

## **Supermarkets and banks supporting people to shop**

We understand from Homecare Providers that there are some difficulties with shopping for people so here is a summary of things we are aware of supermarkets and banks are doing that may help:

- The supermarkets are putting arrangements in place to contact people on the shielded list and prioritise them for online delivery slots.
- Morrisons are offering a doorstep delivery service – call 0345 6116111 to submit an order
- Morrisons have also partnered with Deliveroo to get groceries from the store delivered through the Deliveroo app or website. Type in the postcode, select the grocery option towards the top of the screen, and choose from what is available in Bradford. If you don't have a Deliveroo Plus account, then the delivery cost will be an extra £4.99.
- Deliveroo has also partnered with M&S. to order download Deliveroo and search for M&S. Delivery for this service is free, but if the order is below £10, there will a fee.
- Asda have developed a Volunteer Shopping Card that can be pre- loaded with money. The person who is shopping can use this to pay for shopping at Asda. This avoids the need to give them cash or details.  
<https://cards.asda.com/the-volunteer-shopping-card>
- The PO “ask a friend cash access” scheme The Post Office scheme is being extended and offered to all banks, building societies and credit unions so that anyone who cannot leave home may be able to ask a trusted friend or volunteer to withdraw cash at any Post Office using a single-use voucher. If the bank allows it, someone can ask for a one-time barcode sent via text, email or post for a stipulated amount. A trusted friend or volunteer can exchange the voucher for the cash requested.  
<https://www.bbc.co.uk/news/business-52229698>

**Please let us know of anything else you are aware of as well as any further problems**