



To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 10th January 2024

KEY DATES FOR YOUR DIARY

Upcoming events can also be viewed in the **EVENTS CALENDAR** in the Provider Zone!

- Digital champions awareness session start – 25th January
- CQC single assessment framework quality workshop – 6th February
- Palliative Care and End of Life Training 27th Feb – 25th April

CareFind: PUBLIC FACING WEBSITE - TRAINING DATES FOR CARE HOME PROVIDERS

Capacity Tracker recently reached out to Care Home providers about a new public facing website called CareFind that will be launching in the new year. CareFind is a website that will enable the general public to search for Care Home services and vacancies and is available, Free of Charge to all active CQC registered Care Home providers.

Whilst CareFind will utilise much of the information already in Capacity Tracker and other publicly available information, Capacity Tracker are carrying out dedicated training & awareness sessions, available to all Care Home providers. These sessions will provide guidance on how you can review existing information and add supplementary information to your locations profile that will be visible on CareFind.

Capacity Tracker have added a number of training sessions for January 2024. If you have not yet registered to secure your space on one of the sessions, we encourage you to do so by selecting the appropriate link below.

05.01.24	13-14:30	<u>Click Here to Book Training</u>
10.01.24	11-12:30	<u>Click Here to Book Training</u>
16.01.24	11-12:30	<u>Click Here to Book Training</u>
17.01.24	14-15:30	<u>Click Here to Book Training</u>
18.01.24	14-15:30	<u>Click Here to Book Training</u>

For additional dates, please visit the resource centre
<https://capacitytracker.com/resource-center/category/165/carefind-guidance>

Capacity Tracker have developed a helpful document [here](#) detailing the existing information in Capacity Tracker that they recommend Care Home providers review and update before attending the training sessions or updating their public profile.

If you have any queries when updating your information, please don't hesitate to contact the Capacity Tracker Support Team 0191 691 3729 or
necsu.capacitytracker@nhs.net.

Advertise Your Community Group!

Do you run a coffee morning, social group, exercise session or carer meet up?

The screenshot shows the 'Connect to Support Bradford District' website. The navigation bar includes links for Home, Guide to Adult Social Care, Community Directory, Social Care Directory, My Account, and a search template. The main heading is 'Community Directory' with a sub-heading 'Use our service directory to find both local and national support services.' and an 'Add a listing' button. Below this, instructions state to 'Use the filters to find the type of service you want first.' and to use filters for 'Community Directory', 'Social Care Directory', and 'Information pages'. A search box is present with a 'Search by postcode' section, a 'Total Results: 1' indicator, and a 'Sort by: A-Z' dropdown. The search results show a 'TEMPLATE/EXAMPLE SERVICE' with details: 'Details of your group/activity are explained here. This can include: Who you are (organisation) What you're providing The atmosphere of the group/activity How much will the person need to pay/donate/contribute to attend'. Contact information includes phone number 01234567890, email connecttosupport@bradford.gov.uk, and website bradford.connecttosupport.org. There are buttons for 'More details' and 'Add to booklet'.

If yes, then you may be interested to know that you can advertise this group, for free, using [Bradford's Community Directory](#)!

The screenshot shows the details page for a 'TEMPLATE/EXAMPLE SERVICE' on the 'Connect to Support Bradford District' website. The page includes a 'Back to results' link, the service title, and a description: 'Details of your group/activity are explained here. This can include: Who you are (organisation) What you're providing The atmosphere of the group/activity'. It also shows the last updated date as '19 December 2023'. A row of social sharing buttons (Facebook, Twitter, Pin, Email, Share, LinkedIn, YouTube, Print) is visible. A 'Contact details' box contains: Phone: 01234567890, Website: bradford.connecttosupport.org, and Email: connecttosupport@bradford.gov.uk. There is an 'Add to booklet' button and a map showing the location of the service.

This directory is 'session' focused, so to advertise what you do, please send an email, poster or flyer with details of your group to:

Email: connecttosupport@bradford.gov.uk

Subject Title: Community Directory Advert

The advert will be on the service and not about an organisation, so if you run more than one session, please send separate details for each one.

CQC SINGLE ASSESSMENT FRAMEWORK QUALITY WORKSHOP



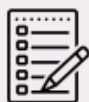
Tuesday 6th February 2024



10am - 4pm (including lunch)



Bradford City Football Club, BD8 7DY



Agenda - Coming soon! Guest speakers include
Hempsons, CQC & IMPAQT FOR CARE



Book your place - [CLICK HERE](#)



'Fundamental Standards of Care: Enhance the lives of the people you support and impress CQC too!'

CQC FUNDAMENTAL STANDARDS SESSION

Face to Face Session delivered by Hempson's Solicitors will take place at Scorex House on:

- **28th February (3 spaces left)**
- **27th March**
- **24th April**
- **22nd May**

During the session, you will get taken step by step through the Fundamental Standards of Care. These regulations are the core of what CQC measure your service against. You will receive hints and tips to help showcase your service to CQC and ensure you have a solid foundation in your knowledge.

The session is first come first serve. There will be a £100 fine for non attendance on the day (minimum notice period is 24 hours).

If you're interested in attending one of the sessions, you will need to register your interest with BCA with your preferred date. E: admin@bradfordcareassociation.org





Tim Dallinger.

THE MANAGER'S WALK AROUND

A manager's walk around a care home is pivotal in ensuring effective governance, quality care, and a safe environment. This practice goes beyond a mere routine; it's a proactive approach that cultivates a deep understanding of the care homes operations and residents' needs.

Direct observation during these walkarounds offers unparalleled insight into daily operations, staff interactions, and the overall atmosphere within the care home. It allows managers to identify potential issues, areas for improvement, and noteworthy practices.

Additionally, being present in various areas, from common spaces to residents' rooms, enables the manager to spot any safety hazards or maintenance issues that might compromise the well-being of residents and staff. These walkarounds build connections between the manager, residents, and staff. Engaging with residents on a personal level, understanding their preferences, and addressing their concerns cultivates trust and a sense of community. Similarly, interacting with staff members creates an open channel for communication, encouraging them to share challenges, suggestions, and successes directly. Ensuring the safety and functionality of the premises and equipment is an integral part of these walkarounds.

Managers can inspect the facility for potential hazards, verify emergency protocols, and assess the condition of equipment. This proactive approach significantly contributes to accident prevention and regulatory compliance, instilling confidence among residents and their families regarding the care home's commitment to their safety.

In summary, a manager's walk around a care home serves as a cornerstone of governance, enabling firsthand understanding, building relationships, ensuring compliance, and promoting a culture of continuous improvement, accountability, and safety. It's a holistic approach that encompasses all aspects essential for providing high-quality care in a secure and reliable environment. It is vital that these daily walkarounds are undertaken at different times of the day (and night), only then can the manager get a true picture of life and practice in the care home and build relationships with everyone. Being visible is fundamental to good leadership.

Social Care Consultants Ltd was founded in 2008 by Tim Dallinger. Tim is an ex-care provider, trainer, consultant, conference speaker, author.

YOUTH ENGAGEMENT OFFICER JOB ADVERT

Please find attached Youth Engagement Officer's [Job Advert](#), [Job Description](#) and [Application form](#)

The closing date has been extended to Friday 19th January 2024.

WEBINARS

As we kick off a new year, we wanted to let you know about this month's FREE webinar for professionals working in the Social Care sector - **Targeting Active and Passive Candidates for your Social Care roles**

Whether you're seeking active job seekers or passive candidates who may not be actively looking for new opportunities, this event is designed to equip you with the necessary tools and insights.

Our expert speaker will share their expertise on leveraging social media platforms, job boards, and networking to attract top talent. You'll learn how to create compelling job postings, engage with potential candidates, and build a strong employer brand.

Targeting Active and Passive Candidates for your Social Care roles

Fri, 12 Jan 2024 10:30am - 11:00am

[BOOK](#)

We also have the below webinars running over the next few months...

The Struggle To Recruit Care & Support Staff and What You Can Do About It

Fri, 26 Jan 2024 10:30am - 11:30am

[BOOK](#)

Using Job Boards to attract social care staff

Wed, 20 Mar 2024 10:30am - 11:00am

[BOOK](#)

Values based recruitment in Social Care

Wed, 10 April 2024 10:30am - 11:00am

[BOOK](#)

All of the training that Social Care People deliver is completely free and designed to help recruiters in the sector develop their knowledge and expertise.

Can't make the live sessions? You can catch up on all of our past webinars via our webinar archive: <https://socialcarepeople.co.uk/webinar-archive/>

WEBINARS

NURSING RECRUITMENT AND RETENTION TOOLKIT WEBINAR SERIES

Recruiting and retaining the nursing workforce within the social care sector is now more important than ever.

This series of webinars is designed for those invested in the social care nursing workforce and may be relevant for the nursing workforce, student nurses and nursing associates, as well as social care employers, educators, academics and workforce leads.

With input from key stakeholders, the webinars will explore best practice around the recruitment and retention of the nursing workforce, including career opportunities, the new SIfE pathway, developing learning environments and supporting early careers nurses.

The next webinar takes place on 'Developing nursing placements in social care settings – what do providers need to know?'

Tuesday 30 January 2024, 13:00 – 13:45

To book on the event please follow the [LINK](#)

WEBINARS

Below are a list of upcoming Acas webinars you can register onto today. These events are free to attend. Please also feel free to forward details to any colleagues who may be interested in attending.

[Business support: Managing in difficult times](#)

Thursday 11 January 2024, 10:00 to 11:00

With the impacts of the increase in cost of living being felt by everyone, this webinar looks at what steps an employer can take to support their staff.

[Register your place](#)

[Let's talk about menopause at work](#)

Wednesday 17 January 2024, 10:00 to 11:00

This webinar will discuss the importance of supporting those experiencing the menopause.

[Register your place](#)

[Inclusive workplaces: Making changes to better support neurodiversity](#)

Wednesday 31 January 2024, 14:00 to 15:00

This webinar gives an introductory understanding of neurodiversity and the steps employers can take to better support it in the workplace.

[Register your place](#)

[Managing a fair disciplinary procedure](#)

Wednesday 14 February 2024, 10:00 to 11:00

This webinar looks at how to manage a fair disciplinary process step by step.

[Register your place](#)

[Investigations and disciplinaries: how to manage and disclose information](#)

Wednesday 21 February 2024, 14:00 to 14:30

This webinar addresses some of the most asked questions about disclosing information during the disciplinary process.

[Register your place](#)

[Disciplinary procedures: dealing with the unexpected](#)

Thursday 29 February 2024, 14:00 to 15:00

This webinar explores what employers can do when there are disruptions to a disciplinary process.

[Register your place](#)

Yorkshire & the Humber Care Homes Network

Tuesday 30th January 1100-1330

Delivered via MS Teams

You are invited to attend the Yorkshire & Humber Care Homes Network. The network is open to all social care settings including supported living, domiciliary care and care homes. It will focus on topics related to resident safety.

The network brings together colleagues from across health and care. Those working in primary / community/ secondary / social care are welcome to attend.

The focus of our next meeting is **'Palliative and End of Life Care'**

- We will hear from colleagues at The Kirkwood on how they work with care homes to support people at the end of life. The Hospice opened its doors in March 1987 to care for local people living with life-limiting illnesses and provide support for their families and friends.

We will also have our regular 'Ask the network' slot where you can raise questions/comments/concerns.

There will be an opportunity for discussion, networking, sharing of ideas and innovation.

If you have any questions, please email Academy@yhia.nhs.uk

This event will be hosted by:

Dr Lizzie Sweeting

GP & Programme Lead, Improvement Academy



COVID-19 & FLU VACCINATIONS

Further to the latest provider bulletin, we would like to share a reminder of the importance of staff vaccinations this winter and provide directions for your organisation to get vaccination certificates to proudly display.

There is a critical need for social care employees to get their vaccinations. By being vaccinated, members of your staff team protect themselves, as well as the service users they support every day.

The Local Authority have created a series of vaccination certificates which we will award to your organisation for meeting various vaccination benchmarks:

- Bronze Vaccination Certificate – awarded in recognition of over 70% of staff having had a Covid-19/ Flu Vaccination.
- Silver Vaccination Certificate – awarded in recognition of over 80% of staff having had a Covid-19/ Flu Vaccination.
- Gold Vaccination Certificate – awarded in recognition of over 90% of staff having had a Covid-19/ Flu Vaccination.
- Platinum Vaccination Certificate – awarded in recognition of over 100% of staff having had a Covid-19/ Flu Vaccination.

There are various tiers of certificates available in respect to meeting benchmarks for Covid-19 Vaccinations as well as Flu vaccinations. To claim your certificates, simply email commissioninginbox@bradford.gov.uk with evidence of your vaccine status (this could be in a spreadsheet).

CQC may like to see that you are monitoring vaccination status during the colder months; proudly present certificates so your CQC inspector can see your achievements during inspections.

Where can my staff get their vaccination(s)?

The NHS have set up websites that anyone can use to access information on their nearest vaccination walk-in centres. Please circulate the links below to encourage vaccination.

Covid-19 Walk-in Vaccination sites:

<https://www.nhs.uk/nhs-services/covid-19-services/covid-19-vaccination-services/find-a-walk-in-covid-19-vaccination-site/>

Flu Vaccination sites:

<https://www.nhs.uk/nhs-services/prescriptions-and-pharmacies/pharmacy-nhs-flu-vaccine-service/>



CRED Talks: Knowing how to support mouth care and health for older people living in care homes
Monday 15th January 2024 15.00-16.00

Please click [here](#) to register for the event. Once you have registered you will be invited to the webinar, which will take place via Microsoft Teams.

Good mouth health not only helps with eating and speaking but also helps people to feel good about themselves. Poor mouth health, on the other hand, might decrease a person's quality of life and play a part in life-threatening problems, such as chest infections.

The teeth and gums of older people living in care homes are often in poor condition even though there have been many studies looking into how to maintain mouth care for this population. Work is needed, therefore, to find out how to best support people living and working in care homes with this aspect of care, and to promote research into practice.

This webinar focuses on leading research in this field and will be of interest to staff caring for people in their own homes, including care homes, as well as academics with an interesting in knowledge transfer and translation for social care.

Please join us in creating a credible platform for social care research education and debate
#CREDTALKS.

Please click [here](#) or email arcwessex@soton.ac.uk to register for the event.

Click [here](#) for more details on the webinar.



Department of Health & Social Care



Palliative Care and End of Life training schedule 2024 for CARE HOME (N/R) & DOMICILIARY CARE TEAMS

Please email palliativecareadmin@bdct.nhs.uk to book a place.
State the training and date you wish to attend.



Bradford District Care
NHS Foundation Trust

Dates	Topic, Times & Venue
27th Feb 2024	Palliative care and EOL 9am-1pm Syringe driver 2-4pm New Mill, Saltaire BD18 3LD Rm 2.04
5th March 2024	Palliative care and End of life 9am-1pm Syringe driver – 2-4pm New Mill, Saltaire BD18 3LD Rm 4.25
19th March 2024	Palliative care and End of life 9am-1pm Syringe driver – 2-4pm New Mill, Saltaire BD18 3LD Rm 4.25
26th March 2024	Palliative care and End of life 9am-1pm Syringe driver – 2-4pm New Mill, Saltaire BD18 3LD Rm 2.04

Dates	Topic, Times & Venue
2nd April 2024	Palliative care and End of life 9am-1pm Syringe driver – 2-4pm New Mill, Saltaire BD18 3LD Rm 4.25
16th April 2024	Palliative care and EOL 9am-1pm Syringe driver 2-4pm New Mill, Saltaire BD18 3LD Rm 4.25
18th April 2024	Palliative care and End of life 9am-1pm Syringe driver – 2-4pm New Mill, Saltaire BD18 3LD Rm 4.25
23rd April 2024	Palliative care and End of life 9am-1pm Syringe driver – 2-4pm New Mill, Saltaire BD18 3LD Rm 5
25th April 2024	Palliative care and End of life 9am-1pm Syringe driver – 2-4pm New Mill, Saltaire BD18 3LD Rm 4.25

Keeping My Chest Healthy

Improving the respiratory health of people with a learning disability.

Scan the QR Code with your phone.



Access fully translatable advice and video explainers.

Made with practitioners, carers, and people with lived experience.



Helping you to keep your chest healthy.



- Respiratory disease is one of the most common causes of death for people with a learning disability.
- Many of these deaths are avoidable.
- **Keeping My Chest Healthy** is an innovative respiratory health education digital resource.



An online, fully translatable resource with 4 key sections:



How can I keep my chest healthy?

A health promotion section with information about how to stay well.



Things that affect my chest health

Resources and education about risk factors for respiratory health.



Keeping my chest healthy care plan

Bite sized information, video guidance and equipment demonstrations.



How to know when I'm unwell

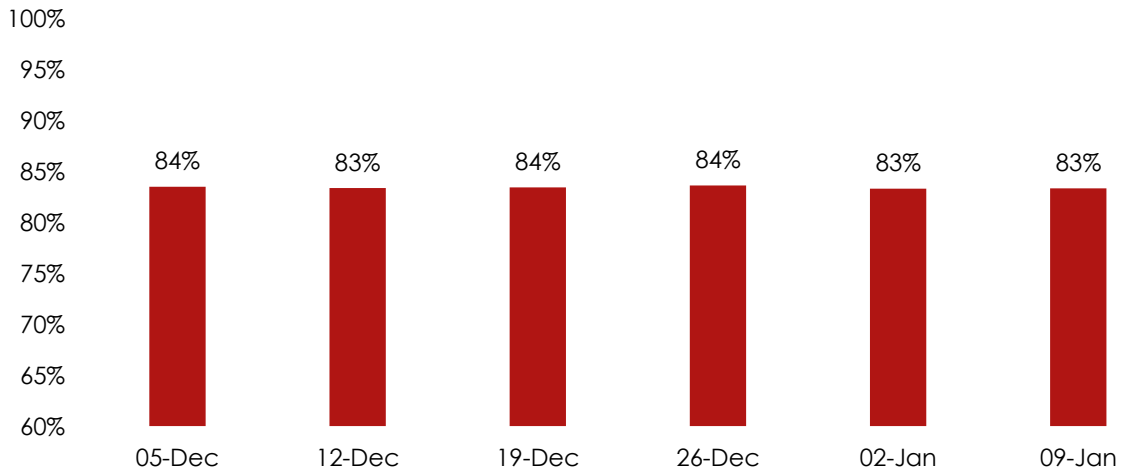
Guidance to help you recognise when you, or a person that you care for are becoming unwell.



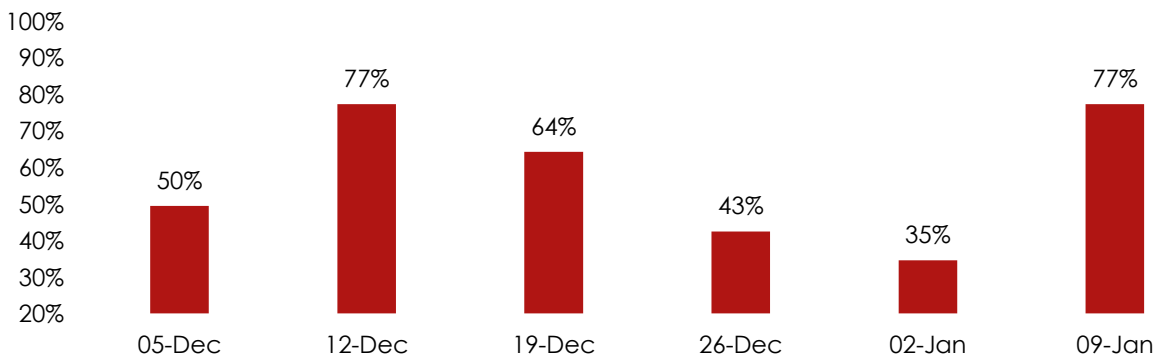
BRADFORD CARE HOMES WEEKLY UPDATE

Please find the data below on Care Homes in the Bradford District for your information. The following data has been provided by the Council's Senior Management Team in the Contract and Commissioning Team.

Bradford Care Home Occupancy Rate



Bradford Care Home Completed Tracker in last 7 days



Data Sources:

Weekly Deaths, Office National Statistics.

Covid Infections, Occupancy and Tracker, NESC Capacity

Tracker. Bradford

Outbreaks,
HPT