

Consumer complaints



All consumer complaints are now dealt with via the Citizens Advice Consumer Service.

This is a national Government funded service run by the National Association of Citizens Advice Bureau.



It offers advice and guidance on consumer issues.

To make a complaint or to report a trader, scam or unfair trading practice phone the Citizens Advice Consumer Service on 0808 223 1133.



Open Monday to Friday 9:00 am to 5:00 pm (excluding public holidays) or use the online form on

<https://ssl.datamotion.com/form.aspx?co=3438&frm=post&to=flarepost.fromforms>



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