

BARCLAYS DIGITAL EAGLE OFFER

We have some exciting news for you!

Barclays Digital Eagles are supporting Care Providers across the UK to provide free training on using iPads to connect residents with families and Care Workers with Clinicians.

We understand that for some of you, this is an entirely new experience and we want to offer you the best support we can!

From week commencing the 11th January and over the following 6 months, Barclays Digital Eagles will be running live online training sessions for you to attend. Each training session will be designed to help you get started and how to access some of the systems in place for conversations and consultations for your residents and team.

Training sessions are held every weekday from the 11th January 2021. Please see the description of the training below:

- 1) **Getting started** - Learn how to connect your iPad/Tablet and discover what it can do*
- 2) **Entertainment** - An introduction to apps and games you'll find in the App Store. Great for residents to become familiar and comfortable with the device.*
- 3) **Digital safety** - Find out how to stay safe online by using secure email and avoid scams with our top tips*
- 4) **Connectivity** - Learn how to use apps to connect with your loved ones, GP's and Clinicians. This will include a popular platform run through and then offer signposted training resources for others not covered in the session.*
- 5) **Rapid run through** – If you're an advanced user and just need a quick run through of the above*

The online training sessions are designed to be fun and informative! Barclays Digital Eagles can adapt the training to suit those that class themselves as an absolute beginner or a more advanced user, so you'll be in good company whatever your current understanding.

To book your free space on the training via Microsoft Teams, you just need to email the following details to digitaleagleshq@barclays.com

- *Full name and role of person(s) who are interested in this training*
- *Training session (s) to attend (1 - Getting started, 2- Entertainment, 3 - Digital Safety, 4 - Connectivity or ALL or 5 – Rapid run through for advanced users)*
- *Please state whether you/they consider to be a beginner, intermediate user or advanced level user of an iPad/Tablet*
- *Organisation name and site post code*
- *Your ODS code if known (if not, find it here by entering your organisation name and post code only <https://odsportal.hscic.gov.uk/Organisation/Search> - Will begin with the letter V. - e.g. VLH6Q)*

Barclays Digital Eagles will then confirm your training session details by email with a Microsoft Teams invite.

P.S. - Don't forget to send that request from your NHSmail account. (If you do not have an NHSmail account yet, please email england.dsptnorth@nhs.net) and our team will help you to get a secure email account set up quickly.

We hope you enjoy the online training through Barclays Digital Eagles. If you have any queries, please email digitaleagleshq@barclays.com

Stay safe.