



To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

**Thursday 30<sup>th</sup> November 2023**

### **KEY DATES FOR YOUR DIARY**

Upcoming events can also be viewed in the **EVENTS CALENDAR** in the Provider Zone!

- Pop-in Vaccinations at Rimmington's and St Luke – 4<sup>th</sup> December
- Engagement Sessions for People Working in Adult Social Care – 5<sup>th</sup> December
- Nursing Recruitment and Retention Webinar Series – 6<sup>th</sup> December
- Positive leadership course – starting 11<sup>th</sup> December

### **POP-IN VACCINATIONS AT RIMMINGTON'S AND ST LUKE'S HOSPITAL**

Rimmington's will be providing Covid and Flu vaccinations at BRI, Smith lane- Rainbow entrance, on the following days in December:

**Mon 4th, 10am-4pm**  
**Thur 7th, 10am-4pm**  
**Mon 11th, 10am-4pm**  
**Thur 14th, 10am-4pm**  
**Mon 18th, 10am-4pm**  
**Thur 21st, 10am-4pm**

And:

St Lukes Hospital, Horton Wing entrance  
**Wed 13th, 10am- 3pm**

The Pop-ups can be attended by anyone eligible, Public, Local Communities, Hospital Staff, Carers etc.

### **VACCINATIONS**

Given that vaccine uptake is very low amongst social care staff, please see the best practice update below.

Social Care Providers need to support as many staff as possible to get their winter vaccines. It is requirement monitored by CQC and all providers must describe and evidence how they support staff in their annual Provider Information Return and during inspections.

# ATTENTION!

## URGENT WARNING FOR MANAGERS AND STAFF IN SOCIAL CARE

You have only two weeks left to book flu and Covid vaccinations through the national portal for yourselves or your staff. The portal will close on Thursday 14<sup>th</sup> December with the last appointments for vaccinations being Friday 15<sup>th</sup> December. After this date flu vaccinations will still be available for free to front line social care staff through most pharmacies, but Covid vaccinations may not be so readily available.

Flu and Covid vaccinations are advised to protect yourselves, your families and your service users from what can be very severe illnesses, and it is a clear requirement of the CQC that managers need to support as many staff as possible to get their winter vaccines, and all providers must describe and evidence how they support staff in their annual Provider Information Return and during inspections.

Please encourage as your staff and colleagues to get vaccinated now.

[www.nhs.uk/wintervaccinations](http://www.nhs.uk/wintervaccinations)

Winter Preparedness and cold weather planning

As many of us wake up to a dusting of snow today below is some information from the UKHSA on cold weather planning. There is an amber weather alert for our area in place currently until the 5<sup>th</sup> December which can impact on those who are elderly or vulnerable.. The full UKHSA alert can be found here:

[Cold-Health Alerts issued by UKHSA and the Met Office - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/news/cold-health-alerts-issued-by-ukhisa-and-the-met-office)

General advice on staying safe in cold and wintry weather is below.

- Look after yourself and check on older neighbours or relatives to make sure they are safe, warm and well. Layer your clothing to stay warm and wear shoes with a good grip if you need to go outside
- Food is a vital source of energy, which helps to keep your body warm. Try to make sure that you have hot meals and drinks regularly throughout the day and keep active in the home if you can.
- Leave your heating on for at least an hour a day while you are away from home
- In severe weather, or if severe weather is forecast, you should leave your heating on day and night at your usual temperature setting
- Avoid travel if possible.
- If you must drive check the Highway Code for advice on driving in ice and snowy weather. A summary of the advice is: Take care around gritters. Don't be tempted to overtake. Slow down - it can take 10 times longer to stop in snowy or icy conditions, so allow extra room. Use the highest gear possible to avoid wheel spin. Manoeuvre gently and avoid harsh braking and acceleration. If you start to skid, gently ease off the accelerator and avoid braking. If braking is necessary, pump the brakes don't slam them on. If you get stuck, stay with your car and tie something brightly coloured to your aerial.
- If you have to make a journey when snow is forecast, make sure you have warm clothes, food, water, boots, a torch and spade, and let someone know when you expect to arrive and your route. Try to wait until the roads have been gritted before travelling.
- If you go outside wear several layers of clothing and keep dry to prevent loss of body heat. Watch out for signs of hypothermia - uncontrollable shivering, slow/slurred speech, memory lapse and drowsiness and frostbite - loss of feeling in and pale appearance of fingers, toes, nose and ear lobes. Keep moving your arms and legs to help the blood circulate.
- Put grit or cat litter on paths and driveways to lessen the risk of slipping on compacted snow.

# DIGITAL SOCIAL CARE RECORDS

## CQC POSITION ON DSCRS AND SUPPORTING RESOURCES

While the CQC supports the use of good DSCR systems, we'd like to remind you that their regulations do not mandate or insist that providers must use digital social care records. However, as the material below highlights, as the national data strategy and digital maturity in the sector progresses, the CQC anticipate that it will be increasingly difficult to maintain or demonstrate good outcomes without a DSCR system. For example, it will become increasingly difficult to work in partnership with other system providers without a DSCR.

Digitisation is the direction of travel, and as the regulator for the sector, the CQC will keep pace with this change. The new Single Assessment Framework was built to be iterative and digital expectations will evolve in line with best practice, sector maturity and national priorities. The CQC expand on this in their guidance (linked below). They are actively encouraging providers to take advantage of the range of funding and support available now, to move to digital systems.

The CQC have recently completed a range of videos and guidance with the DiSC programme to help clarify the current position and the direction of travel – also linked below.

The resources below may be helpful to you as you continue to communicate these messages as part of your project:

### **DSCR – CQC, NHSE and DHSC Video:**

Long version

<https://vimeo.com/843203551/0dc848552e?share=copy>

Short Version

<https://vimeo.com/843137767/694ccec60d?share=copy>

### **Chief Digital (Mark Sutton) Officer video:**

<https://www.youtube.com/watch?v=1hkEj1MI7VU>

### **CQC website page for DSCRs:**

[The benefits of a good digital records system - Care Quality Commission \(cqc.org.uk\)](https://www.cqc.org.uk/the-benefits-of-a-good-digital-records-system)

## DIGITAL CHAMPIONS AWARENESS SESSIONS

As part of Skills for Care's aim to create a community of digital champions, we're running a series of events with the aim of raising awareness of the role and the positive impact it can have on the sector as a whole.

This awareness session aims to give you an understanding about the role and how it can support your organisation's digital journey, your workforce and the people who are accessing care and support. You can book your place on our regional awareness sessions by following the links below.

- Digital champions community event - National | Thursday 25 January 2024 | 14:00-15:30 | [Register now](#)
- Digital champions awareness session - London | Tuesday 30 January 2024 | 10:00-11:00 | [Register now](#)
- Digital champions awareness session - Yorkshire, The Humber and North East | Thursday 1 February 2024 | 13:00-14:00 | [Register now](#)
- Digital champions awareness session - South West | Wednesday 7 February 2024 | 11:00-12:00 | [Register now](#)



### **FREE CITATION HR ADVICE LINE – FOR BCA MEMBERS**

As we approach the end of the year, a lot of businesses just like yours will be looking ahead to the new year – and you might get inundated with questions about carrying over unused leave or entitlement for the next year. And do you know how to deal with those sorts of questions? That's where Jonathan comes in.

**Your free Citation HR advice line** is here to help you through all things holiday management. Get in touch today at [appointmentswithjonathan@citation.co.uk](mailto:appointmentswithjonathan@citation.co.uk) or call **0161 504 0843** between 9am-5pm Monday-Friday and quote BCA. Or book a slot in his diary [here](#).

## CARE HOME ENHANCED FEE RATE

Bradford Council has introduced an enhanced fee rate for care homes as part of the Bradford and District Residential and Nursing Care Homes Provider List. The new fee rate is for both residential and nursing care and will be known as:

- Enhanced Residential Rate [£701.54 – 2023/24]
- Enhanced Nursing Rate [£744.73 – 2023/24]

The Provider List is an integrated contract and as such the development of the new enhanced rates, and the associated guidance, has been in conjunction with the Integrated Care Board [ICB / NHS] to ensure alignment with the current agreed assessment frameworks. Key stakeholders from the Bradford Care Association have also been involved in the design of the criteria for the new fee rate.

Specific [guidance](#) has been developed for social workers to support the assessment process and to help determine whether an individual may be eligible for the enhanced fee rate. A range of areas are within scope, and these are aligned with the NHS Continuing Healthcare Decision Support Tool (July 2022). The new fee rate is intended for individuals requiring an enhanced level of support but who are not eligible for a Continuing Healthcare [CHC] Assessment, where needs are considered to be at a CHC level then an assessment should be requested.

Decisions about the Enhanced Fee Rate eligibility will be made through the Local Authority Placement Panel.

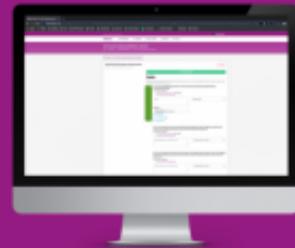
The Enhanced Fee rate guidance will be reviewed over the next six months as the process becomes operational. Any feedback from professionals or providers should be sent to [commissioninginbox@bradford.gov.uk](mailto:commissioninginbox@bradford.gov.uk) for consideration during the review period.

# IMPAQT

## FOR CARE

A digital solution driving well-led, safe and quality care services

IMPAQT FOR CARE is a powerful digital solution that drives robust governance, evidences compliance, supports service safety and quality, and demonstrates continuous improvement in Care Homes.



## Key Benefits



**Improve safety and quality** – Supports Managers to increase robust risk assessment and regular audits of the service mapped against the CQC KLOEs and Fundamental Standards requirements. Prompts Managers to when staff supervisions, training updates, appraisals, incident analysis, audits, service checks, action plan outcomes, are due.



**Ensure compliance and effective data management** – Collates and analyses all data, and information is automatically mapped to the KLOEs to demonstrate compliance, strengthen governance, inspire confidence and facilitate inspection readiness.



**Save Time** – Reduces time spent and duplication, as Managers will only record information, data and incidents once. This will increase productivity and release more time to care and manage the service. IMPAQT FOR CARE connects directly with other external system data sets/systems, e.g. Person Centred Software and Skills for Care's ASC-WDS, to speed up the process of incident reporting and data returns.



**Enable effective monitoring** – Measures impact and demonstrates positive outcomes over periods of time for clients (client monitoring scales). The system prompts and alerts Managers and Supervisors to when staff supervisions, appraisals and training updates are due, and enables effective recording of competencies by each staff role. A range of Audit tools supports improved risk assessment, identification and analysis of trends and monitoring of the service.



Accessible, easy to use, cost and time efficient, IMPAQT FOR CARE will guide and support care managers to robustly evidence a safe, effective and well-led service. Provided with an effective range of support, including training sessions, online tutorial videos and training manuals.

# What IMPAQT FOR CARE Does

-  **Improve the quality** and safety of the service to make a positive impact on the outcomes of people accessing care and support
-  **Enable care managers, Nominated Individuals, and Quality Leads** to efficiently provide necessary evidence to demonstrate compliance with legislation, the Fundamental and other quality standards, CQC's Key Lines of Enquiry (KLOEs) and contractual requirements
-  **Reduce the burden** of internal and external reporting, notifications, duplication of information recording, and so ease time pressures on the Manager

## IMPAQT - the Integrated Management Performance And Quality Tool

### IMPAQT FOR CARE is available free of charge for Care Homes based in Bradford!

Our Team have built IMPAQT FOR CARE with the input of several care homes in the Bradford area. So, it's only fitting people in the area can benefit. For a limited time, we're offering the IMPAQT FOR CARE system completely free for up to 30 Bradford Care homes.

This offer includes full access to the software for 12 months, a streamlined onboarding process, and one days training from one of our experts to effectively use IMPAQT FOR CARE.



I have always struggled with evidencing things for the CQC...I feel that this brings everything together to give you the evidence all in one place, where you may otherwise forget to show it

Manager,  
Oakworth Manor Care Home

Multiple hours saved now all staff information is on the system and no further need to manually search paper files

Manager,  
Rosegarland Care Home



It's important that Managers really understand the difference that IMPAQT FOR CARE will make to them...it will definitely support them as a Manager with CQC inspections – having everything you need in one place gives you real confidence...

Manager,  
Newline Care Home

## Who we are

IMPAQT FOR CARE is the vision of Zoe Duffy, Director and Registered Manager of Formations Care Home, and Rachael Ross, Director and Workforce Lead for Bradford Care Association, plus the Team at Promatica Digital, a Leeds based health tech company.

## Get in touch

Why not find out more with a 30 minute demo? Visit our website at [impaqtcare.com](http://impaqtcare.com) and contact the team at [rachael@careimpagt.org](mailto:rachael@careimpagt.org)



# Smiling for life

## Oral Health training for Care Homes

The Bradford Community Dental Service's Oral Health Improvement team is delighted to invite you to take part in the FREE Smiling for life, oral health training for care home staff. This training is being offered to care homes within West Yorkshire.

### Smiling for life programme

Mouth care is a CQC requirement that must be carried out in care homes. To support care homes meeting the requirements the Smiling for life training programme will:

Provide each nominated Oral Health Champion (preferably care home manager or deputy) with training resources and knowledge to cascade the training to their colleagues and help to implement national guidance to meet CQC requirements.



**If you would like to take part in our free training Oral Health programme, please email**

[elisha.mistry@bdct.nhs.uk](mailto:elisha.mistry@bdct.nhs.uk)

### **NURSING RECRUITMENT AND RETENTION WEBINAR SERIES**

**6 DECEMBER 2023 TO 5 MARCH 2024**

Recruiting and retaining the nursing workforce within the social care sector is now more important than ever. We're running a series of webinars for those invested in the social care nursing workforce. Each webinar is designed to explore the recruitment and retention best practice approaches of the nursing workforce, including career opportunities, developing learning environments and supporting early careers nurses.

[Book now and find out more](#)

Or contact [denise.baran@skillsforcare.org.uk](mailto:denise.baran@skillsforcare.org.uk)



*DYING MATTERS COFFEE & CATCH UP  
FOR PEOPLE WITH LEARNING  
DISABILITIES AND THOSE THAT  
SUPPORT THEM*

Come to our coffee and catch up to support improving conversations about death and dying for and with people with learning disabilities.

Anyone with a learning disability, family members or paid carers supporting people with learning disabilities are welcome to this safe, informal space where people can share thoughts, talk, and learn from each other.

The next session is:

**Thursday 25<sup>th</sup> January 2024, from 10-12 at  
Sue Ryder Manorlands Hospice, Keighley Road, Keighley, BD22 9HJ**

Come and meet the Complementary therapies team, learn about aromatherapy, hand massage and other things that carers can provide.

Please contact Sandeep on [Sandeep.kaur@bdct.nhs.uk](mailto:Sandeep.kaur@bdct.nhs.uk) or 01274 497121 to say you will be attending, then we can let you know if there are any changes.



These sessions are new, so any feedback welcome.

## **MESSAGE FROM HM REVENUE AND CUSTOMS PROTECTING WORKERS' RIGHTS IN THE CARE SECTOR – A HMRC NMW WEBINAR WITH GLAA AND EAS**

Paying the National Minimum Wage (NMW) correctly and protecting your workers' rights is a vital part of being an employer in the care sector.

We know it isn't always straight-forward, and mistakes are easy to make.

HMRC, Gangmaster and Labour Abuse Authority (GLAA) and Employment Agency Standards (EAS) Inspectorate all work to support employers in avoiding those mistakes and get things right first time.

HMRC's National Minimum Wage team are offering a live webinar where they will be joined by colleagues from GLAA and EAS, talking through common issues found in the care sector, and how employers can protect their workers' rights.

There will also be a panel of experts on hand from all 3 organisations to answer questions on the topic.

[Register here](#)



Bradford Care Association

## **ENGAGEMENT SESSIONS FOR PEOPLE WORKING IN ADULT SOCIAL CARE**

We're working on a new Bradford campaign to encourage people to consider a career in social care across our communities, because we know that recruitment has been a real challenge in recent times.

At this early stage, it is critical that we hear from people who work in the sector and therefore a series of engagement sessions will be held online over the next few weeks.

These sessions (both will be the same) will take place online on:

**Tuesday 5 December 2023 - 2pm-3pm**

**Thursday 14 December 2023 - 10am-11am**

*If you would like to sign up to one of the sessions, please email your preferred date to: [jevannie.ambrose@bradford.gov.uk](mailto:jevannie.ambrose@bradford.gov.uk)*

Electrify, the creative agency we've engaged to lead this project, will host the sessions. They'll be engaging, fun and provide invaluable feedback to help us shape our approach. We really hope you are able to join us and share your views and experiences.

**You can also share your views by completing a short (5 mins) survey using the link below. The closing date for the survey is 13 December.**

<https://eu-submit.jotform.com/233254637890362>

# CONNECTED ON ABILITY – INSPIRE AND ENABLE FESTIVAL

The connected on ability – inspire and enable festival is back again this year, running from Monday 4 to Friday 8 December and is for anyone working in health and care across the NHS, local authorities, VCS and the independent care sector.

Please see the sessions below. All sessions will be held on MS Teams, with a link being shared with attendees the week before the session.

- Monday 4 December 2023 10.30-11.30am: Improving inclusive recruitment for people with disabilities. [To book please visit Eventbrite](#)
- Tuesday 5 December 2023 10.30-11.30am: Disclosing disability and long-term health conditions at work. [To book your place please visit Eventbrite.](#)
- Wednesday 6 December 2023 10.30-11.30am: **How recruitment policies impact people with neurodiversity.** [To book please visit Eventbrite.](#)
- Wednesday 6 December 2023 2-3pm: Reasonable adjustment for staff with neurodiversity disabilities. [To book please visit Eventbrite.](#)
- Thursday 7 December 2023 10.30-11.30am: **Developing a neurodivergent peer support network.** [To book please visit Eventbrite](#)
- Friday 8 December 2023 10.30-11.30am: **Vocational rehabilitation: learnings from Long Covid service.** [To book please visit Eventbrite.](#)

[Recordings from last year's programme of events are available online](#)

## KEIGHLEY DROP IN SESSION

The Living Well Advisors and BEEP Team will be at Sue Belcher Centre:

**7th December 1 – 3pm**

Sue Belcher Centre 63 Bracken Bank Ave, Keighley BD22 7AE



## BRADFORD COLD WEATHER PROVISION

The cold weather provision is a multi-agency partnership that provides emergency bed spaces, in Bradford, to anyone at risk of rough sleeping on freezing winter nights.

- The service operates between **1st October and 30th April** and opens when the predicted temperature for the upcoming evening is due to fall to zero degrees Celsius.
- The service provides an emergency bed for that night only, which is often located in the communal area of an existing service.
- Referrals can **only** be made in person at the Cold Weather Provision desks which are located at:

**Salvation Army**  
371 Leeds Road  
BD3 9NG  
Monday- Friday, 9am- 3pm

**Discovery House,**  
133 Barkerend Road  
BD3 9AY,  
Saturday- Sunday, 1pm- 4pm

A brief assessment will be undertaken to assess a suitable bed space for the person in need.



## COMMUNITY HEALTH DEVELOPMENT GRANTS LGBTQ+ £7,500 - £15,000

Community Health Development Grants are available for up to 2 organisations to help reduce health inequalities, promote health and wellbeing and represent the voice of the LGBTQ+ community across the Bradford District.

**Guidance notes and the application form can be found at [www.cnet.org.uk/projects/grants](http://www.cnet.org.uk/projects/grants)**

**Closing date:  
Monday 4 December 2023, 12noon**



Funded by the Living Well Service,  
Public Health, Bradford Council

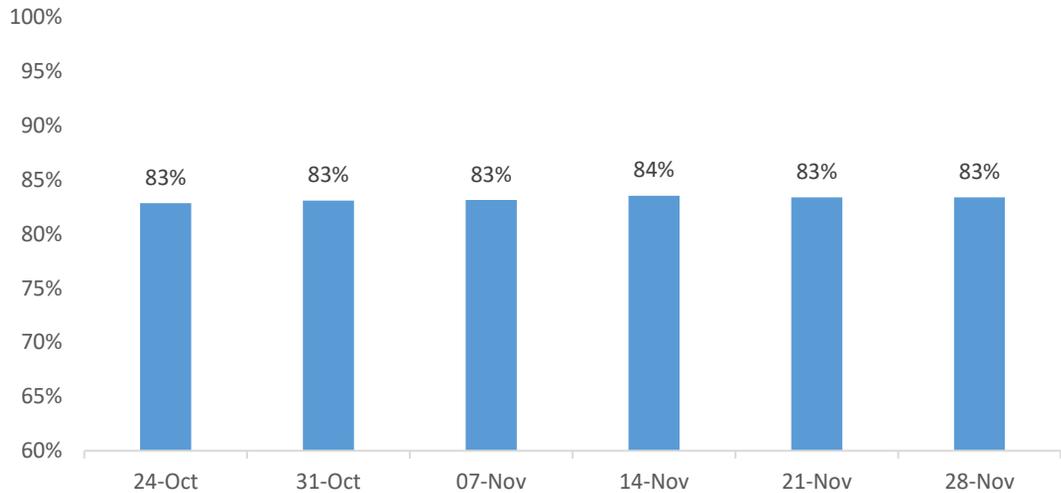
CHD Grants  
LGBTQ+  
guidance  
notes [HERE](#)

CHD Grants  
LGBTQ+  
application  
form [HERE](#)

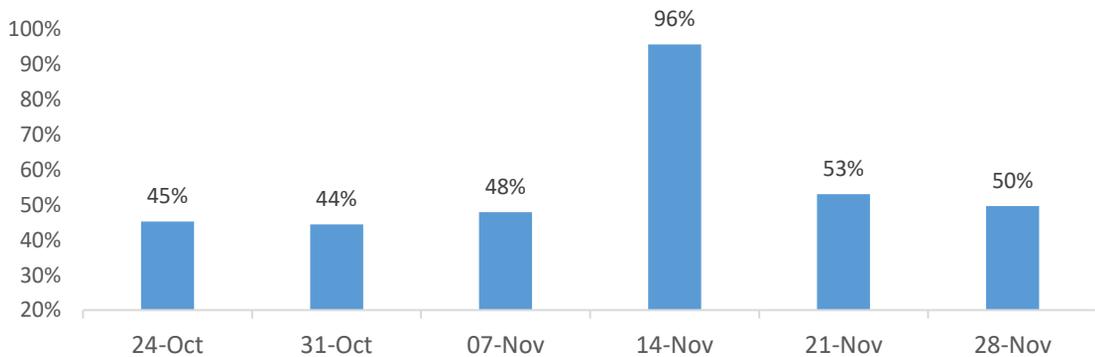
# BRADFORD CARE HOMES WEEKLY UPDATE

Please find the data below on Care Homes in the Bradford District for your information. The following data has been provided by the Council's Senior Management Team in the Contract and Commissioning Team.

## Bradford Care Home Occupancy Rate



## Bradford Care Home Completed Tracker in last 7 days



### Data Sources:

Weekly Deaths, Office National Statistics.

Covid Infections, Occupancy and Tracker, NESCC Capacity Tracker. Bradford

Outbreaks,  
HPT