



Managing  
Deterioration

# How to recognise and respond to deterioration – early signs that people you support through home support services are becoming unwell – (RESTORE2 Mini and structured communication)

**Module 1 dates:**

- Friday 25 September, 1-2.30pm
- Thursday 1 October, 11am-12.30pm

Virtual training sessions via Zoom – log in details will be provided once registered.

To book a place please contact:

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## Are you a care worker working in home support services? This course is for YOU!

As a care worker in Bradford district and Craven you have a key role, as part of the Care@Home team, to support people living with frailty in the community during Covid-19 and beyond. To support you to do this, NHS Bradford District & Craven CCG and partners want to set up a consistent approach to recognising and responding to deterioration – early signs that people you support through home support services are becoming unwell – and to help you to get them the right care, at the right time in the right place for the right outcome.

The training takes approximately 90 minutes and we will provide you with a workbook which will include other useful information.

Module 1: Recognising and responding to deterioration in home support services through RESTORE2 Mini and structured communication (SBARD).

We will cover:

- The key role that home support workers play in early identification of deterioration
- How to recognise the soft signs of someone becoming unwell (using RESTORE2 Mini) and share details about: what's happened; how they've changed; what you've seen – in a simple way
- Why good communication is key to recognising and acting on deterioration
- How to communicate effectively with the ambulance service, hospitals, GPs and community teams
- The importance of understanding how your team works together and how to improve on this.

At the end of the course you will have the tools and skills to put these ideas into practice and share them with your colleagues.



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