

## Department of Health & Wellbeing - Commissioning & Contracting

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## The Commissioning Team

- The team have dual function: commissioning service provision and contract management
- As commissioners our role is to understand the needs of the people in the district and purchase services that best suit current and future needs
- As contract managers we support providers to deliver high quality, sustainable services that offer value for money and help people to achieve their desired outcomes
- We commission a broad range of services across adult social care
- We work closely with other Council teams, including: safeguarding, the mental capacity team, infection prevention and control, the covid-19 support team and social work teams, as well as other partners, such as the CCG and the Bradford Care Association

## **Communication – From the Commissioning Team**

- The Commissioning Team send providers information via commissioninginbox@bradford.gov.uk
- The type of information providers can expect to receive are:
  - o Regular email bulletins (with up to date information / training / key dates)
  - Targeted emails key information we need to draw your attention to (some may require action or a response)
- Please ensure the email address does not go to spam and please prioritise reading information sent from this email address

## **Communication – Sending Information to the Commissioning Team**

- The best way to communicate to the team is via commissioninginbox@bradford.gov.uk
- The type of information that is useful to make us aware of is:
  - Key changes at your organisation (change of manager / key contact)
  - Update contact details
  - o To inform us of an incident or something that has impacted on your service
  - To send monitoring information

Please keep in touch with the Commissioning Team and keep us informed about how the service is being delivered. Currently we do not have a phone line and email is the best way to contact our team.