

## CARE HOME FEEDBACK REQUEST

The Personalised Commissioning Department would like to obtain feedback from the care homes they work with in order to explore and evaluate the service provided. An online survey has been created and you are invited to complete this to offer your opinions and experiences.

We would appreciate it if a nominated representative could please complete this survey on behalf of your care home. The survey will run until 31st August 2021. The feedback is anonymous and will help to ensure the Personalised Commissioning Department can provide the best possible service to care homes in the future.

Further communication will be provided to you in due course following the survey and along with an update about any actions taken based on the feedback we receive. The survey can be accessed [HERE](#). For further information please visit the Provider Zone

## OCCUPANCY SUPPORT SCHEME

The deadline for Period 10 claims is this Sunday – 1<sup>st</sup> August.

Late applications will not be accepted. Applications and guidance are available on the Provider Zone:

<https://bradford.connecttosupport.org/provider-zone/occupancy-support-scheme/>

## CAPACITY TRACKER – ABSENCES

Whilst there is generally good progress made in the region in respect of daily updating of business continuity information on the Capacity Tracker, the absence figures contained within the business continuity return have not been updated as frequently by some providers.

Please can all providers on the Capacity Tracker make sure to update the absence fields within the business continuity or the homecare survey report as frequently as possible

# CONNECT TO SUPPORT – SOCIAL CARE DIRECTORY

The [Social Care Directory](#) is a new eMarketplace on Connect to Support, replacing the previous Search and Shop. The proposed roll out for the new Social Care Directory is as follows:

Stage 1: Sign up of Social Care Providers, to started June 2021 until the 31 July 2021. (you can continue to sign up after this date)

Stage 2: Advertise to Social Care Professionals (i.e. Social Workers), to start on the 01 August and end on the 31 October 2021.

Stage 3: Advertise to people in receipt of services and to members of the public, to start 01 November.

We are currently in stage one and ask you as care providers to ensure that you are included on this new part of our website, to register your service, please use the online form [HERE](#) or call 0333 600 6330.

**Please note** that the online form can sometimes show as a blank page on Google Chrome. To fix this, either delete your Cookies or use an alternative Web Browser.

## COVID-19 SUPPORT TEAM WEEKLY VLOG

You can access the Covid-19 Support Team's latest instalment of the vlog series public on YouTube using this [LINK](#)

This week was a big one covering the key areas below:

- Mandatory vaccine survey for care homes
- Mandatory Vaccination for care staff in England, what we know
- Vaccines Passports and the NHS App
- Reminder: Capacity Tracker and SUS
- Update: Changes to nominated visitors
- Date for the Diary: Care Provider Forum 10/08/21

# BCA KEY DATES IN AUGUST

Meeting	Date	Time
IPC Meeting	Tues, 3 <sup>rd</sup> August	10:30 – 11:30
DSPT Drop-in session (join if you have any queries or questions about the DSPT)	Tues, 3 <sup>rd</sup> August	11:30 – 12:00
Provider Forum	Tues, 10 <sup>th</sup> August	10.00 – 12:00
IPC Meeting	Tues, 17 <sup>th</sup> August	10:30 – 11:30
DSPT Drop-in session (join if you have any queries or questions about the DSPT)	Tues, 17 <sup>th</sup> August	11:30 – 12:00
Provider Update (CANCELED)	Tues, 24 <sup>th</sup> August (CANCELED)	
IPC Meeting (CANCELED)	Tues 31 <sup>st</sup> August (CANCELED)	



## MANDATORY VACCINE SURVEY FOR CARE HOMES

Please complete the survey [HERE](#) before the **02 August 2021**.

We urgently require your support to understand the impact this will have and will be contacting care homes that do not complete this by the deadline requested.

# BCA UPDATES

WEEKLY UPDATES FROM BCA



## WHY PAY WHEN YOU CAN GET FREE DSPT SUPPORT FROM BCA

BCA are aware that some of you may be receiving emails from companies such as Moore ClearComm and many more. These companies are offering 2 levels of data security support and protection for monthly fees of around £120. It is important to note that these companies are perfectly legitimate and it's entirely your choice if you think their service would work for you. You should however understand that you may not need everything that is included and may not need a paid service at

The Data Security and Protection Toolkit (DSPT) is a useful guide and a free self-assessment tool that can support organisations to keep people's confidential information safe. It can also help to demonstrate that you're meets CQC expectations of good data security practice. The DSPT helps to evidence how you are protecting your organisation from and risk to cyber-attacks or breaches.

Once completed it will allow you to demonstrate to commissioners, GP's, CQC and other NHS services that you are handling information securely. There are some key fundamentals elements that the BCA will promote such as, GDPR compliance, ICO, NHS mail, best practice, preparatory work required and also the DSPT itself.

BCA are offering FREE support around Data Security, Data Protection and GDPR Compliance. If you are unsure what is the best approach for you + your organisation or you would like to find out more about the free support BCA are offering please email [adminsbradfordcareassociation.org](mailto:adminsbradfordcareassociation.org)



**OUR MEMBERS FACEBOOK PAGE IS LIVE! CLICK HERE TO ACCESS THE PAGE**

### REGISTERED MANAGERS WHATSAPP GROUP

It is an opportunity to link with others so we can learn from each other's experiences, share good practice and importantly contribute to shaping how the sector collectively responds to our new normal. The invitation is open to all Registered and Senior Managers.

**SEND YOUR NUMBER, NAME AND ORGANISATION TO 07807799456 TO JOIN!**

### BCA MEETINGS + ZOOM INFO

You can access all BCA's Meetings using the Zoom information below

Meeting ID: 933 772 1608  
Password: Bradford20

Provider Update - Tuesday 10:30-11:30

IPC Meeting - Tuesday 10:30 - 11:30

\*Please note the Provider Update and IPC run alternative to each other\*

# DATA FOR THE SOCIAL CARE SECTOR IN BRADFORD

	Latest	Change
Deaths	0	-1
Infections	15	-2
Outbreaks	14	2
Occupancy	76%	1
Care Home Tracker Completed	93%	-1
Home Support Tracker Completed	85%	+11

## HOME SUPPORT PLACEMENTS (last 7 days)

Total Placements	Locality Providers	Other Providers
22	11	11

## CARE HOME PLACEMENTS (last 7 days)

Total Placements	Change
16	N/A

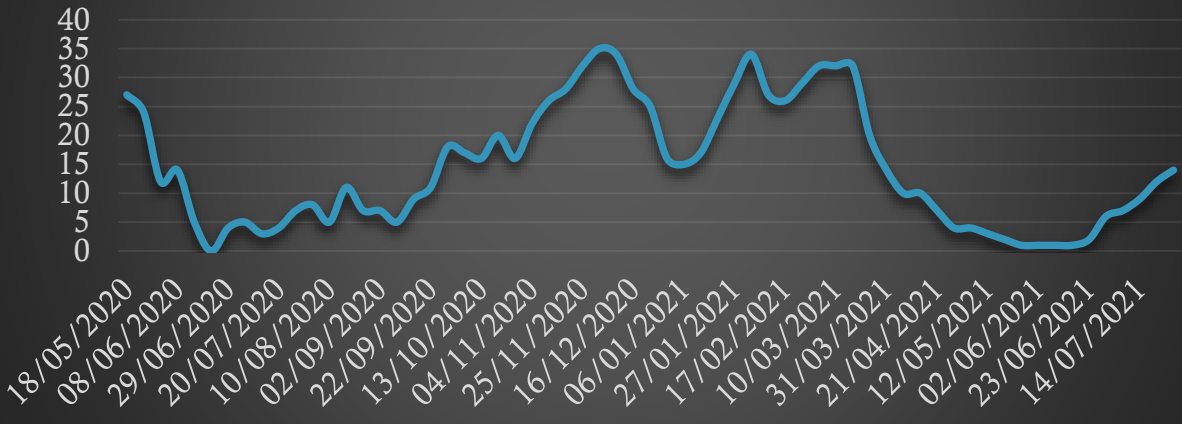
## CARE HOME VACANCY DETAILS (last 7 days, both Residential and Nursing)

PERCENTAGE OCCUPIED	NUMBER OF HOMES
Under 70%	28
71% to 85%	31
Over 86%	51

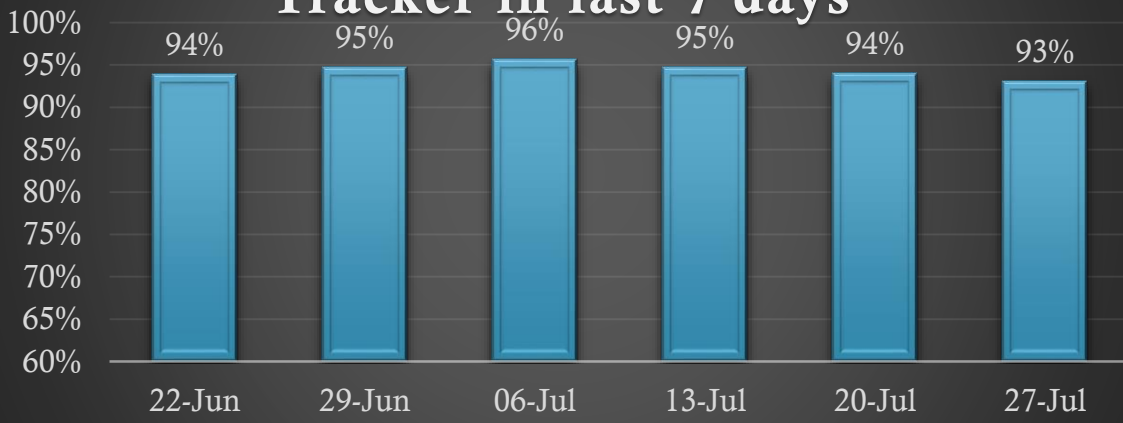
VACANCY TYPE	DECLARED VACANCIES	DECLARED TOTAL BEDS	DECLARED VACANCIES CLOSED	OCCUPIED BEDS	OCCUPIED BEDS PERCENT	LOST CAPACITY PERCENT
General Residential	282	1046	10	754	72.08%	0.96%
Dementia Residential	155	710	25	530	74.65%	3.52%
General Nursing	117	524	4	403	76.91%	0.76%
Mental Health Residential	37	203	0	166	81.77%	0.00%
Dementia Nursing	33	269	17	219	81.41%	6.32%
Learning Disability Residential	32	209	8	169	80.86%	3.83%
Mental Health Nursing	25	107	13	69	64.49%	12.15%
Learning Disability Nursing	12	24	0	12	50.00%	0.00%
General Residential	282	1046	10	754	72.08%	0.96%
Totals	693	3088	77	2318		



# Bradford Care Homes with a Covid-19 Outbreak



# Bradford Care Home Completed Tracker in last 7 days



# Number of Covid-19 Infections

