

Date:

**Personalised Commissioning Department**

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Dear Provider

**Re: CHC Reviews**

As a result of the COVID – 19 Pandemic, CCGs in England were advised by the government on the 19th March 2020 that the National Framework for NHS Continuing Healthcare (CHC) and NHS Funded Nursing Care (FNC) was suspended. Due to this suspension, NHS Bradford District and Craven CCG was unable to complete the CHC assessments for new referrals or annual CHC reviews for those already funded.

In September 2020 the government announced the restart of CHC and FNC which allowed the CCG to put together a plan to reintroduce our CHC processes which included assessing the backlog of new cases and our completing CHC reviews.

As part of this plan and our commitment to reinstate our usual processes, we engaged Liaison Care to support us in completing the outstanding annual reviews for patients who are currently eligible and in receipt of full NHS Continuing Healthcare. Liaison Care have many years' experience of providing expert CHC advice and support to CCGs throughout England and we believe them to be an excellent partner, supporting the CCG in completing this outstanding work and enabling us to resume business as usual.

Liaison Care, who is part of the Liaison Group, have a specialist Continuing Healthcare Team who work with over 60% of CCGs in England to support them in delivering various aspects of CHC services.

The team working on the project for NHS Bradford District and Craven CCG will include a range of qualified and experienced CHC nurses. As they are highly experienced the CCG are confident they will work with strict adherence to the National

Framework for NHS Continuing Care and NHS Funded Nursing Care and provide us with high quality reviews for those receiving CHC.

Further information on Liaison Care is available from their website:

<https://liaisongroup.com/liaison-care/>

Liaison Care will be acting on behalf of the CCG and may be contacting you soon to arrange the annual review for Bradford District and Craven Continuing Healthcare patients under your care. Once the review date and time has been agreed they will provide you with a copy of the review questionnaire to allow you to prepare.

We would be grateful if you can allocate one of your team to complete this review with Liaison.

Due to the ongoing impact of COVID – 19 restrictions, the review will be conducted virtually using Microsoft Teams or Zoom. The CHC nurses from Liaison Care will complete the review documentation.

A separate review will be completed with the individual/their representative. If you have any questions, please contact the CHC team.

Regards

**NHS Continuing Healthcare Team**