

Thursday 24th September 2026



To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England. Information should be sent to ProviderBulletin@bradford.gov.uk.

KEY DATES FOR YOUR DIARY

Upcoming events can be viewed in the
EVENTS CALENDAR in the Provider Zone

*If you are aware of any upcoming events and would like to advertise on the Event Calendar, please visit **HERE** and post an entry.*

COST OF CARE EXERCISE

MESSAGE FOR PROVIDERS

Deadline for the submission for the Cost of Care exercise is next **Monday, 28th September**. If you've already returned your template – thank you! Your support is appreciated.

If you have been contacted by Grant Thornton but haven't submitted your return, please ensure you do by the deadline.

This is your chance to input into a process that will help better understand market pressures, feed into longer term plans, and inform the fee uplift process. A larger response rate will mean a more representative picture of the care market in Bradford.

Currently the return rate is 40%, it would be good to increase this to ensure every type of service is represented.

If you have any questions in the meantime, or need support completing the template, please don't hesitate to get in touch via this mailbox (**Bradford.Cost.of.Care@uk.gt.com**) and this is where you can submit your return.

Thank you to everyone who has engaged with the Cost of Care exercise so far and for your continued support.

IMPORTANT INFORMATION AHEAD OF THE NEXT REPORTING WINDOW

NHS CAPACITY TRACKER - Adult Social Care Enforcement

The NHSBSA is working on behalf of the Department of Health and Social Care (DHSC) to support Care Quality Commission (CQC) registered Adult Social Care providers in submitting monthly data about the services they provide.

Submitting your data

It is a requirement of the [Health and Care Act 2022](#) that Adult Social Care providers must submit data regarding the NHS services they provide.

[You must submit data via the Capacity Tracker](#) between the 8th and 14th day of each month (or the next working day where the 14th falls on a weekend or public holiday).

Our Adult Social Care Enforcement team can provide support and guidance to help you.

Non-compliance

If you miss the data submission deadline on 3 consecutive months or any 4 months out of 12, you may be issued a Notice of Intent (NOI). We'll write to you to provide information and guidance on what you need to do to meet your contractual obligations.

After issuing an NOI, if you do not provide the data requested and do not have a reasonable explanation for not doing so, you may be issued a Final Penalty Notice.

For more information, read [the Health and Care Act 2022: adult social care information provisions](#).

Contact us

Adult Social Care providers can contact the NHSBSA Adult Social Care Enforcement Team if you:

- need support to submit your data
- have received a Notice of Intent (NOI)
- have received a Final Penalty Notice that you want to pay
- want to appeal a Final Penalty Notice

Contact the NHSBSA Adult Social Care Enforcement Team by telephone or email. We are open Monday to Friday from 8:30am to 4:30pm.

Email: enforcement@nhsbsa.nhs.uk

Telephone: 0300 330 2088

[Find out about call charges](#)

Capacity Tracker

If you have a query which relates to the Capacity Tracker, you can contact the Capacity Tracker Support Team by telephone or email. They are open Monday to Friday from 8am to 5pm, except on Bank Holidays.

Email: necsu.capacitytracker@nhs.net

Telephone: 0191 691 3729

OLIVER MCGOWAN MANDATORY TRAINING

HAVE YOU REVIEWED YOUR OLIVER MCGOWAN MANDATORY TRAINING YET?

Now is a good time to review your arrangements and make sure your training records and supporting evidence are up to date.

Please remember that the Oliver McGowan Mandatory Training on Learning Disability and Autism is now a legal requirement for CQC-registered health and social care providers.

Providers should ensure that staff complete the appropriate training for their role, including Part 1 and Part 2 of either Tier. **See attached decision tree** for you to work through and decide the level of training your staff require.

Have you reviewed your risk assessment, clearly demonstrating how you have determined the appropriate level of training for your staff and the rationale for your decision? **See example risk below.**

- **OLIVER MCGOWAN MANDATORY TRAINING RISK ASSESSMENT AND ACTION PLAN TIER 1**
- **OLIVER MCGOWAN MANDATORY TRAINING RISK ASSESSMENT AND ACTION PLAN TIER 2**
- **OLIVER MCGOWAN MANDATORY TRAINING DECISION-MAKING FRAMEWORK FOR CQC REGISTERED SETTINGS**

 **Find the next OMMT dates here!**

GOOD NEWS! BOOKING TRAINING ON BRADFORD CARES IS NOW EASIER

Bradford Care Association (BCA) has simplified the booking process for training courses available through the Bradford Cares Hub. There is no longer a need to log in to make a booking. Simply select the number of places required and click **"Get tickets"**. For some courses, learners may instead be asked to complete a short online form or contact the BCA by email. Where this applies, full instructions are provided on the booking page.

Places are currently available on a range of upcoming courses, including:

 **CQC Fundamental Standards** (15 October)

 **Oliver McGowan Tier 1 and Tier 2 Training** (various dates through to November)

To view the full programme and book training, visit:

 **<https://bradfordcares.co.uk/training-calendar/>**

West Yorkshire Financial Exploitation and Abuse Team (WYFEAT), I

I am pleased to share our Summer Newsletter below;

<https://bradford.connecttosupport.org/media/ex0n2mez/autumn-2026-wyfeat-newsletter.pdf>

BRIDGING THE GAP: TRANSITIONAL SAFEGUARDING AND EXPLOITATION

TUESDAY 29th SEPTEMBER 2026 | 9.30 AM - 1.00 PM | MS Teams

Following our popular Transitional Safeguarding Masterclass in November 2025, this year's regional conference will explore how a Transitional Safeguarding approach can strengthen responses to exploitation.

To book a place – [Click here](#)

TAKE PART IN THE ASC WORKFORCE SURVEY

Good adult social care starts with good people, and managers play a vital role in leading, supporting and developing the workforce.

We're asking you to take part in the Adult Social Care Workforce Survey and share your experiences as a leader in the sector.

This is an opportunity to tell us what's working well, the challenges you are facing, and what would help you and your workforce thrive.

Your perspective is important, but so are the experiences of the people you lead. We would therefore greatly appreciate your support in encouraging colleagues across your organisation to complete the survey too.

The more people who take part, the better an understanding of the realities of working in adult social care and make the case for positive change.

Please take the time to complete the survey and invite your colleagues to do the same.

[Have your say and complete the survey today](#)

CARE SERVICES PODCAST

This is a Health and Care Services podcast known as Knitting HaCS. This is named to dip cap of respect to Bradford's historic wool industry. This is a pilot of 3 episodes aimed at celebrating community and things that benefit the residents of Bradford.

These pilot episodes focus on the benefit of AI in Adult Social Care's front door, known as the Independence Advice Hub locally. There is an episode that explores an allotment and cook and eat group, run by and for blind, visually impaired, hearing impaired and Deaf residents. The final episode explores a group of residents who work to improve lived experiences for themselves and others, when they experience Social Work practice and the wider Adult Social Care interface, helping Bradford Council to learn and grow from their input and feedback.

Schedule

28th September - The People's Forum

https://open.spotify.com/episode/2hMuTZ95ggldGhYKqquiy5?si=nvc_QJuiT-u7v0vl5hPPCg&utm_source=native-share-menu

GET READY FOR STOPTOBER: THIS COULD BE THE TIME YOU FINALLY QUIT SMOKING

This Stoptober could be the time you quit smoking for good. If you stay smoke-free for 28 days, you're five times more likely to quit permanently.

The good news? You don't have to do it alone. Living Well's Stop Smoking Service offers free expert support, including:

- Free 12-week vaping kit
- Nicotine replacement therapy (patches, gum and lozenges)
 - Stop smoking medications (subject to assessment)
 - One-to-one support from a stop smoking advisor
 - Free stop smoking app

Quitting smoking can mean more money, better health, more energy and greater freedom from cigarettes.

Don't wait until October. Get your quit plan in place today.

Call 01274 437700 to get started.

[Find out more](#)

NEW FREE BUSINESS ADVICE SESSIONS LAUNCH AT SHIPLEY LIBRARY ENTERPRISE HUB

Local entrepreneurs, start-ups and established businesses are being invited to access free one-to-one business support through a new series of drop-in sessions at Shipley Library Enterprise Hub.

Delivered by Invest in Bradford, our business support service, the Let's Talk Business sessions will provide informal opportunities for people to discuss business ideas, ambitions, opportunities and challenges with experienced business advisers.

The free sessions are designed to support people at every stage of their business journey, from aspiring entrepreneurs exploring self-employment to established business owners looking to grow and develop their organisations.

[Find out more](#)

BCA QUALITY WORKSHOP

THE **GOLDEN** THREAD

Better Care from
Assessment to Care Support Planning



Thurs, 8th Oct



9.00am – 1pm



**Mercure Hotel
BD16 1TU**

**BOOK
NOW**

[Click here to
register for free](#)

**or visit Bradford
Cares**

SAFE & WELL LED FORUM



1 st October 2026, 1–2 pm [Click here to join](#)

Safe and Well Led is Replacing the Safeguarding Forum

Safe and Well Led goes hand in hand and this new forum brings them together.

WHY ATTEND

- ✓ Gain up-to-date safeguarding insights to strengthen leadership decisions
- ✓ Develop and share best practice to support consistent, high-quality service delivery
- ✓ Deepen understanding of Safe and Well-Led principles and how they drive continuous improvement
- ✓ Learn from real challenges and lessons across the service to improve outcomes
- ✓ Connect with fellow managers to build a supportive network for ongoing problem-solving

WHO IS THIS AIMED AT:

-  Whole Sector (All Provider Types)
-  Registered Managers
-  Deputy Managers
-  Care Managers

SAFE & WELL LED FORUM

SPOTLIGHT ON MEDICINE

- ? What are we seeing?
- ? What are we learning?
- ? What does good practice look like?



Safeguarding

Medication incidents, concerns & learning



Contracts & Quality

What we're seeing across services



Lead Pharmacist - Digital Care Hub

Medication safety, digital practice & support



CQC

Key themes from inspection & assessment



Medication Guidance

A refresher on the guidance, tools & resources available

For a calendar invite, email: admin@bradfordcareassociation.org



Leadership Development Training Well Led Programme

Following the success of last year's Leadership Development Programmes, Bradford Care Association (BCA) is pleased to once again support providers through access to the Skills for Care Well-Led Programme, delivered by Leeds Leadership Academy.

Leeds Leadership Academy is a Skills for Care quality-assured learning provider, recognised for delivering high-quality leadership development that meets the needs of the adult social care workforce and the people who rely on care and support services.

About the Programme

This programme consists of four full-day, face-to-face workshops designed specifically for leaders working in adult social care.

Developed in partnership with registered managers who understand the day-to-day realities and challenges of leading care services, the programme equips leaders with the skills, knowledge and confidence to deliver services that meet the expectations of a well-led organisation.

Why Attend?

The Care Quality Commission (CQC) expects leaders at all levels to be capable, compassionate, inclusive and credible, with the skills, knowledge, experience and integrity required to deliver safe, effective and person-centred care.

By attending, delegates will:

- Gain an understanding of what leaders in well-led organisations do to achieve high standards.
- Explore practical examples and approaches that can be applied within their own services.
- Strengthen their leadership skills to support the delivery of high-quality, person-centred care.
- Build confidence in meeting the expectations of the CQC Well-Led framework.

Costs: The programme costs £525 per person, which will be invoiced directly by Leeds Leadership Academy.

Funding Available

Yes. Adult social care employers in England may be able to claim the full cost of the programme through the [ASC Learning and Development Support Scheme \(LDSS\)](#), subject to eligibility criteria and successful completion of the course.

See next page for more details



Bradford Cares



Well Led Programme

This programme consists of four interactive modules that help managers develop effective leadership skills in adult social care. It focuses on understanding what good leadership looks like, improving service quality, building confidence to lead in challenging environments, setting personal leadership goals, and learning through collaboration and networking with other professionals.

[Click here for more information about this training.](#)

Who Should Attend? This programme is suitable for:

- New and experienced Registered Managers
- Deputy Managers
- Service Managers
- Other managers working within adult social care services

Programme dates:

This course consists of four classroom sessions. Delegates **must attend all four sessions**. Individual sessions cannot be booked separately. Attendance by the same individual at all four workshops is essential to complete the course.

Module	Date & Time	Venue
Module 1	5 October 2026, 09:30-16:30	<u>Czajka Training Centre</u> 3-5 Moorhead Road Shipley, BD18 4JH United Kingdom
Module 2	19 October 2026, 09:30-16:30	
Module 3	4 November 2026, 09:30-16:30	
Module 4	26 November 2026, 09:30-16:30	

**BOOK
NOW**

[For more information & booking - CLICK HERE!](#)



Bradford Cares



Bradford Care Association



SAVE THE DATE

2ND - 7TH NOVEMBER 2026

**CELEBRATE WITH US AND HELP SPREAD THE WORD ABOUT THE
COMMUNITY WORK WE'RE DOING AT MIND THE GAP.**

From **Monday 2 to Saturday 7 November**, we're opening the doors at MTG studios for you to experience our multi-artform installation, **Strength in Numbers**. We'll be taking group bookings during the week and the Installation will be open to the public on Saturday 7th of November.

Spread the word! Help us grow the Strength in Numbers community: share this email with a group or person you think might be interested in finding out more about our co-creation approach.

There is lots more information to come yet, and there will be a variety of fun, creative and interactive activities and events to book onto, so please keep an eye out by registering your interest using the following email address and also by visiting the link below for updates.

<https://www.mind-the-gap.org.uk/event/strength-in-numbers/1>

Email **community@mind-the-gap.org.uk** to register your interest to find out more about the programme of events.

Please feel free to get back to me if you have any questions or queries and I'd be happy to help.