

CESSATION OF FUNDING FOR NON ATTENDANCE DUE TO COVID, PCF'S & PAYMENT PROCESSES

With the Government setting out that all Covid restrictions and Legislation will cease from the 1st April 2022, the following process needs to be put in place for all non-residential services.

1. As is the case currently, the provider will be required from the 1st of April 2022 to continue submitting completed PCF's (Payment Claim Forms) indicating the actual delivery of service and to submit the completed PCF to cca.payments@bradford.gov.uk on a weekly basis.
2. Providers are asked to use this notice period to make contact with service users who are not receiving the planned level of service due to Covid reasons and identify if a return to the planned level of service will be possible by the 1st April.
3. Any service users declining the planned level of service for Covid reasons from the 1st April onwards need to be referred, by the provider, to the Independence Advice Hub (IAH) on 01274 435400 for a decision to be made if the service is to continue and be funded or needs to be ended.
4. Payment for non-delivery due to Covid reasons will cease to be funded unless approved in writing (email exchanges etc.) by a social worker so please discuss cases with IAH that are not attending/receiving the planned service due to Covid.
5. To ensure prompt adjustments to payments, Payment Claim Forms need to be returned on a weekly basis.

IPC PPE GUIDANCE

The guidance was updated on 15 March to clarify the recommended use of PPE. You can view the guidance with this [LINK](#)

DSPT WORKSHOP SCHEDULE

You can download the schedule free regional training and support for care providers with this [LINK](#). You can also download the DSPT registration guide with this [LINK](#)

INFORMATION AROUND DEATH CERTIFICATE CHANGES

The Coronavirus Act 2020, which introduced easements to death certification processes and cremation forms, expires at midnight on 24 March 2022. Some changes have been retained on a permanent basis through other measures, and other processes revert to previous practice.

The following provisions are continuing after 24 March 2022:

- The period before death within which a doctor completing a Medical Certificate of Cause of Death (MCCD) must have seen a deceased patient will remain 28 days (prior to the coronavirus pandemic, the limit was 14 days).
 - It will still be acceptable for medical practitioners to send MCCDs to registrars electronically.
- The government's intention is that the form Cremation 5 will not be re-introduced after the Coronavirus Act expires.

The following emergency provisions are changing with the expiry of the Act:

- The provision temporarily allowing any medical practitioner to complete the MCCD, introduced as a temporary measure by the Coronavirus Act, will be discontinued.
 - Informants will have to register deaths in person, not remotely.

For more information please use this [LINK](#)

PROXY UPDATE

NHS England have informed us that Barclays Digital Eagles are now offering a 1 to 1 service for care providers, please refer providers with their bed capacity to england.dsptney@nhs.net. Training sessions are still run every Wednesday and Thursday 11-12.

NHS DIGITAL NHSMail WEBINAR – 23 MARCH 11AM-12PM

This webinar will be covering the Top 5 tips on how you can improve your use of NHSMail, the benefits that NHSMail brings, along with what you need before getting NHSMail. We will also clarify the support routes available and there will be an opportunity for you to ask questions on the Q&A session of the webinar.

You can join the session at the above time with this [LINK](#)



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[NHS.UK/COVIDVACCINATION](https://www.nhs.uk/COVIDVACCINATION)





PeerTalk[®]

Let's Have a Chat about Mental Health Support II

Following our successful online event last year we are celebrating our work by hosting a second event.

Hosted by Onlinevents

Thursday 24th March 2022

One hour only: 2.00 - 3.00 p.m.

A session for those interested in Mental Health Support: NHS professionals, local and national leaders and representatives, mental health experts and commissioners, business leaders, charities and mental health support networks, etc.

Is the language we use around mental health helpful?

Do we overly 'medicalise' responses to life events?

Who is a 'diagnosis' meaningful for?

It's all very well saying things 'could be better'... but how?

Confirmed contributors:

Dr Lucy Johnstone

Dr Lucy Johnstone is a consultant clinical psychologist. She has worked in adult mental health settings for many years and holds a critical perspective on mental health theory and practice.

Dr Jacqui Dillon

Dr Jacqui Dillon is a respected activist, writer and speaker, and has lectured and published worldwide on trauma, abuse, psychosis, dissociation and healing.

This is a free event - put this hour in your calendar and [register here](#)

REAL TIME SERVICE USER FEEDBACK IN SAFEGUARDING

Following on from updates at SAB Board and Sub Groups, I am pleased to inform you that the Real Time Service User Feedback Project is live. At the end of each service user's safeguarding journey they will receive a copy of the feedback questionnaire with a covering letter explaining why we need their help in completing this. They will receive this questionnaire on closure of their case either:

Handed in person to them by the Social Worker.

Posted to the individual if not seen in person at the point of closure.

There will be a variety of ways in which the individual can respond to BSAB:

- By post – by completing the questionnaire on the reverse of the letter and posting it to us in a pre-paid envelope which is included in the pack.
- Emailing – joanne.hirst2@bradford.gov.uk to ask for a copy of the questionnaire to be sent, so that they can email their answers back to us
- Call 07812 490695 – (Jo Hirst) with the request to leave a message if I am unable to answer the phone.
 - By emailing to ask for a telephone appointment so that Jo Hirst can call them
- Snap Survey – Complete the questionnaire on-line by scanning the QR Code at the bottom of the page or by going to <https://online1.snapsurveys.com/rlejfh> to submit their answers on-line.

Responses from all response mechanisms will be collated by Jo Hirst and any issues or themes reported to Rob Studzinski. Quarterly updates will be provided to relevant Sub Groups and SAB. As this is a pilot project, adaption may be required and response rate/ comments on completion of the questionnaire etc. will be closely monitored and action taken as necessary following discussion with involved parties.

This is where we need your help!

Please could we ask that professionals within your agency or organisation promote the survey when they have contact with service users to explain that they may be given/ sent this questionnaire at the end of their safeguarding journey, along with highlighting the potential for implementing change/ improvement as a result of their feedback.


HM Government



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NHS

[NHS.UK/COVIDVACCINATION](https://www.nhs.uk/COVIDVACCINATION)





HOW TO GAIN FREE ACCESS

With the great support of Bradford Care Association (BCA) & Bradford Metropolitan District Council (BMDC). BMDC have confirmed that the Verifyplus subscription of £120 has been paid to care homes from the Discretionary part of the IPC Grant, in addition to the Normal IPC Grant, making it FREE for the Care Home.

To get 12 months access, please follow these simple steps –

1. Email support@verifyplus.co.uk to request for your code.
2. Visit www.verifyplus.co.uk and click on Register Now
3. Enter your details & click “Save and Continue” – This will autogenerate your password to your email address. (Please ensure you enter the email address that you wish for access to the admin portal, in most instances this will be the manager’s email address, which will become the manager’s username.)
4. Enter your unique promotion code in the “Coupon code” space. Press “Apply”, this will discount the price from £180 to £120 for the year. Press “Continue”
5. Complete the payment details. Press “Pay”
6. You are ready to start using Verifyplus.
7. You will receive a welcome email with details of how to get started.

Please note this needs to be done for each individual Bradford Care Home. If you have any further questions, please don’t hesitate to contact us.

DATA FOR THE SOCIAL CARE SECTOR IN BRADFORD

DATA	LATEST	CHANGE
Deaths	0	-1
Infections	146	+17
Occupancy	80%	+2%
Tracker completed	92%	-5%

HOME SUPPORT PLACEMENTS (last 7 days)

Total Placements	Locality Providers	Other Providers
22	6	16

CARE HOME PLACEMENTS (last 7 days)

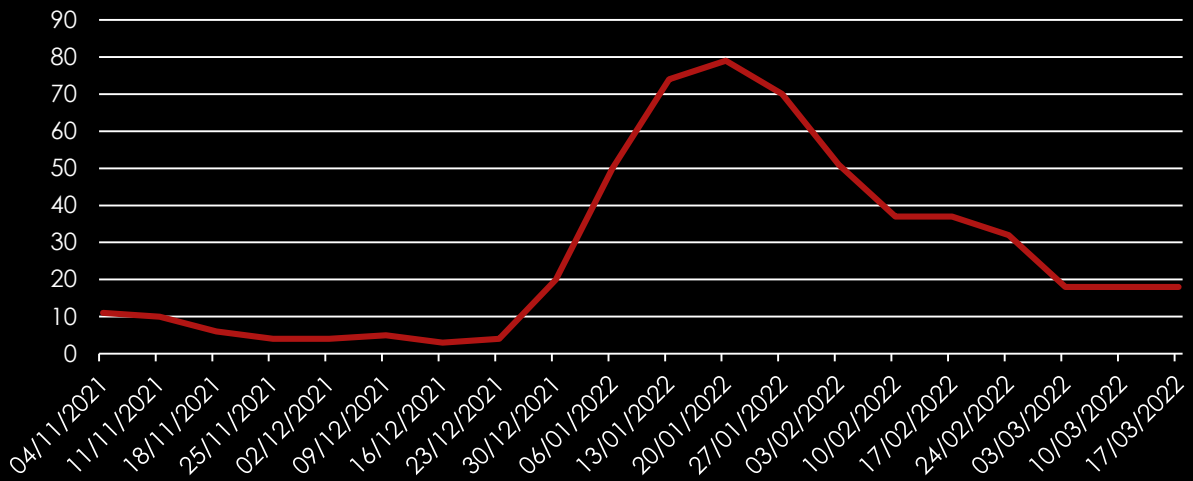
OPR2	OPN	Deferred
10	1	1

CARE HOME VACANCY DETAILS (last 7 days, both Residential and Nursing)

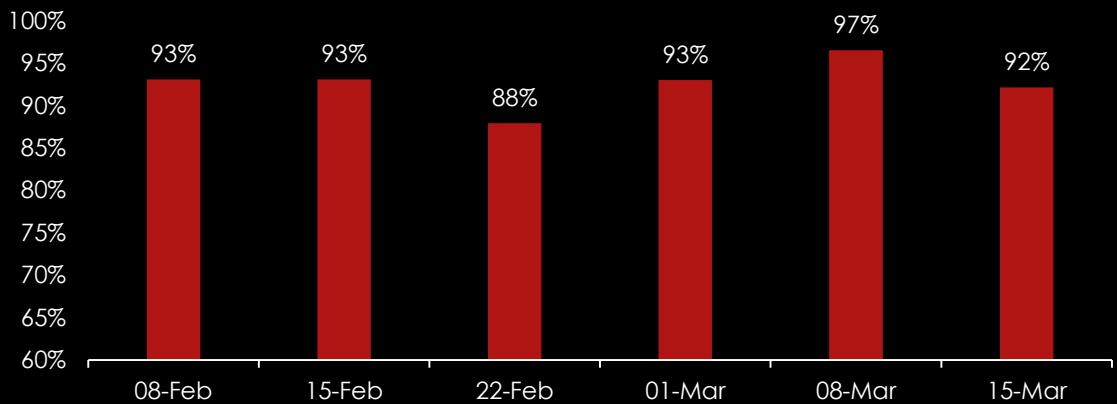
Care Home Occupancy Percentage	Number of Homes	Percentage of total homes
Under 25%	0	0%
26% to 40%	7	6%
41% to 60%	15	13%
61% to 80%	23	20%
81% to 90%	30	26%
Above 91%	40	34%
Total Homes & Mean %	115	80%

Vacancy Type	Declared Vacancies	Declared Total Beds	Declared Vacancies Closed	Occupied Beds	Occupied Beds Percent	Lost Capacity Percent
General Residential	122	839	76	641	76.40%	9.06%
General Nursing	118	576	10	448	77.78%	1.74%
Dementia Residential	106	647	25	516	79.75%	3.86%
Dementia Nursing	47	318	21	250	78.62%	6.60%
Mental Health Residential	33	169	3	133	78.70%	1.78%
Mental Health Nursing	30	186	13	143	76.88%	6.99%
Learning Disability Residential	23	191	10	158	82.72%	5.24%
YPD - Young Physically Disabled	17	26	0	9	34.62%	0.00%
Learning Disability Nursing	5	24	0	19	79.17%	0.00%
TOTAL	501	2976	158	2317		

Bradford Care Homes with a Covid-19 Outbreak



Bradford Care Home Completed Tracker in last 7 days



Number of Covid-19 Infections

