

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 3 November 2022

KEY DATES FOR YOUR DIARY

Wednesday 9th November - Winter Planning - BCA Quality Workshop
Thursday 10th November 12.30 to 1.30pm - Lunch and Learn for GP's, Community Staff and Care Home Managers
Monday 21st November, 5pm - Closing date for Grant Application for VCS Partners

Upcoming events can also be viewed in the [Events Calendar](#) on the Provider Zone!

HELP AND SUPPORT WITH THE COST-OF-LIVING

There is a new cost-of-living booklet and website costoflivingbradford.co.uk which give trusted information, handy hints and tips to help you lighten the load, and signposting to services to support you if you're struggling. It includes information about government support, energy and bills, food resources, housing support, debt and gambling, savings, scams and safeguarding. The booklet will be available at local libraries, community centres, GP practices food banks and information centres over the coming weeks.

How you can help others

You will likely see people in your day-to-day role who need support, please do signpost them to the cost-of-living support website costoflivingbradford.co.uk and/or give them a copy of the booklet. A video guide to starting these conversations will be available.

You might also have some brilliant tips and advice that you could share with others. This could be anything from cooking on a budget to tips on keeping warm or saving fuel. Feel free to share these on social media using #CostOfLivingSupport and Twitter tag in @bradfordmdc, @ActAsOneBDC and @WeAreCABAD if you're happy for us to share them.

More information

The cost-of living support campaign was launched to the public by Bradford District and Craven Health and Care Partnership, alongside Bradford Council and Community Action Bradford & District (CABAD) with voluntary and community sector organisations on World Mental Health Day, 10 October 2022.

To request booklets for your department, please email clare.bussingham@bradford.gov.uk

Cost-of-living-support website: www.costoflivingbradford.co.uk

INFORMATION FOR: ALL PROVIDERS

SHARING CONFIDENTIAL INFORMATION VIA GALAXKEY AND NHS MAIL

Providers must ensure that all email communication containing confidential information must be sent using Galaxkey or NHS Mail. This includes, but not limited to emails sent to social work teams, BEST, reviewing teams, Support Options and trusted assessors based at the Hospitals.



SURVEY ON LEADERSHIP AND MANAGEMENT DEVELOPMENT FOR CARE SERVICES

Bradford Care Association are trying to find out what the key priorities are for care providers in relation to Leadership and Management development, so that we can support you with this.

Please complete the questions in the link below by Monday 14th November. The survey should take 5 – 10 minutes to complete.

<https://www.surveymonkey.co.uk/r/FD5Z7QD>

ADULT SOCIAL CARE PROVIDERS ARE REMINDED OF THE REQUIREMENT TO COMPLETE CAPACITY TRACKER

All adult social care providers regulated by the Care Quality Commission (CQC) are required to complete the Capacity Tracker within a designated 7-day reporting window. This window will open at the start of the 8th day of each month and run until the end of the 14th day of each month, or the next working day where the 14th day falls on a weekend or public holiday.

Further information can be found: <https://www.gov.uk/government/publications/health-and-care-act-2022-adult-social-care-provider-information-provisions/adult-social-care-provider-information-provisions-guidance-for-providers-on-data-collection>

TYPE 2 DIABETES - KNOW YOUR RISK LUNCH AND LEARN WEBINAR

For World Diabetes Day on 14 November a Know Your Risk lunch and learn webinar has been set up from 12-1pm. Please see attached link to register. This event is aimed at staff and volunteers across West Yorkshire Health Care Partnership and primary care to increase awareness of the risks of type 2 diabetes and the National Diabetes Prevention Programme. [Book your place on Type 2 Diabetes - Know Your Risk lunch and learn webinar through Eventbrite](#)

NEW NATIONAL ANTIPSYCHOTICS TOOLKIT LAUNCH + CONVERSATION SESSIONS

This new national toolkit is intended to support appropriate prescribing and deprescribing of antipsychotic medication. This resource has been developed to aid good practice and to help reduce variation in antipsychotic prescribing across England. Please join the Lunch and Learn for GP's, Community Staff and Care Home Managers meeting on 10 November, 12.30 – 1.30pm. The link can be found below.

[Thursday 10th November 12.30 to 1.30pm - Lunch and Learn for GP's, Community Staff and Care Home Managers](#)



For practical hints and tips...



*and advice to help you
manage the increasing
cost of living visit*

costoflivingbradford.co.uk



#CostOfLivingSupport

ACTIVITY COORDINATOR NETWORK

Why join the network?

- Support one another
- Showcase ideas and resources
- Learn from each other
- Hear from external speakers / organisations
- Monthly Meetings with other Activity Coordinator's
- WhatsApp Group - sharing ideas on the go



How to join the Activity Coordinator Network?

Email admin@bradfordcareassociation.org to join the network. You can then receive the Monthly Zoom Meeting Calendar Invites + be added to the WhatsApp Group



**For more information email:
admin@bradfordcareassociation.org**

UKHSA COVID-19 & FLU AUTUMN AND WINTER VACCINATION CAMPAIGN

Please [CLICK HERE](#) for the communications support pack for the UKHSA COVID-19 & Flu Autumn and Winter Vaccination Campaign.

NEW MEDICINES MANAGEMENT VIRTUAL TRAINING SESSIONS

Immedicare are launching a new range of medicines management training sessions that are available for all care homes that use the Immedicare service. The aim of the training is to help care home staff to support their residents to take their medicines correctly, avoid taking unnecessary medicines, reduce wastage of medicines and improve medicines safety.

For details and the timetable for the training, please [click here](#) to open the attached information.

For information on how to register for the virtual training, please [click here.](#)

If you have any questions regarding the training, please contact Angela at acunningham@immedicare.co.uk

CQC STATE OF CARE REPORT LAUNCH

The event was recorded and broadcast live over the CQC Youtube channel and if you would like to watch it back you can do so by clicking on <https://www.youtube.com/watch?v=RFyOwNBzcuQ>

If you would like to read either the full report, the summary or the easy read version you can do so by clicking on <https://www.cqc.org.uk/publication/state-care-202122>



SKILLS FOR CARE FREE RECRUITMENT WORKSHOPS FOR YORKSHIRE AND HUMBER

This full-day, in-person workshop will help employers understand their rights and responsibilities when dealing with applicants or existing staff and volunteers who have criminal records (or have been subject to allegations). It will enable them to carry out effective risk assessments so that they can make informed decisions about the person's suitability for the role.

It will provide delegates with the knowledge, confidence and practical tools to strike the balance between safeguarding their service users addressing any barriers that may prevent the organisation from accessing a vast potential talent pool including those who have made mistakes in their past.

[BOOK YOUR PLACE](#)

Bradford District and Craven
Health and Care Partnership



Follow The Star
THE GREAT
INVITATION



Sing as One

**Bradford District and Craven Health and Care
Partnership Christmas Carol Service**

**Thursday 8th December, Bradford Cathedral
6pm-7.30pm (doors open from 5.30pm)**



**Book
online**



<https://bdc-christmas.eventbrite.co.uk>

This year's NHS Carol Service is being opened up to all those working across the Bradford District and Craven Health and Care Partnership. Once again you can join the service featuring the Cathedral Choir and a youth brass band.

All are welcome but pre-booking is required.

OLIVER MCGOWAN MANDATORY TRAINING ON LEARNING DISABILITY AND AUTISM E-LEARNING

The Oliver McGowan Mandatory Training on Learning Disability and Autism elearning package was launched yesterday by HEE and partners at DHSC, NHS England and Skills for Care. The launch follows a requirement introduced from 1 July 2022 under section 181 of the Health and Care Act 2022 that regulated CQC-registered service providers must ensure their staff receive training on learning disability and autism appropriate to their role.

The Oliver McGowan Mandatory Training:

- Is the standardised training developed for learning disability and autism and is the Government's preferred and recommended training for health and care staff to undertake.
- Aims to provide the health and care workforce with the right skills and knowledge to provide safe, compassionate and informed care to autistic people and people with a learning disability.
- Is ready to access and has been co-produced, trialled with over 8300 health and care staff and independently evaluated by NDTi.
- Comes in two tiers so all staff working across all CQC-registered services can receive the right level of mandatory training.
- The elearning is the first part and included in both tiers. It is aimed at everyone in health and care, including frontline roles, back-office and administrative staff. (There is CQC guidance on who should be trained at: Training staff to support autistic people and people with a learning disability - Care Quality Commission.)

Points for employers to note are:

- It is the employer's responsibility to ensure their staff have the appropriate training for their roles and they will need to advise staff on whether they should complete Tier 1 or Tier 2.
- The one-hour online interactive sessions (Tier 1) and the one-day face-to-face training (Tier 2) are the second part of the training and will be available from early 2023.
- HEE is working with partners to arrange trainers' training from November 2022 that will prepare people with a learning disability and autistic people to co-deliver the online interactive and face-to-face sessions.
- Each Integrated Care Board (ICB) is being supported to develop training capacity and will make its own decisions about how it organises and prioritises its activity.
- As the number of trainers increases, so will the access to the interactive online sessions and face-to-face delivery. HEE and partners understand it may take up to six months to complete both parts in the early stages as capacity to deliver the online interactive and face-to-face elements grows.

For more information about accessing training, please read the communication toolkit and see:

[The Oliver McGowan Mandatory Training on Learning Disability and Autism webpage](#) [elearning programme webpage](#). HEE say this is available free to anyone with an email address and takes about one and a half hours to complete. For support, [contact elfh](#) or see [elfh support page](#).

The Secretary of State is required to publish a Code of Practice about the nature of the training including the content, delivery and the ongoing evaluation and a consultation is expected to commence in early 2023.



**SOCIAL CARE
WILL KEEP CALM
AND
CARRY ON
(AGAIN)!!**

**WEDNESDAY 9th NOV
2pm - 4pm**

This practical session will help you to complete your Winter Plan and will also include:

- **Health & Social Care current stresses and strains - The National, Regional and Local picture**
- **What are your concerns, risks and issues?**
- **Winter Resilience - Preparation & Planning**

**BOOK
NOW**

EVENT BOOKING

[Click here to get your FREE TICKET from EventBrite.](#)

**If having any problems booking your place please
email admin@bradfordcareassociation.org**

INFORMATION FOR: ACCOMMODATION BASED SERVICES

TENDER FOR SUPPORTED LIVING SERVICES IN THE BRADFORD DISTRICT

We will shortly be publishing the tender for Supported Living Services in the Bradford District. **Our planned publication date is 16 November 2022.** If you have not already done so, please register your organisation on the Yortender portal at <https://yortender.eu-supply.com/>. We will send out a follow up email once the new opportunity is live, with instructions of how to search and register an interest in the tender.

REFERRING A RESIDENT FOR A CONTINENCE ASSESSMENT

Please read notification from the Bradford, Airedale, Wharfedale & Craven Continence Service

Our admin staff are struggling with receiving referrals from care homes in bulk. Sending referrals for multiple residents in one email or fax results in large numbers of forms being sent. For example, referrals for up to 8 residents can result in an excess of 30-40 pages. Admin staff scan each page to the patient's records. This could lead to potential errors such as documents being scanned to the wrong patient record. It also raises the issue of residents not being referred in a timely manner. We ask that providers send a referral for each resident separately. Your cooperation is much appreciated.

QUALITY CHARTER REVIEW SURVEY

The Bradford and District Residential and Nursing Care Homes Provider List Quality Charter outlines a system wide approach for commissioners and providers to work together to achieve high quality care over the life of the contracting agreement. Providers who deliver services on behalf of commissioners will commit to the quality approach and delivering high quality services, as highlighted in the Quality Charter.

Through the contract lifespan, the Quality Charter will be reviewed annually to continue to reflect current best practice and any changes across the market. As part of the first annual review, we would like to gather feedback from providers about the effectiveness of the Quality Charter and areas for improvement in the sector.

Therefore, we have created a brief survey for completion by all Care Home Providers, to allow you to provide feedback. The **survey will be open until 23:59 on Wednesday 30th November** and themes from the feedback received will be shared at a Care Home Service Improvement Board (SIB) meeting.

The survey can be accessed online here: <https://online1.snapsurveys.com/qualitycharter>

We really appreciate you taking the time to provide your feedback.

INFLUENZA PACKS FOR CARE HOMES

Please find the contents of the Influenza Pack for Care Homes below.

[Flu Outbreak Poster](#)
[Flu Visitor Care Home Poster](#)
[Flu Testing Instructions](#)
[Flu Testing Form](#)



Fever of
37.8°C
or above



New onset or acute worsening of one or more of these symptoms:

- cough
- hoarseness
- runny nose or congestion
- shortness of breath
- sore throat
- wheezing
- sneezing
- chest pain
- loss or change of taste/smell



Sudden
decline in
physical or
mental ability

If so, you might have an **outbreak** of flu or another infection.



Isolate residents with symptoms, send staff with symptoms home.

Contact your Health Protection Team (HPT) or local infection control team/public health team (follow your local outbreak plan).

The HPT will advise you on:

1. Infection prevention and control, including isolation and cohorting of affected residents
2. Testing for flu, COVID-19 and other viruses
3. Antivirals for flu – these are most effective when started early.

INFORMATION FOR: COMMUNITY BASED SERVICES



Weekly round-up from *The Homecare Association*

Please read The Homecare Association's round up of news for the week ending 28 October 2022 below.

Key updates:

- [New vaccination campaign urges people to top up their immunity](#)
 - [Prime Minister asked to prioritise Homecare](#)
- [Resource of the week - The changing world of cyber insurance](#)
- [Last chance to comment on Energy Bills Relief Scheme for businesses](#)

We have [written](#) to the new Prime Minister, Rishi Sunak, congratulating him on his appointment and asking for support for homecare to be prioritised. We have also welcomed Steve Barclay MP back as Health and Social Care Secretary and written to him about our priorities for the [health and care system](#).

We are expecting [regulations to be made](#) soon that will enable the Health and Social Care Secretary to impose financial penalties on regulated providers who do not supply mandatory data, or who provide false or misleading information without reasonable excuse. Although DHSC has said this would be a last resort, providers will want to check their compliance when making Capacity Tracker submissions.

The Disclosure and Barring Service has [confirmed](#) that fast-track and free-of-charge DBS checks will continue until at least the end of March 2023 (subject to further review) and reminded providers that the service is only to be used where there is an explicit and demonstrable link to [legal eligibility criteria](#).

The Care Quality Commission has published information on [assessing services](#) under the new regulatory model and are asking for [feedback on the factual accuracy process](#). We continue to ask for greater clarity on how processes will work and for a timeline that allows providers time to prepare.

A [country-wide marketing campaign](#) urging eligible people to have their winter vaccinations has started and there is a [communication toolkit](#) you can use.

Finally, we would like to invite you to our [free webinar for members](#) on 8 November on managing disputes. Anthony Collins Solicitors will be discussing recovering debts, data requests, staff poaching and disputes with families – all topics that can consume management time and energy.

The Homecare Association is the UK's membership body for homecare providers.

[JOIN HERE.](#)

THE MAYOR'S SAFER COMMUNITIES FUND IS OPEN FOR APPLICATIONS AND IT IS THE BIGGEST POT TO DATE

Over £350,000 is available to voluntary and community groups, charities, and statutory partners with an innovative project aiming to make West Yorkshire communities safer. In recognition of the financial challenges many organisations are facing, the Mayor has increased the grant amount, from £6,000 to £8,000.

The theme for this grant round is "Safer Places and Thriving Communities" and applications from projects addressing anti-social behaviour, serious violence including knife crime, drug misuse, road safety and more are welcomed. Please use this link to find out more

<https://www.westyorks-ca.gov.uk/policing-and-crime/mayor-s-safer-communities-fund/>

GRANT OPPORTUNITY FOR VCS PARTNERS

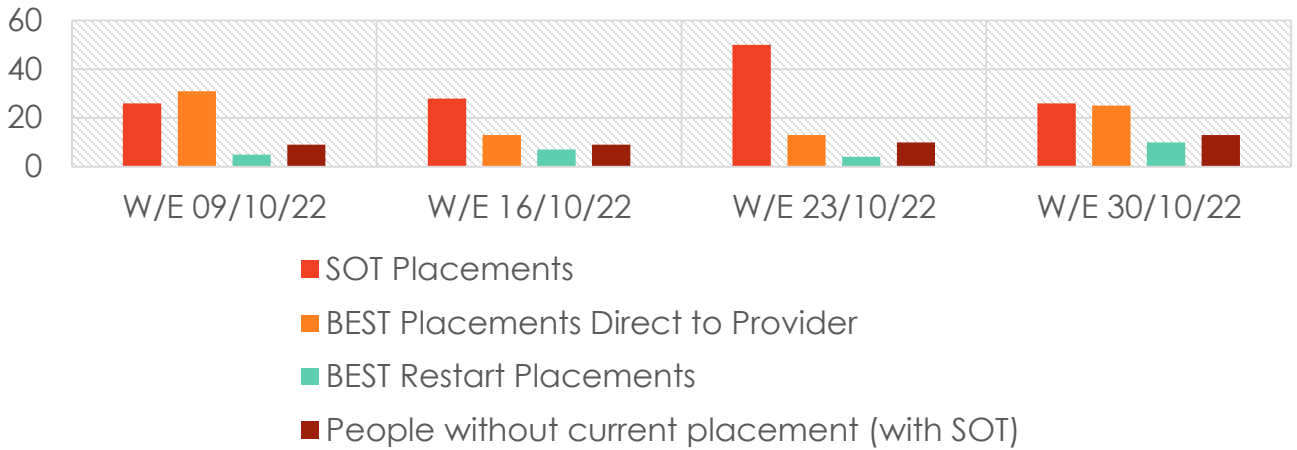
Funding is available for VCSE organisations to deliver Council day care in the community primarily for older people / people with learning difficulties / disabilities. The process for the next round of grants is now open. Closing date 5.00 pm, Monday 21 November 2022. All information is available on the

CNet website: <https://cnet.org.uk/local-community-support-grants>

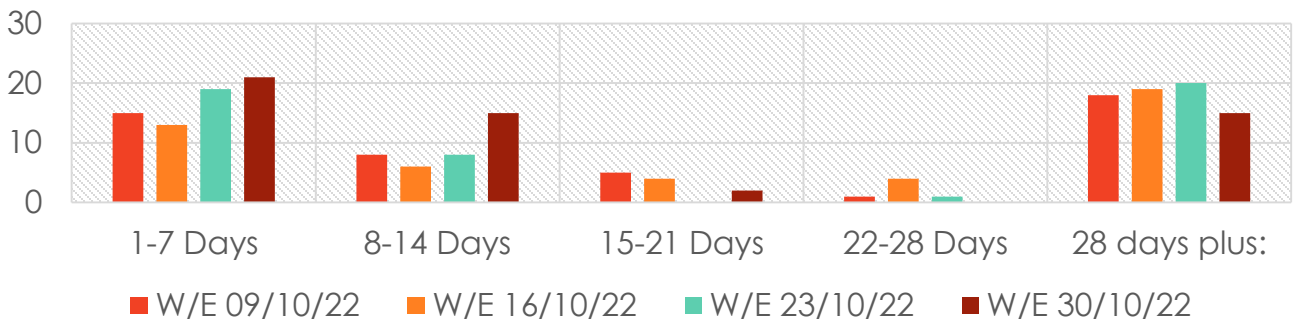
HOME SUPPORT PLACEMENT INFORMATION

Home Support	24/10/22-30/10/22
Number of placements made via Support Options	26
Number of new placements made via BEST direct to provider	25
Number of restart placements made via BEST direct to provider	10
Number of people without current placement with Support Options	13
Geographical locality areas where placement issues exist (and the number of people awaiting placement in that locality area)	Build-up of packages in West & Keighley East: 11 South: 10 West: 13 Keighley: 14 Shipley: 5
Length of total time people have been waiting in Support Options for placements	1-7 days: 21, 8-14 days: 15, 15-21 days: 2, 22-28 days: 0, 28 days plus: 15

Placement Figures



Length of Total Time Packages have been available on Connect to Support



Package Availability by Locality Area

