

For more information on the Council's current position, in respect of Covid 19 please use this website: CLICK HERE Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

PROVIDER BULLETIN

Tuesday 10 November 2020

OUT OF HOSPITAL MULTI-DISCIPLINARY TEAM

In light of the rise in infections and outbreaks, the care home co-ordination function of the Out of Hospital Multi-Disciplinary Team (DMT) has been reinstated to provide support to those homes who require a coordinated response and support when struggling with issues related to Covid-19. The team comprises Palliative Care Community Nurse Specialists, Infection Prevention, Digital Care Hub, Community Matrons and the local authority Covid-19 Support Team.

The team will hold a daily huddle meeting to identify and provide timely and appropriate support to those homes who require it, we will invite relevant professionals and the homes to discuss issues and create plans.

A home may require support with clinical issues, palliative care, infection prevention and management and general support and signposting when in a period of difficulty. If you are a home manager/owner, or are visiting a home and feel support is required please refer by contacting the Digital Care Hub at; digital.carehub@nhs.net who will liaise directly with the MDT. A member of the MDT will then contact you to establish the level of support required and which professionals are required to be involved.

If you have any queries, please do get in touch.

INFECTION CONTROL FUND ROUND 2 - SPEND REPORTING REQUIREMENTS!

The reporting will take the form of a snap survey, which will be emailed to providers as follows:

- Care Homes: The first survey will be sent out to care home providers this week via email, for completion by 16 November.
- CQC-Regulated Community Providers: The final allocations for the CQC-regulated community care providers are still in progress, therefore the 16 November deadline will be delayed. Providers will be informed of the revised first reporting point after the allocations have been made.

An updated FAQ document has been uploaded to the **Provider Zone**. We will continue to update this with questions and answers as they come in.



SUPER ROTA

Any care home with residents under the review of the Super Rota, can you please send clinical observations on your residents for review via email to:

<u>Digital.carehub@nhs.net.</u> Please do this as early as possible in the day and also add in any concerns using RESTORE 2 Mini.

These need to come from the homes NHS.net account to ensure encryption. Please avoid phone calls to the Hub regarding this, if at all possible, as we can manage and send the information much easier if in digital form.

BUT If you are worried about a resident then please use the Immedicare laptop and speak to the team as soon as possible so that the resident can be reviewed early in the day.



Care Home and Hospice Providers, including Residential drug and alcohol settings completing ICF questions.

Following on from previous messages, there has been a review of the questions currently completed as part of the Infection Control Fund grant and wider infection prevention measures which has taken into account provider feedback where possible.

Please see attached document in the **Provider Zone** for more information.



• Skills for Care Roadshow (delivered by zoom) on December 9th (pm) for Care Providers based in West Yorkshire. This will be particularly useful for any new Managers and Deputies, and / or new services. For full information and booking details, please see attached document in the Provider Zone.

Message from Skills for Care:

Recommendation in relation to essential training for care staff during the lockdown period from Skills for Care, and which is supported by CQC.

"New national COVID-19 restrictions are in place in England from 5 November 2020. During this period, we recommend you stop face to face training and to use digital solutions only."

SHIELDED LIST

Following previous government guidance we have been sending details to Providers of those people they support who were on the NHS Shielded list. We will no longer be sending this information but instead are asking that you use full PPE with all the people you support in line with <u>current government guidance</u>.



The Care Provider Alliance has partnered with Uber Eats to provide discounts on food deliveries for social care staff until the 31st December 2020.

By connecting a personal Uber Eats account to Uber Eats for Business, care workers will get access to exclusive discounts on their orders, free delivery for meals and more.

Find out more at:

https://careprovideralliance.org.uk/coronav irus-and-workforce-uber-eats

BRADFORD DISTRICT AND CRAVEN'S ORAL HEALTH 'CHAMPIONS'PILOT' IN CARE HOMES – STARTING IN JANUARY 2021

Please see attached document in the Provider Zone for more information.

The 'pilot' is looking to engage 20 Care Homes and develop oral health champions in each of these homes. The closing date for expressions of interest is: **November 13th 2020.**



BREXIT

The UK transition: time is running out!

There are new rules for businesses and citizens from 1 January 2021.

Support is available in Bradford - Click on the link below:

PREXIT - WHAT YOU NEED TO KNOW!

INFORMATION REQUEST

If you have any specific issues/concerns, please email ali.gul@bradford.gov.uk

Department of Health and Wellbeing, Bradford Council.