

Reflections and Learning – Jane Wood

- What has worked well:
 - System pulling together and appreciating each other's roles
 - Getting new things in place quickly – ie SUS and provider zone
 - Collaborative approach to the different things that have been delivered – ie bulletins, approach to contingency fund/ voids/IPC grant/workforce etc
 - Commitment and hard work from a lot of people!
- What could have been better:
 - Tension between national approach and local knowledge and understanding
- What not to lose:
 - Co-production and partnership approach
 - Technology to increase productivity and reduce travel/meetings etc