

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 25th July 2024

PROVIDER BULLETIN

KEY DATES FOR YOUR DIARY

Upcoming events can also be viewed in the **EVENTS CALENDAR** in the Provider Zone!

If you are aware of any upcoming events and would like to advertise on the Event Calendar, please visit <u>HERE</u> and post an entry.

BUILDING A NEURODIVERSE FRIENDLY DISTRICT: WORKFORCE AND RECRUITMENT

Are you interested in creating a more inclusive and supportive environment for neurodivergent individuals in your organisation? Join us for a special event in Bradford, during the Healthy Minds Festival. Based on the Neurodiversity Employers Index Toolkit (Autistica) we will discuss strategies and initiatives for building a neurodiverse friendly district with a special focus on workforce and recruitment. The event takes place on Thursday 24 October from 10am (doors open from 9.30am) – 3pm at Margaret Macmillan Tower in central Bradford. <u>Book your space now through Eventbrite</u>

LAUNCH OF THE NHS VOLUNTEERING WEBSITE

NHS England has launched a <u>website</u> allowing people to find and apply for health-related volunteering opportunities in their area. This single 'front door' to volunteering across healthcare makes it easier for people to learn about volunteering, give their time and enjoy the benefits volunteering provides. It's free and easy to use, designed to high accessibility standards and shaped by extensive user research. Applying for roles takes only a few minutes.

- If you support people looking to volunteer, please invite them to visit <u>NHS</u>
 <u>volunteering</u>.
- If you work for a volunteer-involving organisation and want to discuss advertising roles please email <u>nhsvolunteering@nhsbsa.nhs.uk</u>.

MEDICATION

GUIDANCE & TRAINING

WHOLE SECTOR

TRAINING

Free e-learning for healthcare modules - Safe Management for Medicines for Social Care Staff. E-learning is aimed at frontline workers working in social care environment, handling medicines regularly and supporting people with their medicines, either in their own home or in nursing or residential care settings

These modules support the medicines administration resources we have developed.

- · Module 1: Introduction to Handling Medicines Safely
- Module 2: Administering Medication
- · Module 3: Ordering, receiving, storing and disposal of medicines
- Module 4: Understanding Medicines

Click here to view the free e-learning modules

GUIDANCE

Skills for Care has brought together some key resources in one place on their website. This includes:

- NICE guidance for Care Homes and Home Care settings
- · CQC's guidance for all care settings (including supported living schemes and shared lives)
- FREE online medication training from HEE

Click here to view the Skills for Care key resources

CARE HOME

TRAINING

 PrescQIPP free medication e-learning training available to all Care Home providers in Bradford & Craven (free access to course 1 and 2 only). Aimed at registered managers and senior care workers. Medicines use in care homes <u>course 1</u> Medicines use in care homes <u>course 2</u>

IMPORTANT: use the free access codes on the flyers!

• Immedicare virtual bitesize training programme for care home staff, helping to develop your care home workforce. To book onto the training course, you need to set up an account by <u>clicking here</u>

GUIDANCE / BEST PRACTICE

- West Yorkshire Medication Policy Template for Adult Social Care Click here to view the guidance
- NICE Guidelines Managing medicines in care
 homes

Click here to view the social care guidelines

HOME SUPPORT

TRAINING

 PrescQIPP free medication elearning training available to all Home Support providers in West Yorkshire. Aimed at experienced front line workers. Click here for the free training

GUIDANCE/ BEST PRACTICE

- Bradford Medication Support
 Guidance. <u>Click here to view the</u>
 guidance
- New West Yorkshire
 guidance/template policy coming
 soon...
- NICE Guidelines Managing medicines for adults receiving social care in the community. Click here to view the guidelines

WEEK 2, ARTICLE 2: THE LIVING WELL SMOKING SERVICE

We know it isn't easy to quit smoking, but with help from the **FREE** Living Well Stop Smoking Service, you're up to three times more likely to quit for good!

Smoking is the leading cause of preventable deaths and quitting is the single best thing a smoker can do to improve their health, reducing the risk of heart attack, stroke, coronary heart disease and cancer.

Along with 1:1 support and a tailored personal quit plan, our stop smoking advisors will work with people to find the best way to help them beat cravings. They can now offer a FREE 12 week vaping kit to smokers who use the service. They can also prescribe Nicotine Replacement Therapy (NRT)*.

*If you usually pay for prescriptions, usual charges will apply for NRT.

Contact the Living Well stop smoking service on 01274 437700 or click the link below to find out more:

Living Well Stop Smoking Service

WINDOWS 11 UPGRADE PROCESS

Please find <u>attached document</u> outlining about the Windows 11 upgrade process and what this may mean to you as a provider.

Additionally, please see below for, IT Wiser's offer to BCA members:

- 30-minute free consultation per business
- 15% discount on Cyber Essentials Plus certification fees
- 20% discount on standard fees for pay as you go services

If you have any questions, please email info@itwiser.co.uk or phone 01274924686.

NEW RESILIENCE WEBSITE

Emergencies such as flooding, fires and power cuts can affect us all, so a new public resilience campaign website has been launched - gov.uk/prepare. The website aims to increase everyone's preparedness for emergencies by providing simple and effective advice. Information on the site includes how to prepare for emergencies, be more informed about hazards, and get involved in activities to support yourself and your community before, during and after an emergency.

SAFETY OF WOMEN AND GIRLS: EXPLORE, EDUCATE, EMPOWER

A wide range of resources and expert guidance is available to support the safety and well-being of women and girls (SOWG). You can also watch the <u>Jog On film</u>, to learn more about reducing the risk of abuse towards women and girls whilst they are out running or jogging. <u>Find out more and download resources</u>

SHARE YOUR VIEWS TO SHAPE THE WEST YORKSHIRE EQUALITY, DIVERSITY AND INCLUSION STRATEGY

Earlier this month, NHS West Yorkshire Integrated Care Board (ICB) held a stakeholder event to help develop a new equality diversity and inclusion strategy for West Yorkshire. The event was just one way that people can get involved in shaping the new equality diversity and inclusion strategy, with focus groups taking place throughout July run by Healthwatch, as well as online surveys which are now live. The questions in these surveys mirror those asked at the event and at the focus groups so the responses can be analysed in the same way. Please take a few minutes to complete the survey and share them with your networks far and wide to ensure the ICB hears from as many voices as possible.

<u>EDI strategy survey - professionals</u>
 <u>EDI strategy survey - public</u>

NATIONAL ALZHEIMER'S SOCIETY UPDATE

To read the Alzheimer's Society's newsletter for July, August and September, please click <u>HERE</u>.

PALLIATIVE CARE AND END OF LIFE TRAINING SCHEDULE 2024

To download the Palliative Care and End of Life training schedule for August to September, please click <u>HERE</u>.

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The training is FREE for Care Homes & Domiciliary Care Teams

FREE SUPPORT SESSIONS FOR CARE PROVIDERS ABOUT INTERNATIONAL RECRUITMENT.

The sessions are funded by the YH IR funds from DHSC and care providers can pick and mix from the available sessions based on their needs.

This is the first round of the support sessions, there will be further ones being scheduled after the summer holidays.

For more information, click HERE.

SOCIAL CARE CYBER AND DATA SECURITY SURVEY

Over the last few years our system has rolled out at scale a range of digital technologies and it is important for us to understand your views and opinions on how this has impacted on your work. We are particularly keen to understand cyber security in your workplace. Better Security, Better Care North East and Yorkshire (NHS England), in collaboration with Health Innovation North East North Cumbria (HI NENC), care associations, and local authorities, are keen to gain a rapid insight into what we need to look at more closely in order to give us confidence that the digital solutions implemented are:

helpful:

• where more needs to be done, and

where there are gaps in existing provision.

We have developed a survey to gain this insight and would appreciate your participation. The survey should take only 5-8 minutes of your time to complete.

To access the survey go to https://www.smartsurvey.co.uk/s/R54MCN/

The deadline for responses is Friday 2nd August 2024.

Please distribute this survey widely across your teams as we are looking to get responses from individuals rather than care settings.

Any data collected will be stored securely and anonymised, before any analysis or onward sharing.

We are very grateful for your support and look forward to receiving your feedback.





Looking after someone?

Access FREE digital resources for carers

Caring for a loved one who is ill, disabled or older can be valuable and rewarding, but without the right support caring can have an impact on your life.

We've teamed up with Carers UK to give you access to essential resources to help make caring easier. Register for FREE resources and get the help you need today.

Our digital products and online resources are available to carers and include:









More resources

West Yorkshire

Health and Care Partnership

Links to community support



Visit carersdigital.org and use code WESTYORKS to create a free account and access digital resources.



END OF LIFE QUALITY WORKSHOP WHOLE SECTOR

Tuesday 24th September | 13:00 - 17:00

WHOLE SECTOR QUALITY WORKSHOP

This face to face Falls Quality Workshop will take place in the in the Hockney Conference Room at Margaret McMillan Tower (MMT) on Tuesday 24th September from 1 - 5pm.

Agenda Includes:

- Recognising last years of life
- Advanced Care Planning
- RESPECT
- Resources and support

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<u>Click here to book</u> <u>your free place</u>

For more information please email admin@bradfordcareassociation.org









IN PARTNERSHIP WITH ...









BCAG Bradford Care Association

admin@bradfordcareassociation.org

CARE HOME PROVIDERS CLEAR LEVEL 1 AWARENESS TRAINING

DEVELOP A GREATER UNDERSTANDING OF BEHAVIOUR IN DEMENTIA FROM THE PERSPECTIVE OF EACH INDIVIDUAL PERSON.

OVERVIEW

The aim is to develop a greater understanding of behaviour in dementia from the perspective of each individual person.

The session covers:

- an increased awareness of different types of dementia
- an increased awareness of ways to improve communication
- an increased awareness of ways to support people with dementia.

The training is suitable for carers and care staff who work with people with dementia.



AIMED AT

The programme is for <u>Care Home Providers</u> and is aimed at <u>Senior Care Staff & Dementia</u> Champions, Nurses or Deputies & appropriate person/s able to feedback what they have learned and can influence making changes to practice in their workplace.

Please note - due to limited spaces and high demand, spaces are limited to 2 places per Care Home.

DURATION

1x 3-hour Session (with break during)

DELIVERY

MS Teams

COURSE PRICE

The training is completely FREE!!

Please note, if you fail to attend the session you have booked onto and/or do not cancel your place atleast 48 before there may be a charge.

BOOKING

To book your place on the one of the training sessions you will need to **click on** your preferred date below and sign up via Eventbrite.

Please join on your own device, making sure your camera and mic are working, and join the Teams session 15 minutes early.

- Wed, 17 Jul 2024, 09:30 12:30
- Tue, 10 Sept 2024, 13:00 16:00
- Wed, 18 Sept 2024, 09:30 12:30
- Wed, 16 Oct 2024, 09:30 12:30
- Tue, 19 Nov 2024, 13:00 16:00
- Wed, 15 Jan 2025, 09:30 12:30

Once registered, you will be emailed the Teams Calendar Invite.