NHSmail

DSPT north team are now monitoring activity of all care providers who have signed up to the NHSmail, whether this is your individual accounts or shared mail box (SMB). Please ensure you are using the individual mail accounts and shared mail box, to have both is good practice in case you can't access the shared account.
However, if you don't activate and use your individual account then NHS digital will start to identify these inactive individual emails (not the shared mail accounts) and will delete them if not used for 180 days starting in mid-November 2020. Please make sure you have accepted the user policy to activate.

The most recent version of the FAQ is also attached.

NHS Digital activity metrics have been added to the report to help Council and CCG colleagues identify inactive accounts and to prompt the relevant providers. DSPT North report has added:

- Whether the care provider individual email accounts associated with the site have accepted the Acceptable User Policy (Shared Mail Box exempt).
- Number of 'active' individual users associated with the care provider site (Shared Mail Box exempt).
- User is defined as 'Active' during the last 90 days if the minimum of one of the following is captured : sign in, password changes, profile changes, email sent.
- Shared Mail Box Status shows whether the shared mailbox is active or inactive (although active is the default until 180 days elapse).

DSPT North will continue to quality check any 'Fast Track' forms sent through for creation of NHSmail accounts.

Data Security and Protection Toolkit (DSPT)

The deadline for completing the Data Security and Protection Toolkit (DSPT) has been extended due to the Coronavirus outbreak . DSPT gives care providers the opportunity to evidence meeting GDPR requirements outlined in the Data Protection Act 2018. This enables the sharing of systems and information which better connects organisations who care for residents and service users. Whilst the format and training are under discussion DSPT North

are encouraging care providers to register to ensure they receive relevant updates and training support
https://www.dsptoolkit.nhs.uk/Account/RegisterOrganisationCode

Many thanks for your continued support and engagement with this project.

The DSPT North Team