



# Capacity Tracker

*Insight for Care*

Dear Capacity Tracker Users

## **Care Home and Hospice Providers, including Residential drug and alcohol settings completing ICF questions**

Following on from previous messages, there has been a review of the questions currently completed as part of the Infection Control Fund grant and wider infection prevention measures which has taken into account provider feedback where possible.

This review has meant that some existing questions have been removed, some have been re-worded and some new questions have also been added.

The questions are expected to be available in the Capacity Tracker on **9th November** and focus specifically on the situation in Care Homes and Hospices, including Residential drug and alcohol settings. The new questions are intended to improve our understanding of delivery against the actions set out in the [Adult Social Care Winter Plan](#) and the conditions of the [extended Infection Control Fund](#). The new questions cover the following areas:

- **Limiting the use of public transport by members of staff**
- **Staff choosing to stay separately from their families**
- **Residents receiving visitors**
- **Regular weekly testing of staff for COVID-19**

These questions will remain within the ICF2 update page (Infection Control / Adult Social Care Fund) of the Capacity Tracker. The majority of the questions form part of a weekly submission for Care Homes and Hospice Providers with a number requiring an update on a **monthly** basis only. We require all providers to review and update responses to the questions each week/month and to confirm this has been done, **it is essential that the Save button is pressed to**

**confirm submission.** This is to give us a clear up-to-date picture of where providers may need additional support.

Guidance will be available on the '[what's new](#)' section of the help menu

***Thank you for everyone's really hard work so far in submitting their information via Capacity Tracker, rest assured all the information you provide is reviewed daily and used to support collective planning across the health and social care sector to swiftly resolve issues wherever possible, whether through local or national actions.***

For any enquires please contact:

[scfinance-enquiries@dhsc.gov.uk](mailto:scfinance-enquiries@dhsc.gov.uk) for all queries regarding interpretation of the questions; or

[necsu.capacitytracker@nhs.net](mailto:necsu.capacitytracker@nhs.net) for Capacity Tracker technical / access / registration issues.

Kind regards

Capacity Tracker Team on behalf of:

**DHSC/NHSE/I**