FUNDING FOR ADULT SOCIAL CARE**

### **WELL TOGETHER**

**[Walking Groups](#)**

**[Face to Face and Virtual Groups](#)**

You can refer into our service (please do check referral criteria) by going to our webpage **[Well Together service - BDCT](#)** where you can find a professional referral form to complete. A copy of the form is also attached.

**Before making a referral to Well together Service please discuss our service with your patient/client to ensure our service is suitable for them and they are interested in attending our activities.**

## **CATHETER CARE UPDATE**

Free access to resources around Catheter Care are available via the links supplied. These resources offer a wealth of support for all of the basic Catheter Care you may provide whether it be in a Care Home or via Home Support in someone's own home. Easy to read Infographics around leg bag changes, night bag changes and more. Just click on the links and then click and download/print the infographics/guidance you need or want.

As well as the free resources our colleagues at Airedale Hospital are offering FREE Catheter Care training on the 23rd April & 14<sup>th</sup> May via Teams. The Hospitals Continence team will be providing basic Catheter Care training which will be aimed at anyone who provides Catheter Care, so whether you're in a Care Home or deliver Home Support this training is available for you. For anything further information or help please contact Darren Fletcher on 07582102 163 or email on

[\*\*Darren.fletcher@bradford.gov.uk\*\*](mailto:Darren.fletcher@bradford.gov.uk)

[\*\*Care Home Resources\*\*](#)

[\*\*Care Resources\*\*](#)

## **PRESSURE ULCER PREVENTION TRAINING**

Face to face training offered to all care homes in the Bradford, Airedale, Wharfedale & Craven district.

Please click [\*\*HERE\*\*](#) to view the poster.

Contact: [\*\*pressureulcerteam@bdct.nhs.uk\*\*](mailto:pressureulcerteam@bdct.nhs.uk)

## **SKIN TEAR FIRST AID TRAINING**

The Tissue Viability Team are Supporting Residential Care Homes with: Skin Tear- First Aid Training.

Please click [\*\*HERE\*\*](#) to view the poster.

Contact: [\*\*carehometraining@bdct.nhs.uk\*\*](mailto:carehometraining@bdct.nhs.uk)

## **TRAINING SCHEDULE MAY-AUG 2026**

**FREE FOR BDCT COMMUNITY TEAMS, CARE HOME AND DOMICILLIARY CARE  
STAFF @KEIGHLEY HEALTH CENTER**

**0930-12.30 – Introduction to Palliative + EOL care**

**13-16.30 BD Bodyguard syringe pump**

<b>Date</b>	<b>Venue</b>
<b>8<sup>th</sup> May 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>15<sup>th</sup> May 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>29<sup>th</sup> May 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>5<sup>th</sup> June 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>19<sup>th</sup> June 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>26<sup>th</sup> June 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>3<sup>rd</sup> July 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>10<sup>th</sup> July 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>24<sup>th</sup> July 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>31<sup>st</sup> July 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>7<sup>th</sup> August 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>21<sup>st</sup> August 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA
<b>28<sup>th</sup> Aug 2026</b>	Health education room Oakworth Rd, Keighley BD21 1SA

Please email [palliativecareadmin@bdct.nhs.uk](mailto:palliativecareadmin@bdct.nhs.uk) to book a place.

## **COMPASSIONATE LEADERSHIP PROGRAMME**

Transform Your Leadership Skills with the Compassionate Leadership Programme.

Are you ready to lead with empathy, strengthen team cohesion and create environments where everyone can thrive? Join Cohort 7 of the Compassionate Leadership Programme, endorsed by Professor Michael West MBE, and take the next step in your leadership journey.

UNIT	DATE	TIME	TITLE
Unit 1	12/05/26	9.30-4.00	Self-Compassion
Unit 2	02/06/26	9.30-4.00	Leadership and Team Compassion
Unit 3	23/06/26	9.30-4.00	Compassionate Organisations and Innovation

To join this impactful programme and be part of a growing network of compassionate leaders transforming health and care across Bradford, go to <https://www.eventbrite.co.uk/e/compassionate-leadership-programme-tickets-1985571661289?aff=oddtcreator>.

When applying, please include your role, organisation and whether you currently lead a team.

We look forward to receiving your application!

Please click [HERE](#) to view the Compassionate Leadership Programme Leaflet.

## **FIRST STEP INTO LEADING A TEAM PROGRAMME**

Are you, or someone in your service, taking your first steps into leading a small team? Our practical, confidence-building management programme is designed specifically for new team leaders, supervisors and care co-ordinators across social care.

### **i Key Dates**

- **16 April (Online)** – Me, Myself & I
- **23 April (In Person, Saltaire)** – Managing Tasks, Time & People
  - **28 April (Online)** – Planning Your Development
  - **21 May (Online)** – Final Reflections



**Certificate on completion [See flyer for more details!](#)**

## **OFFER OF ADVICE REGARDING THE DIGITAL SWITCHOVER – IS YOUR ORGANISATION READY?**

With less than 12 months to go until the digital switchover deadline of January 2027, we want to understand how ready your organisations are to deal with the challenges of this national change by telecommunication providers. Here is a link for businesses with a brief summary of the initial audit that is required:

[Resilience for Businesses – Digital Phone Switchover](#)

We are aware that some major housing organisations have the resources and skills to have already made changes to protect essential services such as nursing call systems, telecare, door entry that can be affected.

But a recent national survey has identified that 60% of housing organisations feel they lack the internal skills and knowledge to make informed digital decisions and some have concerns about service reliability and systems failure due to the digital switchover.

If you are in this category or want to sense-check your plans and obtain independent advice on device options, the Tech Services Association (TSA) have contacted Bradford Adult Social Care to offer:

**30-minute readiness checks** to provide short advisory calls for Bradford extra care scheme and housing association partners to:

- Sense-check where you are with the digital switchover
  - Identify key risks, gaps, and next steps

They can also provide **independent technical assessments** of existing equipment and infrastructure and give neutral, supplier agnostic advice on upgrade paths and support procurement.

They can provide these sessions for individual housing organisations but have also offered a wider online session about the digital switchover and its impact on housing organisations if this is useful within the Bradford district.

If you are concerned about the digital switchover and want further information or are interested in a readiness check via the TSA you can contact

[\*\*helen.martel@bradford.gov.uk\*\*](mailto:helen.martel@bradford.gov.uk)



# Open Day

Thursday 21<sup>st</sup> May 2026

Time: 11am till 2pm

Come and join us to see what we do  
and have some fun

The Mayfield centre

Broadway Ave (Off Manchester  
Road.) BD5 9NP

Please let us know if you can come

Telephone number: 01274 744151

Email address:

[wellbeing@bradfordpeoplefirst.org.uk](mailto:wellbeing@bradfordpeoplefirst.org.uk)

# CARING TOGETHER:

Bradford District and Craven  
Health and Care Partnership



## COMMUNITY PALLIATIVE CARE TWO DAY EXPERIENCE

enhancing confidence, skills, and connections in end-of-life care



5th & 6th May. 08:45- 16:00

Marie Curie Hospice

Who should attend?

**LUNCH PROVIDED**

Community nurses | GPs | AHPs | Care home staff | Support workers

All community workers welcome!

Highlights include:

🩺 Managing  
palliative  
emergencies with  
Dr Rebecca Owens

Bereavement  
support with  
Dr Emma Bishop

📍 Specialist CNS-  
led symptom  
management  
sessions

- Improve confidence in palliative and end-of-life care
- Learn about local services and referral pathways
- Develop skills in symptom management and emergencies
- Gain practical knowledge for advance care planning
- Connect with multi-disciplinary teams across Bradford
- Delivered by experienced clinicians including ; palliative care consultants, specialist palliative care nurses.

**BOOK YOUR PLACE NOW!**

**LIMITED PLACES AVAILABLE**

Scan QR code or email:

[palliativecareadmin@bdct.nhs.uk](mailto:palliativecareadmin@bdct.nhs.uk)



'Fundamental Standards of Care: Enhance the lives of the people you support and impress CQC too?'

## **CQC FUNDAMENTAL STANDARDS SESSION**

**FREE Face to Face Session delivered by Hempson's Solicitors will take place on:**

**Date: Friday, 24<sup>th</sup> April 2026**  
**Time: 9:30am - 1pm**  
**Venue: Scorex House (BD1 4AS)**

or

**Date: Thursday 25<sup>th</sup> June 2026**  
**Time: 9:30am - 1pm**  
**Venue: Czajka Training Centre (BD18 4JH)**

During the session, you will get taken step by step through the Fundamental Standards of Care.

These regulations are the core of what CQC measure your service against. You will receive hints and tips to help showcase your service to CQC and ensure you have a solid foundation in your knowledge.

*The session is first come first serve. There will be a £100 fine for non attendance on the day (minimum notice period is 24 hours).*

**If you're interested in attending one of the sessions, you will need to register your interest with BCA - [ami@bradfordcareassociation.org](mailto:ami@bradfordcareassociation.org)**

## CONTINENCE CARE

### *Champions Required*



The Continence Service would like each care home or care provider to nominate a *Continence Care Champion* to represent their team.

You will be assigned a designated member of our team who will support you with training and advice and the tools you need to ensure that your team provide the highest standard of continence care to your residents or clients.

You will act as a liaison between your care setting and our service to help us to work together to promote continence awareness, bladder and bowel health and improve continence care and management.

To volunteer, please contact us by email [at:](mailto:adult.continence.service@bdct.nhs.uk)

[adult.continence.service@bdct.nhs.uk](mailto:adult.continence.service@bdct.nhs.uk)