

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 16th May 2024

KEY DATES FOR YOUR DIARY

Upcoming events can also be viewed in the **EVENTS CALENDAR** in the Provider Zone!

- Go4Growth Social Value for Providers – Thursday 23rd May 2024
- Free Wheelchair Skills 6 Week Course – Monday 10th June 2024

HOME SUPPORT UPDATES

NIGHT PROVISION

Please see link: - [Microsoft Power BI](#)

Following locality provider responses to the night provision survey and recent feedback at the locality provider meeting on 8 May 2024. A night provision map has been created which shows on the second page of the locality provider map. This map will be used by placement teams (Support Options Team and Fast Track/Continuing Healthcare Team) from 20 May 2024 to place night support packages.

- 1) The locality provider will be approached on Connect to Support platform, where they operate night services and according to their week. Timescale categories will be applied.
- 2) If locality provider cannot take in their week then locality partner will be approached on Connect to Support where they operate night services.
- 3) If package cannot be placed with the locality provider or their locality partner, the support package will then be added to Connect to Support and sent to the nearest locality neighbours operating night services in the constituency area.
- 4) If 1, 2 and 3 are not successful the night package will be sent to all locality providers operating night services in the constituency area. The placement teams will check responses and assess based on geographical location AND then earliest start date.

HOME SUPPORT UPDATES CONTINUED

14 DAY ADJUSTMENT FORM SUBMISSION CONDITION

We are writing to inform you about an important change to the payment process under the new locality contract introduced on 31 October 2023. This change aims to streamline administrative procedures and prevent the backlog of adjustment forms which has been a challenge in the past.

To ensure timely payments, please carefully note the following condition under payment schedule 2:

*2a. Providers must submit a Request for an Adjustment Form for any increase or decrease to planned services that exceeds seven (7) days and continue to record the actual service delivered on the Payment Claim Form. Providers must submit the Request for the Adjustment Form within fourteen (14) days of the Provider increasing or decreasing the service. **Any Request for an Adjustment Form submitted for service increases after fourteen (14) days of the start of the increase in service will be paid from the date of submission and not backdated if it is approved by an authorised officer of the Council.** The Council will respond promptly to requests for adjustments.*

This condition will significantly improve the efficiency of our payment processes and reduce administrative burdens for both providers and the Council.

Should you have any questions or need further clarification, please do not hesitate to contact your business relationship officer.

PACKAGE TERMINATION CLAUSE

We have recently received some requests to hand back packages of care. Please be reminded that, according to Clause 7 of the locality contract, only the Council or the service user can terminate a package of care. If you encounter challenges with a support package, you must notify the Council and work with the Council's independent advice hub or the allocated social worker to resolve these issues.

HOME SUPPORT UPDATES CONTINUED

CYBER SECURITY IN HOMECARE - WHAT DO SMALL CARE ORGANISATIONS NEED TO KNOW?

This webinar session is available for small domiciliary care providers who are in charge of making decisions about data protection and cyber security.

Thursday 23 May 2024: 12-1.30

This webinar will give small homecare providers top tips on how to implement good practices that will support you to effectively manage the data you hold.

[Cyber Security in Homecare: what do small providers need to know? - Digital Care Hub](#)

EXCLUSIVE: ENTER TO WIN A MOCK INSPECTION

Plus, how to ace your next inspection, inside...

You're doing all you can to provide quality care, but an upcoming inspection can heap more stress on your shoulders. We get it. That's why our partner, Citation, has put together something special to light your way.

A must-read for care providers of all sizes and types, their new guide has 100 proven tips to improve your care service's rating. Distilled from decades of working hand-in-hand with care providers just like you, it's the perfect way to help you create an open culture, focus on quality assurance, and sustain outstanding practice.

[DOWNLOAD NOW](#)

But that's not all, we're stepping things up to bring you even more value. Enter our free prize draw by 31 May and you'll automatically be in with a chance to win a FREE Mock Inspection from the Citation team.

You've only got until the end of the month, so don't wait too long. This could be the game-changer your care service has been waiting for.

[ENTER THE PRIZE DRAW](#)

BRADFORD'S LARGEST SENSORY ROOM TO OPEN ON 22 MAY

The Broadway is proud to announce the opening of Bradford's largest Sensory Room! Located near The Hub, the brand-new calming sensory room features mood lighting, mirrors, a musical hand and touch wall, an LED colour curtain, and an acoustic bed. The Sensory Room will officially open on Wednesday 22 May.

SUBSCRIBE AND SHARE THE SEND NEWSLETTER

[The Bradford SEND Local Offer Newsletter](#) reaches around 8000 subscribers including professionals, families, carers and young people living with Special Educational Needs and/or Disability. We want to reach more people in our communities who may need help to access services and information.

- Share your SEND service news - we are always looking for helpful information, updates and positive news stories. Please contact Caroline Taylor to be added to the contributor's contact list: LocalOffer.News@bradford.gov.uk
- [Sign up](#) to receive the monthly SEND Newsletter direct to your inbox.

PALLIATIVE CARE AND END OF LIFE TRAINING SCHEDULE 2024

FREE FOR CARE HOMES (N/R) & DOMISCILLARY CARE TEAMS

Please find the full training schedule [HERE](#).

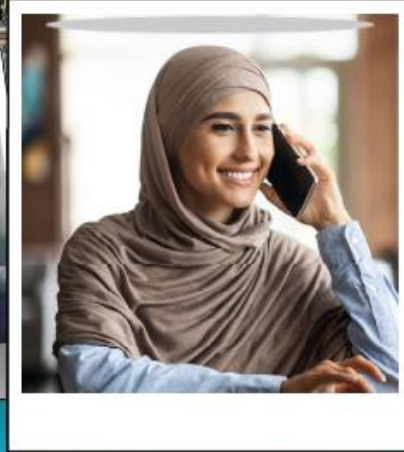
NEW DIGITAL SKILLS EARNING MODULES ARE NOW AVAILABLE.

Skills for Care was commissioned by the NHS Transformation Directorate to develop a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. Each module has a set of three learning chapters and objectives and can be accessed through Skills for Care's Virtual Learning Environment (VLE). Learn more about the modules

<https://bit.ly/4bBWlkd>

Denise.baran@skillsforcare.org.uk

Together
Talks



Volunteer Telephone Befriending Service

Benefits of befriending:

- Make a positive difference to people's' lives.
- Improve self esteem, confidence and wellbeing.
- Gain invaluable work experience.
- Receive high quality training and develop new skills.
- Use existing skills and knowledge to benefit the local community

**As little as
30 minutes
a week is
all it takes !**

Loneliness & isolation can have a range of negative effects on people's health & wellbeing. Telephone Befriending improves people's feelings of confidence, wellbeing & social connectedness.

Contact us for information on how you can become a Volunteer Telephone Befriender & help change someones life. Call us on **01274 952200** or Email

✉ befriending@thebridgeproject.org.uk

This year the theme is 'Putting Carers on the Map' highlighting the invaluable contributions of carers across the UK and ensuring their voices are heard loud and clear.

The West Yorkshire ICB's Unpaid Cares Programme will be running online sessions to raise awareness of our initiatives which help identify and support carers in our region:



Supporting Working Carers	Monday 10th June, 2:00-2:45pm	MSTeams Link
Carers Hospital Discharge Toolkit	Thursday 13th June, 11:00-11:45am	MSTeams Link

Sessions are open to all health and care professionals working in West Yorkshire. For more information please get in touch with West Yorkshire ICB Senior Programme Manager for Unpaid Carers, Personalisation & PEoLC- Kulvant Sandhu kulvant.sandhu@nhs.net

PAYROLL PARTNER'S ACCLAIM FOR BDCU AT APPRENTICE AWARDS

Bradford District Credit Union (BDCU) is leading the way in employing young people through its apprenticeship schemes with a whopping 25% of its workforce made up of apprentices. Fizza, their marketing apprentice on the Community Development and Marketing Team led by Ian Brewer, earned the Special Recognition at the Yorkshire Apprenticeship of the Year Awards for her dedication.

The awards were hosted by BDCU's payroll partner Bradford College, who provide the apprentices, to bring together employers and celebrate the achievements of apprentices like Fizza who are helping shape the workforce of tomorrow.

Kelly McAlester, head of Apprenticeships at Bradford College, praised Fizza for her efforts in promoting financial inclusion and community development through the Credit Union which are helping BDCU grow by over 1000 new members a year. Kelly also praised BDCU's strong focus on apprenticeships saying it's clear they're committed to nurturing talent and driving innovation in the financial sector through community development.

See the LinkedIn post here: [\(2\) Post | LinkedIn](#)



FALLS

QUALITY WORKSHOP

WHOLE SECTOR

Thursday 6th June | 13:00 – 17:00

WHOLE SECTOR QUALITY WORKSHOP

This face to face Falls Quality Workshop will take place in the Banqueting suite at City Hall on Thursday 6th June from 1 – 5pm.

Agenda:

- Impact of Medication
- Importance of Nutrition & Hydration
- Falls Training & Awareness
- Falls Analysis & Assessment
- System Support Offer



Click here to book
your free place

BOOK
NOW



For more information please email admin@bradfordcareassociation.org

Are you concerned about CQC's new single assessment framework?

Would you like to feel more confident in managing a CQC inspection?

IMPAQT FOR CARE is a digital solution for Care Homes... designed by a Registered Manager of an Outstanding Care Home and piloted in Bradford.

IMPAQT FOR CARE is a comprehensive, day to day management tool that supports service safety and quality, drives robust governance, ensures effective collation of evidence and compliance with CQC's Quality Statements, and allows you to action plan and demonstrate continuous improvement. **Want to know more??**

**DON'T
MISS OUT!**

JOIN THE ONLINE DEMO



Thursday 23rd May



via MS Teams:

Meeting ID: 330 946 675 060

Passcode: XFDjAW



11am -11.45am

[Click here to join meeting directly](#)



Or contact Rachael Ross on:

M: 07813 321570

E: rachael@careimpact.org

For more information or to book

a one-to-one demo, please visit

www.impactcare.com



TAKING CO-PRODUCTION FORWARD

Please find the links to the reports from the Taking Co-Production Forward event which happened in March. It was a really successful event, and there list of our ideas for making the district better for disabled people are being shared with relevant people from Bradford Council, the NHS and other partners.

The full report is here: <https://equalitytogether.org.uk/wp-content/uploads/2024/04/Taking-Co-Production-Forward-report.pdf>

You can read a summary in large print here: <https://equalitytogether.org.uk/wp-content/uploads/2024/04/Taking-Co-Production-Forward-large-print-summary.pdf>

It is available in easy read here: <https://equalitytogether.org.uk/wp-content/uploads/2024/04/Taking-Co-Production-Forward-easy-read-report.pdf>

You can listen to the audio here: <https://equalitytogether.org.uk/wp-content/uploads/2024/04/Taking-Co-Production-Forward.mp3>

Looking forward to working with you all at future events.

Free Wheelchair Skills 6 Week Course

Starting Monday 10th June 2024 – Monday 15th July 2024

Morning (10am – 12:30pm) **OR** Afternoon (1:30pm – 4pm)

at Manningham Mills Community Centre, Lilycroft Road, Bradford, BD9 5BD

Limited spaces available, please email to register:

Info@experiencecommunity.co.uk



Wheel your way around a safe and controlled course to help improve day to day wheelchair skills and manoeuvres. A great way to have some fun and brush up your own active travel wheelchair skills.

This group is supported by the Active Travel Social Prescribing Project and delivered by Experience Community.

****Participants must be aged 18+ and have a physical disability which requires the use of a non-motorised manual wheelchair. Please ensure you can attend all planned sessions on the below dates****

10/06/2024, 17/06/2024, 24/06/2024, 01/07/2024, 08/07/2024, 15/07/2024