

Recommendation 6.2 - A sample of retrospective referrals are reviewed to understand why referrals were sent after a care home move had been agreed.

- We looked at a random sample of 23 cases out of 91 (25%). We had a mix of DTA, Short-term and Long-term placements.
- All had legitimate reasons for referral to be retrospective.
- Seven reasons for retrospective cases were identified:
 - Existing short-term place continued long-term – 12 cases
 - Family choice prior to contacting Council – 4 cases
 - Home previously used for respite – 3 cases
 - Sourced prior to CHB launch - 1 case
 - Safeguarding – 1 case
 - Unplanned home closure placement – 1 case
 - Home was sourced by CHB – service line added retrospectively – 1 case

Recommendation 6.12 - Analysis is carried on the number of homes chosen at a base rate vs. with a third party top-up

- We reviewed workflows sent to the CHB Team for **long-term residential and nursing** care home brokerage between 03/11/2025 - 12/03/2026, where a care home has been identified.
- There were a total of 132 workflows that met this criteria.
- This includes where the CHB Team provided options for people and where referrals were sent with a home identified (retrospective placements)
- 52 different homes agreed long-term placements. Base rate placements were made at 42 different homes. Placements with third party top-ups were made at 27 different homes. (17 homes took a mix of base rate, and placements with a third party top-up)

New Long-Term Nursing placements where a home has been identified	39
Number Long-Term Nursing placements where a third party top up has been agreed	7
% of services where a top-up has been agreed	17.9%
Lowest top-up agreed	£65.00
Highest top-up agreed	£573.81
Average top-up agreed	£202.91

New Long-Term Residential placements where a home has been identified	93
Number Long-Term Residential placements where a third party top up has been agreed	32
% of services where a top-up has been agreed	34.4%
Lowest top-up agreed	£7.79
Highest top-up agreed	£591.43
Average top-up agreed	£166.54