

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 27 April 2023

KEY DATES FOR YOUR DIARY

PROVIDER

BULLETIN

Upcoming events can also be viewed in the **EVENTS CALENDAR** in the Provider Zone!

- Dying Matters 2nd May
- Equality Together Coronation Celebration 6th May
- Closing date for the home support tender 9th May
- International Nurses Day celebrations Friday 12 May
- National LDA awards 30th June (Nomination closing date 12th May)
- Next menopause awareness session 24th May

SYSTEM PRESSURES AT HOSPITAL TRUSTS

We are currently experiencing pressure on our two hospital trusts – Airedale NHS Foundation Trust and Bradford Teaching Hospitals NHS Foundation Trust and would like to ask for support from colleagues across our independent care sector. We also recognise that you too are managing demand on your services, we do hope you'll be able to support our immediate ask for help. In particular, we are keen to encourage people to make the best use of our Digital Care Hub to support people through the use of remote services such as telehealth.

Digital Care Hub

Please consider using the Digital Care Hub a system-wide service that is based at Airedale Hospital which not only provides a 24/7 first point of call for our care homes, it also provides a service for primary care and can help you manage demand. More details on the Digital Care Hub <u>can be</u> <u>found online</u>, please see below services that can help you, your patients and the care homes you work with locally.

Goldline for people in the last year of life A dedicated 24/7 telephone service for people with a serious illness who are in their last year of life, and the people looking after them. Care is provided by a team of experienced nurses who are on hand to give advice, support and guidance to help people die with dignity in the place of their choosing (usually at home).

Immedicare The Hub team provides access to advice and support for residents in over 500 residential and nursing homes across the country, as well as individual patients with a variety of long-term conditions. The team has full access to individuals' care records, allowing them to give comprehensive clinical assessments, guidance on condition management, and ongoing monitoring.

Thank you for your ongoing support.

BANK HOLIDAY AND INDUSTRIAL ACTION

Your help needed as we expect significant pressure on the health and care system over the upcoming Bank Holiday that includes the planned industrial action by nurses. Please could you use this <u>communications toolkit</u> to share messages through your channels and networks. If you're unable to access the graphics please email <u>communications@bradford.nhs.uk</u>

> Bradford District Care NHS Foundation Trust



Dying Matters Positive conversations about Death and Dying with People with Learning Disabilities

Tuesday 2nd May 2023 - 9.45am – 3 pm Central Hall, Alice St, Keighley, BD21 3JD

Do you have a learning disability or support someone who does? Do you want to find out more about death and dying? Come to our free event – listen, chat, eat & drink and spend time having positive conversations about death and dying.

You must book a space if you want to attend - email <u>victoria.donnelly@bdct.nhs.uk</u> or ring 01274 497121 to book (Please tell us any specific dietary requirements)



You can view the draft agenda here

YORKSHIRE AND HUMBER INTERNATIONAL RECRUITMENT RESEARCH / SCOPING PROJECT.

Incase you are not aware, the UK Government has this year (2023/24) made £15 million available to help support international recruitment within the Adult Social Care sector. The aim of the funding is to support care providers make more effective use of international recruitment, helping to grow the Adult Social Care workforce and alleviate some of the pressures that the sector is currently experiencing in relation to the recruitment and retention of staff. It is recognised that many small and medium care providers experience a number of different barriers in relation to international recruitment and that presently the process can be difficult to navigate. Yorkshire & Humber (YH) ADASS working in partnership with the Yorkshire & Humber C are Association Alliance (YH CAA) have been successful securing some government funding to support the ethical International Recruitment (IR) of senior carer workers / care workers as well as Registered Nurses.

Initially the YH CAA has assigned the funding for the undertaking of a comprehensive scoping exercise with care providers who are currently undertaking IR, or considering IR, to learn:

what the challenges, barriers and concerns are, what has worked or is working well, what support is needed

Please consider this email as your formal invitation to take part in this scoping exercise as a care provider in the Yorkshire & Humber region. We value your views and opinions on this matter and kindly ask that you complete the attached survey

by **Tuesday 2 May 2023**.

Click here for survey - https://www.surveymonkey.co.uk/r/XC8HFFY

Your input into the scoping exercise will enable us to establish what expertise, support and resources are currently available in relation to IR for the health and social care sector, and to consider what could be made available in the future.

The survey should take no more than 10 minutes to complete.

If you have any questions please email: admin@bradfordcareassociation.org

NEXT STEPS TO PUT PEOPLE AT THE HEART OF CARE

The Government published a Policy paper on 4th April 2023. Please use this LINK to access the document.

IMMEDICARE TIMETABLE FOR MAY

The Immedicare training schedule for May 2023 can be found using this **LINK**.

CELEBRATING INTERNATIONAL NURSES DAY

We think it's vital to shine a spotlight on nurses and nursing associates working in social care to recognise the hugely important role that they play in the lives of people who draw on care and support. To do this, we'll be celebrating International Nurses Day on 12 May and we'll be posting on our social media channels from 8 May. Join in the conversation using #WeAreSocialCareNursing and #IND2023. As part of our International Nurses Day celebrations, we're hosting a face-to-face event for the North East and Yorkshire region on Friday 12 May, 1000-14:30, Hilton York.

The event is specifically for registered nurses and nursing associates working in a social model of care. This is a fantastic opportunity to connect with other nurses in your region, share good practice and contribute to professional discussion and debate, as well as taking the time to recognise the contribution you make. The event will be attended by Deborah Sturdy, the Chief Nurse for Adult Social Care, who iskeen to hear your views.

Find out more and bookyourplace

FANTASTIC NEWS BCA FREE MEMBERSHIP EXTENDED FOR ANOTHER 12 MONTHS!!!!

We are really pleased to be able to continue to offer free BCA membership to all care providers for 23/24 due to the funding support of Local Authority. The BCA fully understand and appreciate all the pressures providers are facing at the moment both financial and operational so we don't want to place any extra burden's on you at this time.

Please find attached BCA <u>Membership Brochure</u> which outlines members benefits, our partners, how to become a BCA Member & for those that were a BCA Member last year, how to continue your Membership.

We will continue to fight for the care sector at a local, regional and national level, working together alongside providers and system partners to develop and share best practice across the sector, building on the work already undertaken last year. The BCA membership have already demonstrated what can be achieved and the challenges we can overcome working together, we must continue to support each other in year ahead.

Please take a moment to join the BCA and help to ensure the sustainable and thriving Bradford care sector of the future.

WATCH OUR NEW REDUCING INEQUALITIES ANIMATION

Everybody can play an important role in tackling inequalities. Our latest animated film tells the story of the stark inequalities we see across our district and sets out why we need to work together to create a fairer district for all.

It is this vision of working together, that has led to us set up the Reducing Inequalities Alliance. The alliance aims to connect, support and coordinate action to reduce inequalities in Bradford District and Craven.

Learn more by watching our **<u>animated film</u>** or visiting our **<u>partnership website</u>**

TENDER LIVE - REIMAGINING HOME SUPPORT FOR THE BRADFORD DISTRICT

The tender opportunity for Home Support in the Bradford District is now live under a new YORtender project, with reference no 65088 and title 'Reimagining Home Support for the Bradford District'.

To access the tender you will need to search for and register an interest in the new project on YORtender. You can access the live opportunity at <u>Public quote/tender</u> - <u>Reimagining Home Support for the Bradford District (eu-supply.com)</u> or by searching for Home Support under the link marked CTM Published Tenders.

The closing date for this tender is **9th May 2023**.



CQC UPDATE FOR ADULT SOCIAL CARE PROVIDERS

ASC providers who fail to submit their data through Capacity Tracker each month could be issued with a financial penalty by NHS Business Services Authority. There is <u>guidance on how to</u> <u>comply</u> with the information provisions in the Health and Care Act 2022 and how they will be enforced. If you have questions or need advice, contact the team at <u>capacitytracker-</u> <u>guidance@dhsc.gov.uk</u>.

To be compliant, providers must submit their data during the collection window. If you believe your service does not have a duty to provide data but have been approached by the Department of Health and Social Care's (DHSC) delivery partners NHS Business Services Authority or North of England Commissioning Support to do so, please register, submit a 'nil' return and contact the <u>Capacity Tracker team</u>.

For assistance updating Capacity Tracker, or general advice and support, contact the Support Centre on 0191 691 3729 or via email <u>necsu.capacitytracker@nhs.net</u>

Click <u>HERE</u> to find out more.

THE CARE ENGLAND ENERGY

Tender has been completed and evaluated by Focus Energy Services, and we wanted to share with you the outstanding results and next steps for your organisation to benefit from much lower energy costs.

What was the Care England energy tender outcome?

The exercise has delivered savings of up to 35% compared with existing broker lowest quotes, and up to 27% lower than the same energy supplier has offered care providers directly based on renewals so far. Inaddition to the exceptional rates available via the Care England Energy Tender using the combined consumption of tender participants, some participants are granted exclusive access to free advanced meters that would not normally be offered to those with lower consumption, which:

- Create further efficiencies
- Keep energy costs down
- Deliver a c c urate invoic ing
- Help providers monitor consumption
- Reduce energy costsby managing usage
 - Remove the need formeterreadings

Providers with a mix of domestic and commercial meters can also now benefit from the tender as well as accessing energy suppliers who do not appear on all broker platforms.

How do Ibenefit from the Care England Energy Tender?

Your usage has been included in the energy tender and you will achieve the tender rates when you renew your energy between now and 2026. Focus Energy Services are now able to match you with the most appropriate energy supplier to secure the lowest possible energy deal based on a variety of parameters resulting from the tender.

<u>What should Ido now to ensure Ican benefit from the Care England energy tender?</u> We now suggest that you request your tender offer 6-8 weeks in advance of your renewal date by contacting Focus on **01904 202294 or** <u>david@focusenergyservices.co.uk</u>. If Focus do not hear from you, they will contact you 4 weeks before renewal.

My energy renewal is not due for several months, why can't laccess my renewal now? Focus have secured an arrangement for Care England tender participants regardless of their renewal date between now and 2026.

You can renew your energy contract up to 9 months in advance however, not all energy suppliers will provide energy that far in advance and you may not get the best deal available. If you do want to secure your energy in advance of your renewal, please contact Focus to discuss your options.

How do Iknow how much to budget, if Iam not getting my energy tender renewal now? The tender rate will be provided closer to your renewal, as it needs to be revalidated 6-8 weeks prior to the renewal to provide the most accurate rate you can achieve, although price guidelines can be produced well in advance of renewal for budgeting purposes. If you require a price for budgeting purposes, please contact Focus on **01904 202294 or** <u>david@focusenergyservices.co.uk</u>.

How long should Ibe contracting for?

This very much depends on your attitude to risk. Most recently, now that prices have been falling, care providers have been opting for 1-year agreements, although longer term agreements are available. We are aware that some care providers are receiving telephone calls from brokers and energy suppliers who are encouraging renewals over 2, and 3-year periods.

Due to the small difference in costs between 1-, 2-, and 3-year contracts, compared with the larger difference in forward energy prices for 2024, 2025, and 2026, the pros and cons of renewing for more than 1 year (at the present time) must be carefully considered and understood, something Focus will happily go through with you to help you make that important decision.

Care England or Focus will stay in contact with you. You have participated in the Care England energy tender and can secure the tender rate for your energy when your energy needs to be renewed. If you have any concerns, questions or issues or just want advice or guidance, please contact Focus on the number above at any point.

BRADFORD CARE HOMES WEEKLY UPDATE

Please find the data below on Care Homes in the Bradford District for your information. The following data has been provided by the Council's Senior Management Team in the Contract and Commissioning Team.



Bradford Care Home Completed Tracker in last 7 days

04-Apr

11-Apr

18-Apr

Data Sources: Weekly Deaths, Office National Statistics. Covid Infections, Occupancy and Tracker, NESC Capacity Tracker. Bradford

28-Mar

20%

21-Mar

Outbreaks, HPT

25-Apr