

Date: 02/04/2025

One week to go – live date CHC Digital End-to-End Person Management System

Dear Care Provider,

We have one week to go until our CHC digital end-to-end system goes fully live for payments.

We have migrated all our patient records over to the new system and are now in the process of adding care packages.

If you already have a log in you will see that care packages have started to be added to your provider portal. This will be completed by the 11th April 2025 at which point you are required to confirm delivery of services in order to receive payment. Confirmation of service delivery must be actioned by close of play every Wednesday for payment to be made by Friday **the following week**.

The system is configured to make payments on a weekly or monthly basis subject to provider preference. You are not required to confirm your payment scheduled preference to the ICB. If your preference is for weekly payments you need to receipt weekly. If your preference is for monthly payments you need to receipt monthly.

If you do not have log in details we are in the process of contacting you. Alternatively, you can contact chc.finance@bradford.nhs.uk We require names and email addresses of the designated users from your service for the provider portal. Please note a delay in supplying this information will potentially delay payments.

In the meantime, if you have any queries, please do not hesitate to contact the Continuing Healthcare Team at C.Healthcare@bradford.nhs.uk

Continuing Healthcare – NHS Bradford District and Craven HCP

C.Healthcare@bradford.nhs.uk

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