

Thursday 20 August 2020

CORONAVIRUS (COVID-19): ADMISSION AND CARE OF PEOPLE IN CARE HOMES

Guidance was updated for care homes on 14.08.20. The update added a new section on testing people moving from the community into a care home (Annex K). The guidance states that a new resident to the home should be tested within 2 days prior to admission (except for urgent admissions). The guidance provides further clarity and providers must complete thorough risk assessments at pre-admission. Where the home are able to effectively manage a 14 day isolation period then local interpretation of this guidance is that care homes may admit a new resident while awaiting the test results, if these have not been received at the point of admission. The guidance complements the existing Community Swabbing Pathway via the Safe and Sound (01274 434994) and homes should request a test prior to admission and ensure that new admissions are tested within the last 2 days. The new guidance outlines further details, please click [HERE](#) to view.

CARE HOME RESIDENT VISITS TO ACCIDENT AND EMERGENCY DEPARTMENTS (Update from the local Infection Prevention Team)



There have been some concerns of late around the risk to care home residents whilst attending A&E departments and the risk of COVID-19 to those who require A&E assessment. In a number of cases care homes have requested negative COVID-19 swabs prior to the resident being returned to the care home. National guidance does not cover this however it is recognised that it may take at least 48 hours for COVID-19 infection to develop therefore any tests undertaken in A&E would not show if the resident has been exposed to COVID-19 in that setting. Instead, it is recommended that residents are isolated for 14 days on return to the home and a test undertaken at least 48 hours after returning to the home from A&E. Where possible the Telemeds service should be utilised to avoid A&E visits.

INFECTION PREVENTION AND CONTROL

As part of our on-going commitment to work in partnership with care homes, we just wanted to touch base with you to understand your home's position in relation to infection prevention and control training (IPC) following the recent training initiative and the introduction of local IPC champions. In addition, to let us know if this has been useful and if there are any other areas that we could support you in preparation for winter demand pressures, alongside continuing vigilance in the light of further probable Covid spikes locally and possibly nationally.

We would also like to know if there are any other areas that we can support you in preparation for winter demand pressures and a possible second wave of Covid-19.

Please could you respond to the brief survey (it should take no more than 5 minutes) by clicking on the link below:

<https://www.surveymonkey.co.uk/r/IPCCarehomeaudit> * Re question 14 please indicate how often you complete audits in the other information box

PULSE OXIMETERS

The **Care@Home** workstream have secured further stocks of **Pulse Oximeters** and plan to distribute these to support care homes. Please let us know if need these to support Vital Signs Monitoring by clicking on the link below: (consider having separate POs for isolating and non-isolating residents, or for different areas of large homes)

Care@Home workstream - Supporting residents and staff in care homes, and frail older people living at home.

<https://surveys.bradford.gov.uk/snapwebhost/s.asp?k=159786400615>



WEST YORKSHIRE PHARMACY OPENING HOURS – 2020/21

Please see the [Provider Zone](#) for opening times for pharmacies.

Please note we are mindful of the changing situation for all healthcare providers and would encourage the use of both www.nhs.uk and pharmacies to check for specific pharmacy opening times.

COVID-19 ANTIBODY TESTING: COMMUNITY AND NON-HOSPITAL BASED STAFF



Please see the [Provider Zone](#) for information on how social care and independent dental, optometry and pharmacy staff can access antibody testing in the Bradford District and Craven.

It is very important that staff:

- Read and understand the content of the letter
- Understand the need to use PPE/ social distance and isolate if necessary irrespective of the result
- Read and sign the consent form and bring it with them on the day of their blood test (if not the test will not be undertaken)

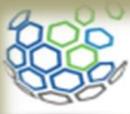
MEDICATION ADMINISTRATION ERRORS IN CARE HOMES - HELP US TO HELP YOU IMPROVE SAFETY

Medication errors are a common issue within the care home sector, impacting on the health and wellbeing of residents as well as adding additional challenges for care home staff and managers to overcome. The Airedale Immedicare Digital Care Hub receives some calls from care homes around medication administration errors and is well placed to provide 24/7 clinical support. We would like to explore this in more detail to capture and share things that help improve safety and further support that could be provided.

A recent report (click [HERE](#) to view) has identified that 3-way communication between Care Home, GP Surgery and Community Pharmacy is an important factor, as are training, leadership and safety culture.

To find out more about how the Immedicare Digital Care Hub can support you with safer systems and reduced risks, our Hub pharmacist, Liz Butterfield, has prepared a short survey which is being circulated to all care homes in Bradford District and Craven CCG. Please complete and submit this survey and share your insights and suggestions with us **by 31st August 2020**. Once the responses are in we will share insights with you through this newsletter. Please follow this link for the Survey:

<https://surveys.bradford.gov.uk/snapwebhost/s.asp?k=159714625649>



Telemedicine offers quick access to high quality specialist care for residents with escalating care needs who require same day care.

- Keep your Immedicare laptop charged and switched on – ready for use.
- Keep the camera plugged into the USB port – ready for use.
- Every Sunday night restart the laptop so it can install any updates. Check it is switched on and ready for use after the restart.

Report any technical issues

- by telephone to 0330 088 3312
- by email to support@immedicare.co.uk
- through the desktop by selecting 4 in the Nurses option or by video calling technical support



INFECTION PREVENTION AND CONTROL LINK CHAMPIONS

The Infection Prevention and Control team will be delivering a bite size teaching session via telemeds on **Tuesday 25 August at 1pm** followed by Question and Answer session. For more information please contact Jacqui:

- 01274 438865
- jacqueline.elliott@bradford.gov.uk

INFECTION PREVENTION AND CONTROL TEAM CONTACT FOR THIS WEEKEND.

- **Saturday 22 August 10am-1pm**
- Jacqueline Elliott - 07813394841
- **Sunday 23 August 10am – 1pm**
- Mike Horsley 07582 102117

Please see the [Provider Zone](#) for the updated PHE guidance (Routes for Coronavirus Testing in Adult Social Care in England) and also the following link as this guidance has been updated:

[How to protect care home residents and staff during the coronavirus outbreak.](#)

This guidance is for care homes, local health protection teams, local authorities, clinical commissioning groups (CCGs) and registered providers of accommodation for people who need personal or nursing care.



TESTING UPDATE

If you are currently using the Marley Stadium test centre for obtaining your test kits and have a confirmed date for collection which is no longer required due to receipt of kits via the national portal, please can you let the testing team know as soon as possible by emailing covid19.stafftesting@bradford.gov.uk There have been a couple of occasions this week where care homes have not collected their kits as agreed which causes additional work and does not allow the teams to redirect the supply where it is needed the most. Thank you for your support with this.



COVID 19 - NEWS UPDATE FOR MEMBERS IN ENGLAND

The UKHCA's recent evidence to MPs stressed that Home Support is a cost-effective and efficient way to care for people who need support.

The UKHCA's recent newsletter provides a number of useful links – Not only for Home Support providers but also to the wider care sector.

Click [HERE](#) for more details!

PPE PORTAL: HOW TO ORDER EMERGENCY PERSONAL PROTECTIVE EQUIPMENT

The PPE portal can be used by social care and primary care providers to order and receive critical coronavirus (COVID-19) personal protective equipment (PPE).

Providers who can use the service will receive an email invitation to register. The Department of Health and Social Care (DHSC) has partnered with eBay, Clipper Logistics and Royal Mail to develop this service.

Orders will be managed in line with Public Health England (PHE) guidance and wider availability from the NHS Supply Chain's central PPE logistic operations.

Click [HERE](#) for more details!

FUNDING FOR REGISTERED NURSE DEGREE APPRENTICESHIP PROJECT – FURTHER INFORMATION INCLUDING EXPRESSION OF INTEREST FORM

Please see the [Provider Zone](#) for a;

- Letter outlining the funding details in respect to the Registered Nurse Degree Apprenticeship Project
- Expression of Interest – please note closing date of Friday 18 September
- Presentation from Employer Stakeholder Engagement Event

There are **two national events** on the following dates these will provide a high level overview of the project:

- 19 August @ 10:00 – joining link [HERE](#)
- 8 September @ 13:00 – [HERE](#)



There are **four STP/ICS level events** on the following dates, these will be more operational than the national events and aim to provide support to employers completing their EOI's and engage all stakeholders at a system level.

1. **North East and North Cumbria** – 25 August @ 11:00 - [Join Microsoft Teams Meeting](#)
2. **South Yorkshire and Bassetlaw** – 27 August @ 13:00 - [Join Microsoft Teams Meeting](#)
3. **West Yorkshire and Harrogate** – 1 September @ 10:00 - [Join Microsoft Teams Meeting](#)
4. **Humber Coast and Vale** – 2 September @ 13:00 - [Join Microsoft Teams Meeting](#)

Fay Lane, Talent for Care Relationship Manager (Apprenticeships) for the NEY is leading on this project for NEY and can be contacted on: **M. 07946317370; E. Fay.Lane@hee.nhs.uk**