

Groundwork – Green Doctors – Fuel Voucher Scheme

Hi,

I'm happy to announce that Groundwork Yorkshire Green Doctors have been successful in our Energy Redress application for Emergency Fuel Vouchers.

We are now able to issue fuel voucher codes for pre-payment meter top-ups to households struggling to meet their energy costs.

The value of the vouchers is from £49 - £147 per household depending on the actual need, number of occupants and can be redeemed at either PayPoint stores or the Post Office.

The availability of the vouchers should not be promoted publicly via your social media, local press or your websites, but to your own clients that you regularly deal with and/or to your referral partners who can then refer their clients on to you for the support. This is to reduce the risk of you receiving fraudulent claims for help.

The funding is for fuel vouchers only and must not be given to clients as cash or be used to purchase any other goods or services.

All households receiving a voucher will also be offered a comprehensive Green Doctor telephone advice service appointment, including: advice on switching tariff/supplier, applications for the Warm Homes Discount, Energy efficiency advice, the Priority Service Register; income maximisation and debt advice if they're in wider financial trouble, accessing grants for heating & insulation & offering advice for other local support services e.g. for domestic violence, social isolation, mental health, food delivery etc.

For further information or to make a referral please contact the Green Doctors on: 0113-238 0601 / email: greendoctorleeds@groundwork.org.uk