

Thursday 27th August 2026

PROVIDER BULLETIN

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England. Information should be sent to ProviderBulletin@bradford.gov.uk.

KEY DATES FOR YOUR DIARY

Upcoming events can be viewed in the
EVENTS CALENDAR in the Provider Zone

*If you are aware of any upcoming events and would like to advertise on the Event Calendar, please visit **HERE** and post an entry.*

SERIOUS CONCERNS PROCEDURE

The Serious Concerns Procedure sets out the procedures to be followed for all commissioned, CQC regulated services, where concerns arise in respect of a provider's performance, including where the required improvements are not implemented or sustained. It forms part of our approach to risk management and is embedded within the terms and conditions of contracts you may hold with us. This document has been reviewed, in line with requirements, and the latest version, SCP v10 published August 2026, has been uploaded to Provider Zone Guidance and Useful Documents, accessible via this

link <https://bradford.connecttosupport.org/media/sbqny4am/202608-serious-concerns-procedurev10-published.pdf>

COST OF CARE REMINDER

If you have current commissioned home support, care home, supported living, extra care or day services in Bradford you should now have received the cost of care templates, sent out by Grant Thornton. Please can you respond to the email with the templates to confirm receipt.

If you think you should have received the templates and haven't, please email Bradford.cost.of.care@uk.gt.com.

The deadline for submission of the templates is 18th September.

LEADERSHIP DEVELOPMENT TRAINING WELL LED PROGRAMME

IMMEDIATE CARE SEPTEMBER TIMETABLE

INTRODUCTION TO ASCOT

UPDATED GUIDANCE PREVENTING AND MANAGING AGGRESSIVE BEHAVIOUR IN PEOPLE RECEIVING NHS OR SOCIAL CARE

NICE is currently consulting on updated guidance preventing and managing aggressive behaviour in people receiving NHS or social care. The draft guidance outlines practical steps organisations can take to create safer environments, reduce the risk of aggression and respond effectively when incidents occur. The consultation is open until 5pm on Wednesday 16th September 2026. To read the draft guidelines and contribute to this please visit [Consultation | Aggressive behaviour in people receiving NHS or social care: prevention and management | Guidance | NICE](#)

NEW END OF LIFE CARE REPORT

The Local Government and Social Care Ombudsman's new report, [No second chances: what complaints teach us about end of life care](#), offers guidance to help councils and care providers deliver compassionate end of life care. It draws on learning from real cases and families' experiences. [NICE quality standard on end of life care for adults](#) echoes this focus, highlighting advance care planning, coordinated care and family support as key to good practice.

RIGHT TO WORK CHECKS FOR OVERSEAS STAFF EMPLOYED BY VIRTUE OF THE '20-HOURS ADDITIONAL' RULE

IMPORTANT REMINDER FOR ALL PROVIDERS!!!

ALL Providers who employ overseas workers on the 'additional 20-hours' immigration rule – please read important information below!

It is crucial that your organisation checks that the overseas worker is allowed to work for your organisation, so that you do not run the risk of illegally employing the overseas worker employed by virtue of 'additional 20-hours' immigration rule.

Additionally, to your usual recruitment practices, you must check and retain for your records (as recommended by Aston Brooke solicitors): That the worker continues to work full-time hours for their main Home Office Approved Sponsor (HOAS) employer. **If the worker is no longer working full-time for their main HOAS employer, then the worker cannot work for your organisation for the additional 20-hours, as this is illegal working.**

Right to Work (use the share code) - **Check a job applicant's right to work: use their share code - GOV.UK**

Current visa and the end date to remain in the UK

The best evidence to show that the worker continues to work full-time for their main HOAS employer is to obtain and file a copy of the overseas worker's monthly pay slips for the last 3 months (as given to the worker by their main HOAS employer). **This should be done at least every 3 months.**

N.B. If a Provider is found to have employed an overseas worker illegally, **the fine is £60,000 for the first worker**, £45,000 for every worker thereafter, and repeated offences can result in imprisonment for the Provider. For further information or legal advice contact Aston Brookes, a partner of BCA at: **support@astonbrooke.co.uk**

DIGITAL SWITCHOVER

All analogue technology lines that have connected homes and business via the landline phone system will be moving across to a digital network.

The deadline for the completing the digital phone switchover is January 2027. The reason for this change is because the old network is becoming more fragile, less reliable and harder to maintain. As a result, landline telephone providers are upgrading the old technology to modern digital services.

It is especially important to speak the telecoms provider if you are a telecare user, would need help setting up new equipment for the digital switchover or are unable to reliably use a mobile phone in a power cut, (this might mean that you have no or unreliable mobile signal) or have a medical condition that would mean you cannot use a mobile phone. If you support someone who is unable to speak to their telecom provider independently, please do this with them or on their behalf to ensure they receive the support they need.

People who rely on **telecare alarms** will require special support to make sure their alarms keep working through the switchover. For more information on what to do please read the [**Telecare Alarm User section**](#).

If you are a Bradford Council Safe and Sound customer there you can find out more about this service on the: [**Digital Switchover | Bradford Council**](#)

More information about the digital phone switchover can be found at: [**Digital Phone Switchover website**](#).

If you're deaf you can find information here about the digital switchover: [**Openreach video**](#)

PLANNING CHILDCARE FOR SEPTEMBER 2026? DON'T MISS THE 31 AUGUST DEADLINE

If your child will be attending childcare from September 2026, you could be eligible for up to 30 hours of free childcare each week through the Free Childcare for Working Parents [scheme](#).

Don't miss the 31 August 2026 deadline to receive your childcare eligibility code.

To start childcare in September 2026:

✓ Check if you are eligible for the Free Childcare for Working Parents [scheme](#)

✓ Your child must be at least 9 months old by 31 August 2026 ✓ Apply through a [GOV.UK](#) childcare account (you can register online) ✓ Receive your eligibility code before 31 August 2026

Start your application today and secure your code in time. Once approved, you'll receive an 11-digit eligibility code to share with your chosen childcare provider.

[**Find out more**](#)

FREE ADVICE ON CUTTING HOUSEHOLD ENERGY BILLS

People passing through Bradford Interchange Station can get expert advice on lowering their energy bills and improving their homes.

Home Energy West Yorkshire is a free and impartial advice service from West Yorkshire Combined Authority. Their advisors are hosting a pop-up at the travel centre every Wednesday and Thursday from 10am to 4pm throughout August, September and October.

They will be offering practical tips and information on a range of measures from insulation through to heat pumps and solar panels - no matter what type of home people live in or their budget.

Anyone who visits the pop-up, registers on the Home Energy website or makes a call to the advice line will be entered into a free draw to win some great prizes including family days out and shopping vouchers.

For more information on how Home Energy West Yorkshire can help you visit the [website](#) or call 0808 196 8270 Monday to Friday 8am to 6pm.

[**Find out more**](#)

YELLOW WARNING FOR YORKSHIRE & HUMBER - THUNDERSTORM

Thunderstorms and heavy rain may lead to some disruption

What to expect

- Where flooding or lightning strikes occur, there is a chance of delays and some cancellations to train and bus services
- Spray and sudden flooding could lead to difficult driving conditions and some road closures
- Some communities might become cut off if roads flood
- Flooding of homes and businesses could happen quickly, with damage to some buildings from floodwater, lightning strikes
- Power cuts might occur and other services to some homes and businesses could be lost

[What should I do?](#)

Further Details

A broad band of thunderstorms and heavy rain will move north across England and Wales on Thursday, perhaps becoming slow moving in the afternoon and evening. Accumulations of 20-30 mm in an hour is possible locally, while 30 to 40 mm can be expected fairly widely and up to 50 mm in a 12 hour period in places. There is a small chance that some places may see more than 50 mm in three hours and more than 75 mm through 12 hours, especially over east facing high ground. Lightning and hail of 1-2 cm will also be hazards.

[Full Warning Details with a Map](#)



Oliver McGowan Mandatory Training Tier 1 (Part 2) Funded opportunities for Adult Social Care providers in Bradford



Bradford Cares

BCA
Bradford Care Association

TIER 1 (PART 2)

About the training:

This one-hour online course provides a general awareness of the support autistic people and/or people with a learning disability may need. It includes real-life perspectives from experts with lived experience.

Why this matters:

- Statutory training requirement for all staff who need awareness of the support people with a learning disability and/or autism may need.
- Backed by the Oliver McGowan Code of Practice
- Ensures workforce confidence, compliance and improved care outcomes

Who it's for:

This course is for staff who need a general awareness and understanding of learning disability and autism, rather than those who provide direct specialist care or support. It is intended for people whose roles may bring them into contact with autistic people and/or people with a learning disability, but who do not require the more in-depth Tier 2 training.

Typical examples include:

- Administrative staff
- Facilities staff
- Volunteers
- Other non-clinical or support staff who may interact with patients, service users, or the public.

Costs:

£25 per person

Is funding available?

Yes. Adult social care employers in England can claim full cost of the course via the ASC Learning & Development Support Scheme (LDSS), upon satisfactory course completion and subject to meeting funding conditions. Please be aware, before attending this course, delegates **MUST** complete Part 1 of the Oliver McGowan Mandatory Training Tier 1 (a 1 one hour e-learning module). Failure to complete Part 1 may invalidate your Part 2 certificate and eligibility to claim reimbursement for course fees.

Dates available to book:

- 15/08/2028

• **For more information & booking,**
CLICK HERE!

**BOOK
NOW**

Oliver McGowan Mandatory Training (Tier 2) Funded opportunities for Adult Social Care providers in Bradford



Bradford Cares



TIER 2 (Part 2)

About the training:

This one day, in person, course provides in depth awareness of the support autistic people and/or people with a learning disability may need. Co-delivered by trainers and experts with lived experience of autism and/or learning disability.

Why this matters:

- Statutory training requirement for all staff directly supporting people with a learning disability and/or autism
- Backed by the Oliver McGowan Code of Practice
- Ensures workforce confidence, compliance and improved care outcomes

Who it's for:

This course is for staff who directly provide care, treatment, support, or interventions to autistic people and/or people with a learning disability. It is intended for roles that require a deeper level of knowledge and understanding than Tier 1 because staff have direct responsibility for supporting individuals and making decisions that affect their care.

Typical examples include:

- Care staff and support workers
- Nurses
- Social workers
- Other health and social care professionals delivering direct care or support.

Costs:

£80 per person

Is funding available?

Yes. Adult social care employers in England can claim full cost of the course via the ASC Learning & Development Support Scheme (LDSS), upon satisfactory course completion and subject to meeting funding conditions. Please be aware, before attending this course, delegates MUST complete Part 1 of the Oliver McGowan Mandatory Training Tier 2 (a 1 one hour e-learning module). Failure to complete Part 1 may invalidate your Part 2 certificate and eligibility to claim reimbursement for course fees.

Dates available to book:

- 09/09/2026
- 11/09/2026

✦ **For more information & booking**
CLICK HERE!

**BOOK
NOW**

Action for Nature Day

Thursday 29 October, 11am – 4pm

Cartwright Hall & Lister Park, Bradford, BD9 4NS

Join Yorkshire Wildlife Trust, Bradford Council, and friends for a wild day at Lister Park

- Fun nature-themed crafts and activities for all the family
- Nature and wellbeing walks
- Wildlife talks and workshops
- Plant seeds to take home
- Make homes for wildlife
- Learn about how to make your community wildlife-friendly
- Discover local groups, projects and volunteering opportunities
- Find out about the Nature's Way project in Bradford and Keighley

 Accessible by public transport Light refreshments will be provided Parking available on site

Free event,
no booking
needed



Scan for more information or visit:

[ywt.org.uk/events/
2026-10-29-action-nature-day](http://ywt.org.uk/events/2026-10-29-action-nature-day)



Scan for site information or visit:

[bradfordmuseums.org/venue/
cartwright-hall-art-gallery](http://bradfordmuseums.org/venue/cartwright-hall-art-gallery)

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