

For more information on the Council's current position, in respect of Covid 19 please use this website: [CLICK HERE](#)
Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

RECOMMENDATION FROM THE LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN REVIEWS OF ADULT SOCIAL CARE COMPLAINTS (THE OMBUDSMAN)

Following recommendation from Local Government and Social Care Ombudsman, we have reviewed our complaints pathways. For more information, please find attached important letter in the [Provider Zone](#). The letter will also be emailed to you.

DRAFT PROTOCOL, RISK ASSESSMENT AND PROCESS FOR EXCLUSIONS FROM SELF- ISOLATION IN EXCEPTIONAL CIRCUMSTANCES

Please see attached documents in the [Provider Zone](#) for details.

Note: This protocol is valid up to August 16th 2021, at which point updated guidance on isolation is expected.

PROVIDER BULLETIN

Tuesday 27 July 2021

SUPPORT FOR CARE HOMES STAFF FOLLOWING CQC ANNOUNCEMENT

Please find attached a letter in the [Provider Zone](#) regarding support available for Care Homes staff, recognising the significant impact that the recent CQC announcement regarding COVID-19 deaths in Care Homes could have.

MANDATORY VACCINE SURVEY FOR CARE HOMES

Please complete the survey [HERE](#) before the **02 August 2021**.

We urgently require your support to understand the impact this will have and will be contacting care homes that do not complete this by the deadline requested.

YOUTUBE: MEET THE COVID-19 SUPPORT TEAM



COVID-19 SUPPORT TEAM
SUPPORTING PEOPLE TO SUPPORT OTHERS

KEY DATES

Meeting	Date	Time
IPC Meeting	Tues, 3 rd August	10:30 – 11:30
DSPT Drop-in session (join if you have any queries or questions about the DSPT)	Tues, 3 rd August	11:30 – 12:00
Provider Update	Tues, 10 th August	10:30 – 11:30
Provider Forum	Tues, 10 th August	10.00 – 12:00
IPC Meeting	Tues, 17 th August	10:30 – 11:30
DSPT Drop-in session (join if you have any queries or questions about the DSPT)	Tues, 17 th August	11:30 – 12:00
Provider Update (CANCELED)	Tues, 24 th August (CANCELED)	
IPC Meeting (CANCELED)	Tues 31 st August (CANCELED)	

SUPPORT FOR THE DETERIORATION TOOL SURVEY IN CARE HOMES

The National Patient Safety Team's Managing Deterioration Safety Improvement Programme, working with the Academic Health Science Networks and Patient Safety Collaboratives, has recently circulated a Deterioration Tool Survey on the Care Homes Capacity Tracker.

This survey will help the team to understand the following:

- * Numbers of care homes that are already using tools to spot when their residents are becoming unwell.
- * Which types of tools are being used in relation to deterioration and personalised care and support planning, and how often they are used.
- * Where more support is needed.

You can find more information about different types of deterioration and structured communication tools (including free videos and e-learning resources) on the Care homes AHSN Network <<https://generalpracticebulletin.email19.com/t/d-l-quycka-nihkirhhjl-jl/>> page.



Get Involved Today!

 CarersCountBradford

Carers Wellbeing Courses

Are you a Bradford resident? Do you give your time to support a family member or friend?

Do you provide practical or emotional support for them? Could you do with a little extra support for yourself. Join us for a new six-week course, meet other carers, gather relevant information and learn new techniques for coping with the daily stresses of caring for a loved one.

Sessions will include relaxation, health and wellbeing workshops, information about carers rights, where to go for support and help and information about benefits and what is available for carers. At the same time, this is a chance to build your support networks with other carers and local organisations.



- Week 1 What is being a carer to you and Introduction to Carers rights.
- Week 2 What do you do to keep safe, well and recharged and tools to help.
- Week 3 What is wellbeing and how to.
- Week 4 Wellbeing outside service (meditation or such).
- Week 5 Chosen Topic led session .
- Week 6 What next (Info, resources, peer group, where to go, how to maintain wellbeing).

For more information and when the sessions will be running contact us on 0300 012 0231 or email Info@carerscount.org.uk and ask for Colette Hampson.

For more info on Carers Count Bradford please visit our FB page <https://www.facebook.com/CarersCountBradford>

SKILLS FOR CARE IN PARTNERSHIP WITH SKILLS FOR HEALTH AND HEALTH EDUCATION ENGLAND INVITE YOU TO HAVE YOUR SAY ON THE CARE CERTIFICATE STANDARDS

The Care Certificate was launched in April 2015 and since then thousands of health and social care workers have completed the standards.

Skills for Care want to ensure that the Care Certificate standards remain current and continue to reflect best practice.

In partnership with Skills for Health and Health Education England, Skills for Care are inviting you to take part in a survey to consider potential updates to the Care Certificate standards.

The survey will close at 12pm on 16 August 2021.

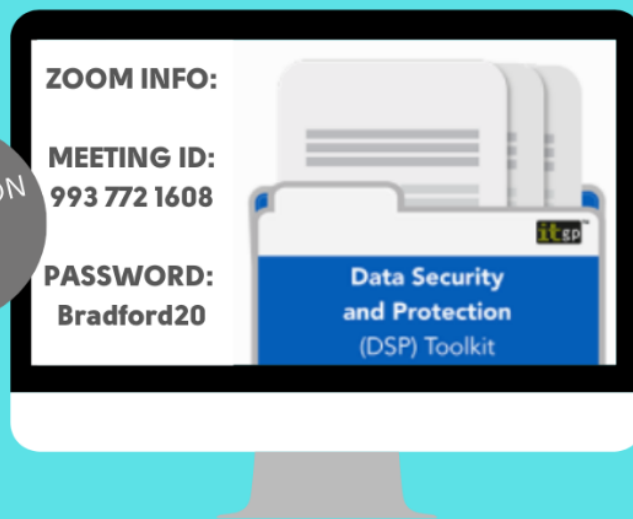
[Take the survey.](#)



DSPT DROP IN SESSIONS

ASK US ANYTHING! NO QUESTION IS SILLY QUESTION

JOIN US ON
ZOOM



TUESDAY 3 AUGUST | 11:30 - 12

TUESDAY 17 AUGUST | 11:30 - 12

THE
BRADFORD
TRAINING
HUB

ALTURA
learning united kingdom

BCA
Bradford Care Association

 **City of
BRADFORD**
METROPOLITAN DISTRICT COUNCIL

This week we highlight the accredited Infection Control course available to both Homecare and Residential care providers free of charge via the Bradford Training Hub.

On this course your staff can discover how infectious agents spread and identify simple precautions that can be taken to reduce the risk of infection.

They will learn to:

- Describe the different types of infectious agents (microorganisms) and the harm they can cause
- Explain why older people are at increased risk from infections
- Distinguish the links in the chain of infection and how to break them
- Implement the role of standard precautions in preventing and controlling the spread of infection

You can register your interest in accessing the Hub here:
<https://www.alturalearning.co.uk/initiative/free-courses-for-bradford-care-providers/>