

Dear Provider,

COVID-19 UPDATE – WEEK ONE



THIS WEEKS

MESSAGE: BUSINESS AS USUAL!

Please respond to nominate a contingency lead within your organisation, including email contact, to receive further updates directly.

Please ensure you follow the advice below:

- Reinforce infection control and make sure training is up to date, including hand hygiene training for all staff.
- Read guidance and information and display where appropriate, so staff and especially visitors can see this.
- Ensure good stock levels of PPE, or Personal Protective Equipment, we are aware of the current hand sanitizer and some PPE supply issues.
- Ask staff, visitors and members of the public to regularly wash their hands using soap and water where possible.
- Care Homes are to remain open to visitors following the guidance from Public Health.
- Nominate a 'contingency' lead person who will be the main point of contact and keep up to date with the latest guidance.

UPDATE FROM BRADFORD COUNCIL

<https://www.bradford.gov.uk/health/health-advice-and-support/coronavirus-covid-19-advice/>

Coronavirus, or Covid-19, has spread to many countries, including the UK, since the first case was reported in Wuhan, China late last year.

The Department of Health and Social Care will be publishing updated data on [Coronavirus \(Covid-19\)](#) every day at 2pm until further notice.

Covid-19 is a virus with similar symptoms to flu or a cold, including fever, tiredness, and dry cough. Some patients may have aches and pains, nasal congestion, runny nose, sore throat or diarrhoea.

There are some simple and effective actions everyone can take to protect themselves and their wider community:

1. wash your hands frequently and catch coughs and sneezes in a tissue
2. be prepared to self-isolate
3. plan ahead based on your situation
4. use health services wisely
5. stay up to date using trusted sources of information

UPDATE FROM CQC

<https://www.cqc.org.uk/news/stories/how-were-responding-outbreak-coronavirus>

Main points to note from the update as a Care Provider:

- **We will be focusing our activity where it is needed most** to ensure people receive safe care – this means concentrating on those areas where we see that the risk to the quality of care is the highest and where we can make the biggest difference.
- **We will support providers** by looking at how we can act flexibly and proportionately to reduce the asks that we make of you – including reducing what you need to do to prepare for inspection and looking at what we can do to limit our need to be on site.

We will be sending weekly updates to you, including some template documents to support your organisation to assist with any planning you may require over the coming weeks, please confirm contact details of a lead person and the current generic email contacts to ensure all communication is getting through and the Commissioning Team's contact list is up to date.

Useful Links

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19>

<https://www.gov.uk/government/publications/guidance-for-social-or-community-care-and-residential-settings-on-covid-19/guidance-for-social-or-community-care-and-residential-settings-on-covid-19>

Any questions, please email CommissioningInbox@bradford.gov.uk with the subject title COVID-19 FAQ. These will then be shared with all providers through the weekly updates.

Kind Regards,

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