

## Support for registered managers from Skills for Care

In response to the COVID-19 pandemic, Skills for Care has developed a [support offer](#) for registered managers in adult social care which includes:

- an [advice line](#) for registered managers and other frontline managers
- [recorded webinars](#) on COVID-19 related topics and guidance
- local [WhatsApp groups and virtual network meetings](#) for registered managers
- a [Facebook group](#) for registered and front-line managers
- guidance and funding related to [essential training](#).

Much of this offer including our advice line, webinars, training guidance and Facebook group will also be relevant to other frontline and care managers, deputy managers and nominated individuals. Full details are published [here](#).

### Covid-19 advice line

Skills for Care have launched an advice line for registered and front-line managers, managing CQC regulated adult social care services through the COVID-19 crisis.

This advice line can help managers access the latest information, resources, funding, online learning and other opportunities provided from Skills for Care. We can also direct managers to the latest guidance and advice produced by other agencies.

This advice line is open between 9.00 – 17.00 Monday to Friday.

Find out more at: [www.skillsforcare.org.uk/adviceline](http://www.skillsforcare.org.uk/adviceline)

Call us: 0113 341 1260

Email us: [RMAdvice@skillsforcare.org.uk](mailto:RMAdvice@skillsforcare.org.uk)

### COVID-19 webinars

Skills for Care has developed a series of 30-minute recorded webinars on a range of topics to support managers in adult social care during the COVID-19 pandemic.

Subjects include:

- Essential training
- Human resources (HR) (supported by ACAS)
- Attracting workers
- Using digital technology
- Motivating staff

We're developing new webinars as issues and priorities emerge during the crisis, and we're also working with the DBS service and CQC on webinars.

Managers can access the webinars via: [www.skillsforcare.org.uk/COVID-19webinars](http://www.skillsforcare.org.uk/COVID-19webinars)

## **Registered manager networks**

Skills for Care supports local networks for registered managers across England. The groups are an important way for managers to share advice and information, and to access peer support. Many networks are establishing WhatsApp groups or meeting virtually to allow managers to stay in touch.

If you're a registered manager and would like to join your nearest group email your Skills for Care [locality manager](#) and ask to be added or contact your [network chair](#). Networks will also be meeting virtually over the coming months.

A full list of networks is available at: [www.skillsforcare.org.uk/networks](http://www.skillsforcare.org.uk/networks)

## **Managers Facebook group**

Skills for Care have opened their registered manager members' Facebook group to all registered managers, and other front-line managers in similar roles. Staying connected with each other and sharing advice, experiences and guidance is vital.

Managers can join the group via: [www.skillsforcare.org.uk/facebookgroup](http://www.skillsforcare.org.uk/facebookgroup)

## **Covid-19 essential training**

Skills for Care have identified training that remains a priority during the COVID-19 crisis to ensure staff are skilled and competent.

Managers can access advice and guidance here:  
[www.skillsforcare.org.uk/essentialtraining](http://www.skillsforcare.org.uk/essentialtraining)

Some of Skills for Care have secured funding to deliver virtual training for adult social care employers, including:

- training for volunteers
- training for existing staff
- rapid induction for new staff.

Details of these providers are published on Skills for Care's [essential training](#) webpage.