

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 26th September 2024

KEY DATES FOR YOUR DIARY

Upcoming events can also be viewed in the **EVENTS CALENDAR** in the Provider Zone!

- Go4Growth Bid Skills Workshop (1/2 day) – October 8th
- Go4Growth Promoting Your Organisation – October 23rd

If you are aware of any upcoming events and would like to advertise on the Event Calendar, please visit [HERE](#) and post an entry.

PASSENGER TRANSPORT SERVICES (PTS) UPDATE

PTS will close during the Christmas period, from Wednesday 25th December 2024 until Thursday 2nd January 2025. There will be no transport via PTS during this period.

REMINDER – A NEW APPROACH TO EQUALITIES DATA IS COMING!

Just a quick reminder that we will be sending all commissioned providers a link to a new equalities questionnaire with a unique service ID between 30th September and 2nd October.

Guidance for managers and staff is available to help you prepare for the roll-out: <https://bradford.connecttosupport.org/provider-zone/equalities-data-new-approach-coming/>

SAFE AND SOUND UPDATE

The UK's telephone network is changing.

Between now and 2027 most telephone providers will be moving their customers from old analogue landlines over to new upgraded landline services using digital technology. This is called the Digital Switchover.

In preparation for the Digital Switchover, most telecare providers like our Safe and Sound service who use analogue telephone lines will also need to become digitally compatible to ensure their service still works.

Our Safe and Sound staff are now in the process of upgrading services and are already communicating with customers about the changes to ensure they are ready for the Digital Switchover. This involves upgrading the call handling platform, known as the Alarm Receiving Centre (ARC), to support existing products in the community and/or replacing the devices to ensure connectivity is sustained within the new platform. [Digital Switchover | Bradford Council](#)

In line with the above, we will be going live with the new digital alarm receiving centre (ARC) platform for Safe and Sound service on the 2 October 2024.

As part of this project there will be four days where administration and the assessor/installer team will not be able to use the new platform. This will be due to data being migrated, checked and tested to make sure it is safe to go live. This down time for the ARC will be from the 26 September until the 2 October 2024 (inclusive).

This means that there cannot be any new installations, repairs or changes in equipment provision during this time. Work will commence again once the system is live. We will not be accepting new referrals during this period. As you are aware we have a waiting list and new referrals that are received which are none urgent will be added to this list.

We will not be able to do any new installs at all during this down time, but provision has been made for the assessors to do these after the go live time on the 2 October as a priority.

Please be reassured that the ARC monitoring centre at Cornerstone will continue to answer emergency alerts and calls throughout this time.

Staff have undergone comprehensive training on the new digital platform to ensure effective use of the new system. The time taken on calls may increase slightly but we will respond to all calls and response times will be carefully monitored to ensure safety for all users.

We appreciate your understanding and patience during this time in our first step to being able to provide a fully digital TEC provision.



SPOTLIGHT ON...

HEALTH & SAFETY!



Tuesday 8th October

10:30am - 12pm

Online - MS Teams

Agenda:

- Provider Update (*approx 10:30 - 11am*)
- Regulators involved
- Hot topics & trends
- Risk Assessments
- Importance of appropriate equipment selection and maintenance
- Regulations + best practice
- Insurance requirements + evidencing compliance
- Support & resources
- Q&A

Email BCA for a calendar invite
admin@bradfordcareassociation.org



LAUNCH OF ENGAGEMENT PERIOD: WEST YORKSHIRE CONTINUING HEALTHCARE POLICY

Some people with long-term complex health needs qualify for free health and social care arranged and funded solely by the NHS. This is known as NHS continuing healthcare. Integrated care boards, known as ICBs (the NHS organisations that commission local health services), assess people for NHS continuing healthcare if it seems individuals may need it.

In West Yorkshire, the assessment process is different in some places and as part of our commitment to reduce unwarranted variation in how services are commissioned and provided, we are working towards one West Yorkshire wide Continuing Healthcare Policy that will enable our five places (Bradford District and Craven, Calderdale, Kirklees, Leeds and Wakefield) to manage the Continuing Healthcare (CHC) 'offer' more consistently and transparently.

Using insight, feedback and intelligence from each of our five places that make up West Yorkshire, we have developed a set of principles and a [draft policy](#) which we would like your views on.

A [short survey](#) has been developed for everyone in Bradford District and Craven and Leeds who currently benefit from CHC services, providing them with an opportunity to comment on the refreshed policy – although families, carers and those in receipt of CHC funded services are more than welcome to share their views as well. The closing date for responses is Sunday 13 October 2024.

NON-EMERGENCY PATIENT TRANSPORT – ENGAGEMENT NOW UNDERWAY

Following a national consultation and review of criteria for non-emergency patient transport services by NHS England, the eligibility for transport for some patients is changing.

To help with how these changes in national [policy](#) are implemented in West Yorkshire, NHS West Yorkshire Integrated Care Board (as commissioners), working with NHS Yorkshire Ambulance Service, is undertaking an involvement exercise to understand how local patients currently travel to medical appointments in their day-to-day life, and what they would do if their current method of transport wasn't available.

To gather this [feedback a survey has been created and is open](#) for you to have your say. The closing date for this survey is Sunday 13 October 2024.

Save your Winter Fuel Payment, Claim Pension Credit NOW



**You
your friends
your neighbours
your family
could be eligible**

Act **NOW** to help save your Winter Fuel Payment and
afford to stay warm this winter

Call DWP: 0800 99 1234

Visit <https://www.gov.uk/pension-credit>

Need more support? Contact Age UK Bradford District
01274 391190 | ageukbd.org.uk | info@ageukbd.org.uk

Donate TODAY



We need your help to deliver more support to vulnerable
older people in Bradford, Keighley and Shipley.

FREE BUSINESS BROADBAND FOR VOLUNTARY, COMMUNITY AND SOCIAL ENTERPRISE ORGANISATIONS IN BRADFORD

As part of Virgin Media O2 Business's social value offer to Bradford Council, the Council is seeking 19 local VCSE organisations who can support digital inclusion and are interested in receiving free-of-charge Virgin Media Business broadband for 5 years from installation.

Applications open at 7am on Monday 16 September and close at midnight on Sunday 29 September. The panel decision will be communicated during week beginning 7 October. [Please follow this link to complete the application form.](#) If you have any queries please contact Sharon Sanders Digital Inclusion Programme Lead Sharon.sanders@bradford.gov.uk

5-10 MIN SURVEY FOR CARE PROVIDERS NOT CURRENTLY HOME OFFICE APPROVED SPONSORS

We recently asked current Home Office Approved Sponsors (HOAS) in Bradford to complete a survey, helping us build a realistic picture of how many vacancies exist across the Bradford District to support displaced international care workers to find alternative employment in our sector. (Figures suggest there may be around 700 displaced workers in the Bradford area alone ready to work).

Now we'd like to hear from care providers who are NOT currently sponsors to understand what support could help you become a HOAS and to hear any challenges.

We would really value your assistance by completing the following 5-10 minute survey by 18:00 Monday 23 September 2024.

You can access the survey via this link: <https://www.surveymonkey.com/r/JWVWHPQ> or this QR code:



All information you provide will be treated as confidential in accordance with the Data Protection Act and GDPR legislation.

Any queries can be directed to jeanine.willoughby@outlook.com (cc'd) or 07919 183915 who is managing the survey on behalf of the Bradford Care Association.

To complete the survey by phone, please contact Jeanine directly to arrange.

Thank you in advance for your time.

International Men's Day 2024

Domestic abuse/coercive control

Men as victims

The DA&SV training consortium are launching a new, **free** learning module and staff from ALL agencies are welcome.

This session will be delivered by experienced practitioners and will focus on men's experience of domestic abuse and how we recognise, respond and signpost to specialist support services in our district.

Tuesday 19th Nov 2024, 9.30-1.00

**The Hockney Room, Margaret McMillan Towers, Bradford
BD1 1NN**



To book

Bradford council internal staff
[click here](#) to book

Partner agency external staff
[click here](#) to book

LOCAL NETWORKS

Engage with local networks to exchange best practices and stay informed about relevant opportunities within your service

Falls Network

The Falls Link Group meet every quarter on MS Teams. The 2-hour meeting includes a guest speaker, falls updates from attendees and time for networking. For a list of upcoming meetings and agendas please email fallsteam@bdct.nhs.uk



Safeguarding Network

The Safeguarding Network Group meet every quarter on MS Teams. The hour and a half meeting includes updates, guidance, discussions of good practice and allows the opportunity for providers to discuss any issues they may have. For calendar invites, please email admin@bradfordcareassociation.org



End of Life

End of life group meet face to face every March & June for 3 hours. This includes updates and sharing experiences. A yearly September meeting is held in collaboration with Marie Curie and Manorlands hospice where specialist speakers answer questions. Email palliativecareadmin@bdct.nhs.uk to join.



Registered Managers Network

The Registered Managers Network have a WhatsApp group and meet fortnightly on MS Teams. The 1 hour meeting includes updates, guidance, discussions of good practice and allows the opportunity for providers to discuss any issues they may have. Email admin@bradfordcareassociation.org to join.



Activity Coordinator Network

The Activity Coordinator Network have a WhatsApp group & meet bi-monthly on MS Teams. The 1 hour meeting includes guest speakers, and enables Activity Coordinator's to support one another, showcase ideas and share contacts and resources. Email ami@bradfordcareassociation.org to join the network.

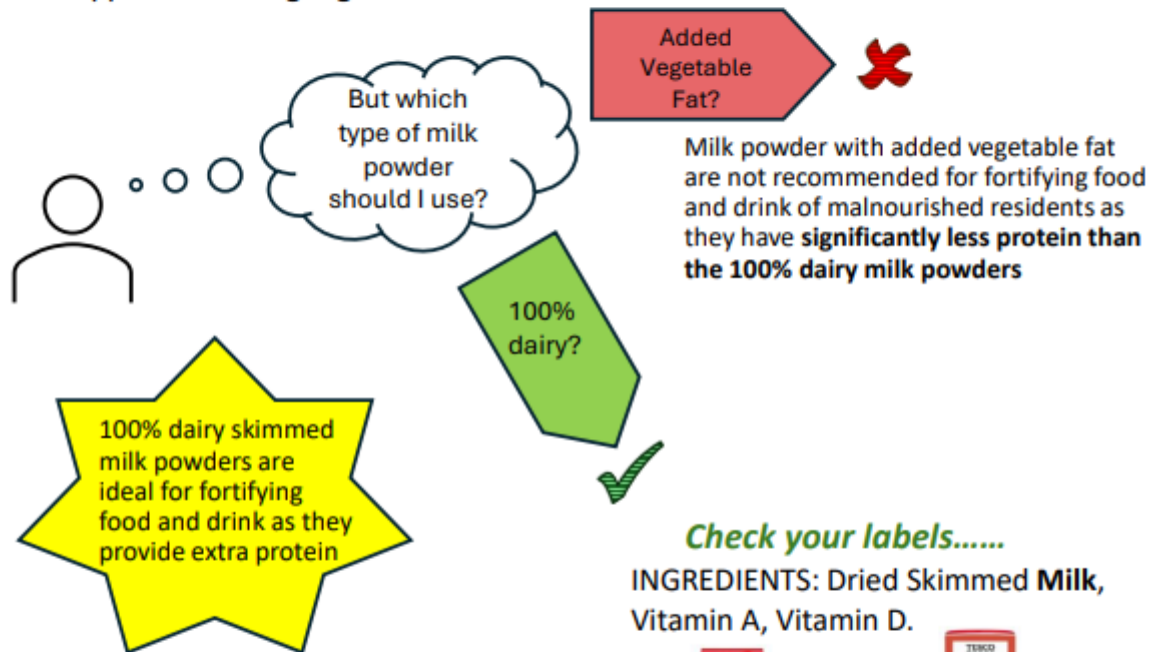




Fortifying with milk powder

Skimmed milk powder is high in protein and doesn't alter the taste when mixed into fresh milk or milkshakes. It can be added to foods to fortify them without increasing the volume.

Fortifying with skimmed milk powder can promote healing, improve muscle strength and support with weight gain



Check your labels.....

INGREDIENTS: Dried Skimmed Milk, Vitamin A, Vitamin D.



Hang on....but isn't a **whole** milk powder like *Nido* even better than a skimmed milk powder???

100% dairy **skimmed** milk powders have the highest protein content of all the milk powder and should be the first choice

15g (1 tablespoon)

provides

5.5g protein and 55kcal

STEW – Support and Train to Eat Well is a dietitian led NHS service, provided by the **BDC Nutrition Support Team**. It offers support to care homes within Bradford District and Craven to help support residents at risk of malnutrition.

How do you contact the BDC NST? NST Team Email: anhsft.bdcnst@nhs.net

PROMOTE STOPTOBER WITH LIVING WELL

Help smokers in Bradford district to quit for good!

Over 2.5 million people have quit smoking with the annual Stoptober campaign, and we're keen to encourage people who still smoke, to join thousands of others committing to quit this October.

Living Well has created a toolkit to help you promote this campaign through your channels and let people know about free, personal support and professional guidance that is available for adults in Bradford district.

[Download the toolkit HERE](#)



If you are vaccinated and catch flu this winter, you are likely to have milder symptoms and recover faster.

Get your flu vaccination.

For more information visit www.nhs.uk/wintervaccinations