

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 02 March 2023

PROVIDER BULLETIN

KEY DATES FOR YOUR DIARY

- March 2023 – BCA Digital Month

- **Assured Supplier Demo's with Nourish & CareVision - Friday 3rd March (10:00 – 11:00).**
[Book your free place on the webinar - Click here!](#)
- **Telemedicine in Care Homes Webinar - Friday 3rd March (14:00 – 15:00)**
[Book your free place on the webinar - Click here!](#)
- **Digital Month Webinars – Monday 6th March – Thursday 9th March**
[Book your free place on a Digital Month webinar - Click here!](#)

Upcoming events can also be viewed in the
[Events Calendar](#) in the Provider Zone!

DO YOUR STAFF KNOW THERE IS FINANCIAL HELP AVAILABLE TO THEM?

Everybody is feeling the pinch, care workers too. We really need your help so that all the staff you employ know they can apply for a crisis grant if they meet the eligibility criteria. They need to currently be employed in adult social care in the district and live there. If they've had a sudden or unexpected loss of income, or a sudden illness or injury, a relationship breakdown or an unexpected cost which impacts on their ability to work within the care sector they may be eligible for a grant.

City of Bradford Metropolitan District Council have partnered with the care workers' charity to provide crisis grants to care workers living and working within the city of Bradford Metropolitan District (the district) area.

Crisis grants aren't required to be repaid

Crisis grants are available to help with daily living expenses; replacing white goods; essential household items; moving costs; car repairs; fees to prevent eviction; bankruptcy and debt relief order (DRO) application fee.

If you let all your staff know that there is help available, before they ask, then we may also be able to help those who weren't aware that help is available.

There is more information about what can be funded here: [bradford grants - the care workers charity](#) and they can also email grants@thecwc.Org.Uk

HELPING YOUR RESIDENTS TO VOTE IN THE LOCAL ELECTIONS

It is likely that a number of care home residents, who wish to vote in the local elections, will not have photo ID. This has now become a requirement to attend and will mean that there is support needed to apply for a Voter Authority Certificate. The person will need a recent electronic photograph and National Insurance number / birth certificate / bank statement to apply online.

Please access the guidance document for full details. [Apply for photo ID to vote \(called a 'Voter Authority Certificate'\) - GOV.UK \(www.gov.uk\)](#)

HAVE YOUR SAY ON DISORDERED EATING AND/OR EATING DISORDERS SERVICES ACROSS BRADFORD DISTRICT AND CRAVEN

Mental health, learning disabilities and neurodiversity (falling under Healthy Minds) is one of the five priority areas for [Bradford District and Craven Health and Care Partnership](#). Within the mental health workstream there is the [community mental health transformation](#) (CMHT) work taking place.

One of the strands of work for CMHT is looking at how services are being delivered for disordered eating and/or eating disorders. We're encouraging professionals and the public to have their say on disordered eating and/or eating disorders services across Bradford District and Craven. We would like to understand the demand and needs of people with disordered eating and/or eating disorders so that we can shape future services to meet the needs of our communities.

Can we please ask you to share and support the following:

- [Information flyer for professionals](#)
- [View survey \(closing date 31 March 2023\)](#)
 - [Information flyer for the public](#)
- [View survey \(closing date 31 March 2023\)](#)
 - [Social media plan](#)

RECRUITMENT AND RETENTION

We all know that recruiting the right people and keeping them, is an essential part of growing a care business. But, in an industry known for stressful shifts, hectic schedules and tight margins - hiring and retention isn't easy.

To help support the industry with this challenge, Birdie have created [step-by-step worksheets for attracting, hiring and onboarding outstanding care professionals](#).

To create these guides, birdie connected with recruitment experts, spoke to birdie partners, and uncovered the ways birdie technology can help. All this research has been written up into free worksheets.

These worksheets are best for:

CEOs, business and franchise owners looking to recruit and retain top quality care professionals to strengthen the foundation of their business

Care Managers looking to support their existing care teams and keep them motivated and successful in 2023

What you'll learn:

Tips, tricks and tools from industry experts

Step-by-step guides to attracting, hiring and onboarding new care professionals

An exclusive calendar for care businesses to help retain good people

Insider ways to use birdie to recognise and support your top performers

We hope you find these worksheets useful. They are free to download from Birdie once you have entered the provider details.



DIGITAL SOCIAL CARE RECORD (DSCR) SYSTEMS PROJECT QUESTIONNAIRE

As part of an ICS led approach, Bradford Council have accessed funding available through the Adult Social Care Transformation Fund to support digital innovation within the care sector. Bradford Council in partnership with the NHS are conducting research to understand the state of digital readiness in Bradford District and Craven. Particularly, in relation to Social Care settings in Bradford District and Craven adopting Digital Social Care Record (DSCR) systems/care planning software.

Link to the questionnaire: <https://online1.snapsurveys.com/z59j5m>

The aim of this questionnaire is to understand levels of digital maturity across the District and build a picture of digital connectivity. We are hoping that this research will help Bradford Council and the NHS to understand the local landscape in Bradford District and Craven, and how best to support Social Care providers in the future in relation to adopting digital within the care sector.

It should take between 15 and 20 minutes to complete this questionnaire.

Those included within our project team and relevant stakeholders will have access to the raw data for the purpose of analysis. Senior managers will see any reports produced. A compiled report will be shared with partners within the NHS and other local authorities, but individual organisations won't be identifiable in the research findings report. The consolidated findings report will be available to providers. There are no right or wrong answers, it is your knowledge and opinions that we are interested in. The data you provide in this questionnaire will be held by Bradford Council as the Data Controller in accordance with the General Data Protection Regulation and the Data Protection Act 2018. Your contact details will not be shared with any other organisation. The information you provide is confidential, it will be used for analysis and the consolidated information will be shared with the NHS, CCG and Local Authorities. The data will be used to inform the DSCR Systems Project.

Note: Those organisations with multiple care services, please complete the questionnaire individually for each site.

PLEASE IGNORE IF YOU HAVE ALREADY SUBMITTED YOUR RESPONSE



CARE ENGLAND ENERGY TENDER UPDATE

The Care England energy tender will be sent to energy suppliers by the 2nd March 2023 by Focus Energy Services Ltd (Focus), and they will report back to you before the end of March with proposals, and I'm pleased to confirm we have sufficient information to include your services in the tender. However, as stated previously, some energy suppliers are not providing Estimated Annual Usage data and Contract End dates as quickly as usual, which means if you have a contract renewal before the 1st April 2023, please let us know by emailing david@focusenergyservices.co.uk and we will process your requirement sooner. Focus have renewed several services already expiring prior to the 1st April who asked to participate in the energy tender.

Some energy suppliers contact customers directly and renew energy contracts before providing Focus the data required to participate in the tender which may not be in the care provider's best interest.

Care England is committed to providing transparent and competitive quotes via Focus to allow you the opportunity to make an informed choice from a range of energy providers to secure the lowest possible price available for your energy.

Please therefore contact David at: david@focusenergyservices.co.uk if you are aware of a contract which ends prior to the 1st April to discuss an earlier renewal.

LEEDS CITY COUNCIL PROVIDER BULLETIN

You can access their bulletin with this [LINK](#). Although some information is specific to Leeds there is still lots of great content.

DISCONTINUATION OF RESOURCE THICKENUP AND NUTILIS POWDER

Resource ThickenUp Powder and Nutilis Powder are starch-based thickeners prescribed for patients with dysphagia.

Resource ThickenUp Powder will no longer be available from February 2023. Nutilis Powder will be discontinued from early April 2023.

For more information, please click [HERE](#).

JOIN US...



Bradford District Care
NHS Foundation Trust

Launch of a new exudate management pathway

Register for our **FREE** wound education event on Wednesday 19th April, 12:00 - 16:00 (free lunch provided).

Sign-up here



Alternatively email us at marketing@hrhealthcare.co.uk

VENUE

Bradford & Bingley Sports Club, Wagon Ln, Bingley, BD16 1LT

SPEAKERS

Claire Webb

Lead TVN at NHS Bradford District Care Trust

Sharon Gardner

Clinical Services Manager for H&R Healthcare

Simon Barrett

Lead TVN at Humber NHS Foundation Trust

AGENDA

- Wound assessment
- Understanding hard-to-heal wounds
- Wound & skin preparation techniques
- Care of surrounding skin/peri wounds
- Understanding infections
- Exudate management
- Improving patient experience
- Dressing assessment & choice of dressing

(3-hour revalidation attendance certification provided post event)

MENTAL HEALTH HELPLINE EXTENDS OPENING HOURS

The free and confidential mental health helpline, Guide-Line, run by Mind in Bradford, is now open between 8am until 12am [midnight] 7 days a week, providing telephone and live-chat support every day of the year. The service has grown to help people of all ages who live in Bradford District and Craven who are seeking help with their mental health and emotional wellbeing, and carers and professionals looking for advice, both over the phone and online.

Support is confidential and can be completely anonymous. To talk to Guide-Line, call 08001 884 884 or chat online www.mindinbradford.org.uk/support-for-you/guide-line

TURKEY AND SYRIA EARTHQUAKES - BEWARE OF SCAM APPEALS

Sadly, even in the darkest of times there can be scams and while the majority of fundraising will be legitimate, some may not. We know many people will have been moved by the impact of the earthquakes and will want to do all they can to help people in their time of need. This can include donating money to charity appeals. We would like to encourage people looking to contribute to any appeals to do so through [Disasters Emergency Committee](#) which will ensure the right support goes to the right organisations.

INTERNATIONAL WOMEN'S DAY EVENTS

International women's day (8 March 2023) is about building a gender equal world.

This year's theme is on #EmbracingEquity. Partners across Bradford District and Craven have developed a programme of activities to mark international women's day and would like to encourage as many people as possible to join us. The [sessions in this series](#) are aimed at people who work across Bradford District and Craven and want to improve their understanding and inclusion practices. There are events taking place over the coming weeks including the reclaim the night on 24 March and a leadership masterclass on 30 March.

WHATS ON NEXT WEEK?

Digital Month



Mon, 6th

10 - 11am

How digital can help with the cost of living crisis

Target - All Care Providers

With the cost of living increasing, this session can help you better understand your finances and learn some ways to manage the rising cost of living.

[Book your free place on the webinar - Click here!](#)

Mon, 6th

2 - 3:30pm

The Future of Technology in Social Care - Implementing Robotics and AI

Target - All Care Providers

The webinar will be joined by a panel of experts on how to safely, ethically and successfully implement AI and robotics technologies in your services.

[Book your free place on the webinar - Click here!](#)

Tues, 7th

1 - 3pm

Spotlight on Digitising 2023 (BCA Quality Workshop)

Target - All Care Providers

[To book your free place, please click here!](#)

Email BCA to receive agenda and calendar invite!

Wed, 8th

11am - 12pm

Using the Data Security and Protection Toolkit for the first time (2022-23)

Target - All care providers who have never used the DSPT before.

[To book your free place, please click here!](#)

...More webinars below



.....WHATS ON NEXT WEEK?

Digital Month



NHSmail Support

Target - All Care Providers

Wed, 8th

1:30 - 2pm

The secure email service is approved by the Department of Health and Social Care for sharing patient identifiable and sensitive information.

[Book your free place on the webinar - Click here!](#)

Review and republish your Data Security and Protection Toolkit (2022-23)

Wed, 8th

3 - 4pm

Target - All care providers who have published before, and are reviewing and republishing their DSPT.

[Book your free place on the webinar - Click here!](#)

An introduction into GDPR

Target - All Care Providers

Thurs, 9th

11am - 12pm

This webinar will give care providers a basic introduction to the Data Protection Act/GDPR.

[To book your free place, please click here!](#)

Using the Data Security and Protection Toolkit for the first time (2022-23)

Thurs, 9th

1:30 - 2:30pm

Target - All care providers who have never used the DSPT before.

[To book your free place, please click here!](#)

BEAT (EATING DISORDERS): COMMUNITY OF PRACTICE SESSIONS

[Beat](#) (UK's eating disorder charity) are launching a new pilot for their community of practices sessions. The sessions are targeted at nurses, peer support workers and supervisors which aim to develop a peer network and share knowledge.

The two pilot sessions will take place on (free to attend):

- Nursing staff: 2 March, 12 – 1pm, facilitated by a specialist and experienced eating disorder clinician on Zoom
- Peer support workers and supervisors: 9 March, 12 – 1pm, facilitated by a specialist and experienced eating disorder clinician on Zoom

Please note in order to attend the above pilot sessions you must have completed the training that Beat developed with Health Education England. For further information on the pilot sessions and the training, please visit

www.beateatingdisorders.org.uk/training-events/find-training/community-of-practice-sessions/

FREED Network Shared Learning Conference 2023 (free to attend)

The Academic Health Science Network in partnership with South London & Maudsley NHS Foundation Trust and Kings College London are holding the FREED Shared Learning Conference. FREED is an early intervention service for eating disorders for people aged 16-25 with less than three years duration of illness.

This is open to early intervention and young people's mental health e.g. eating disorder service teams, NHS Trusts, integrated care boards, local authorities, GPs, voluntary and community sector organisations, university students studying mental health, and academic organisations.

The conference will take place on Monday 27 March from 9.30am to 4pm and will be a hybrid event (you can join face to face or online). For further information on this conference and how you can book on, please visit the following link

<https://www.eventbrite.co.uk/e/freed-network-shared-learning-conference-2023-tickets-500125086597>

THE IMPORTANCE OF UPDATING THE CAPACITY TRACKER

Please click [HERE](#) to find the slide presentation on the importance of updating the Capacity Tracker.

GET INVOLVED AND SHAPE PARKINSON'S UK BRADFORD EVENT

Parkinson's UK are planning a 'living well with Parkinson's' event for the South Asian community, to take place on Saturday 17 June at City Hall in Bradford, and are looking for local people to help shape the day. In particular they are inviting people with experience of Parkinson's, including clinicians and family members of those with the condition, to get involved. If you'd like to share your views or are a clinician that can take part and run information sessions please get in touch with Liz Nash lnash@parkinsons.org.uk Early thoughts on the event include a range of information stalls and activities to help people understand more about Parkinson's and the support available. To provide an inclusive experience for our communities the event is looking to deliver talks by Consultants in Care of the Elderly and Neurology from South Asian backgrounds, as well as people with Parkinson's, going around and talking individually to people.

AMPLIFY PROGRAMME UPDATE

AIM 7: Celebrate our diversity – acting as one and enhance our shared value proposition as employers of choice.

Follow this [LINK](#) to read about the upcoming workshops and webinars that aim to celebrate our differences and combat discrimination as LGBTQ+ History Month continues and we approach International Women's Day/Month. Plus much more!

WELLBEING TRAINING BY MIND IN BRADFORD

Mental health difficulties such as stress, depression and anxiety affect up to **1 in 4 employees** at any time. Mind in Bradford is running two in-person wellbeing training courses in March to help you support your colleagues and create a positive workplace culture - **Adult Mental Health First Aid** (two days) and **Skills for Managers** (one day). Discount is available for VCS organisations. [Find out more and book your place.](#)

IMMEDICARE TRAINING TIMETABLE FOR MARCH

The Immedicare training timetable for March can be found [HERE](#).

DON'T MISS OUT!

DIGITAL MONTH

March 2023 - Digital Month
Inviting all Care Providers

Hear about the latest digital innovation and technology supporting social care. Attend our free webinars to learn how you can start your digital journey.

- Hempsons - GDPR & Subject Access Requests
- NHSmail
- Digital Care Records
- Falls Technology
- Telemedicine
- GDPR / NHS DSPT

....and many more!

[Click here for more info & book](#)

[Click here to book onto webinars](#)



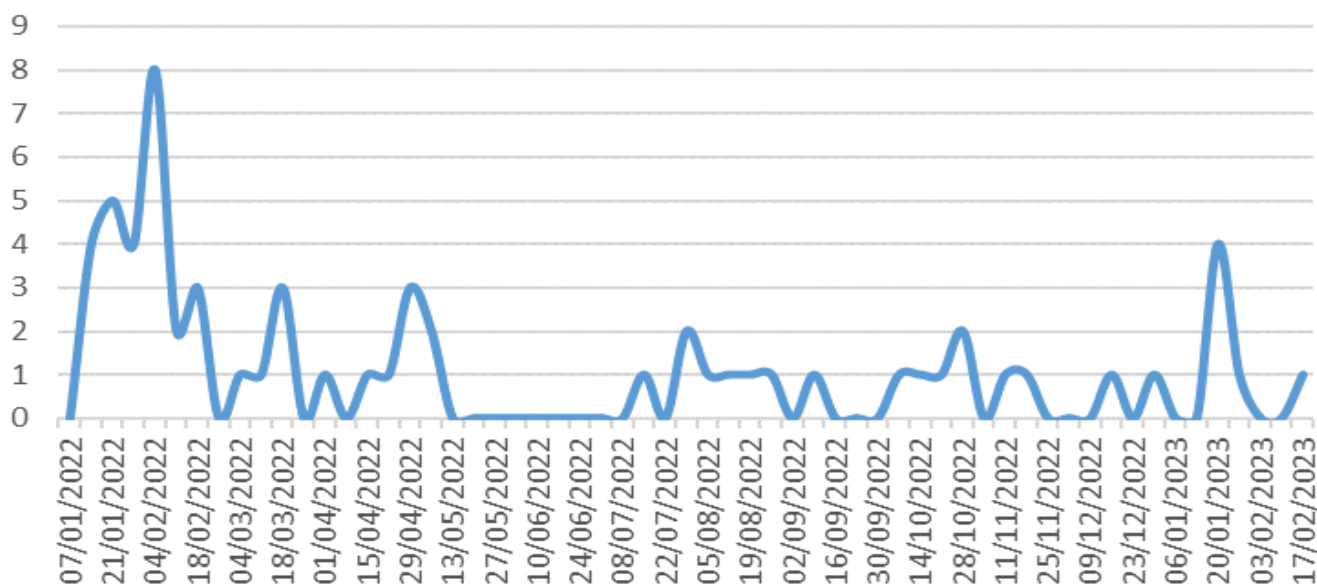
admin@bradfordcareassociation.org

BCA
Bradford Care Association

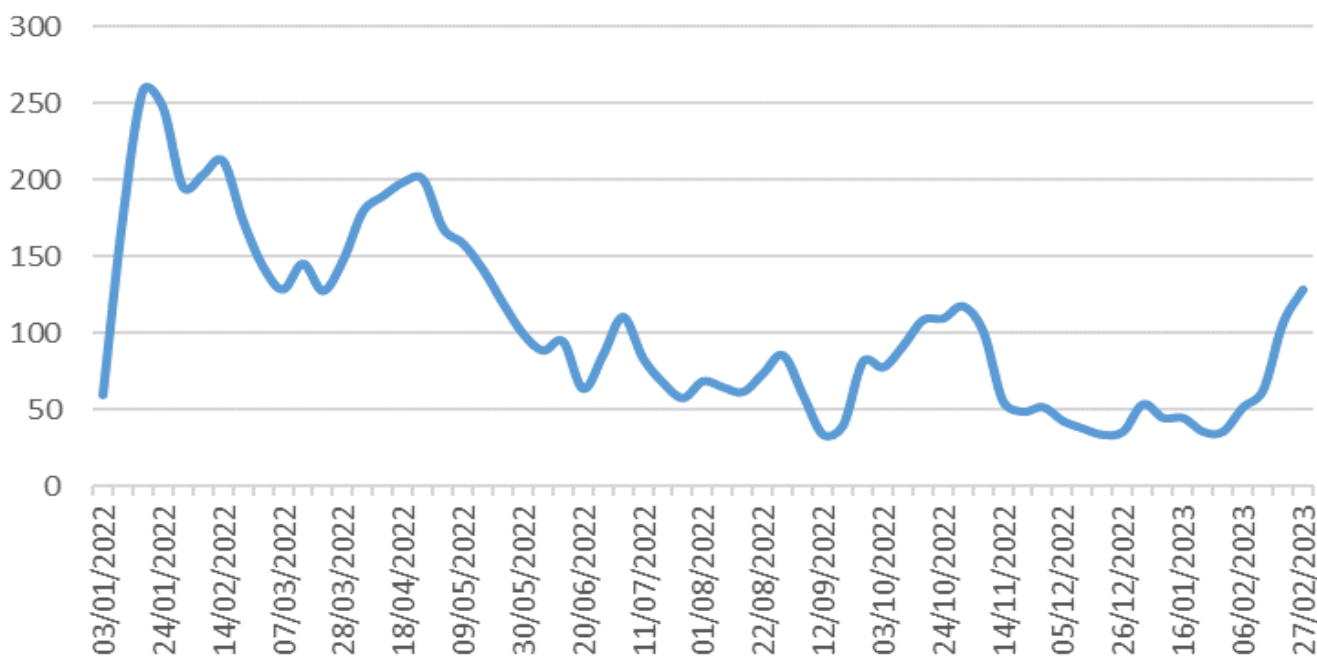
BRADFORD CARE HOMES WEEKLY COVID-19 TRACKER

Please find the data below on Care Homes in the Bradford District for your information. The following data has been provided by the Council's Senior Management Team in the Contract and Commissioning Team.

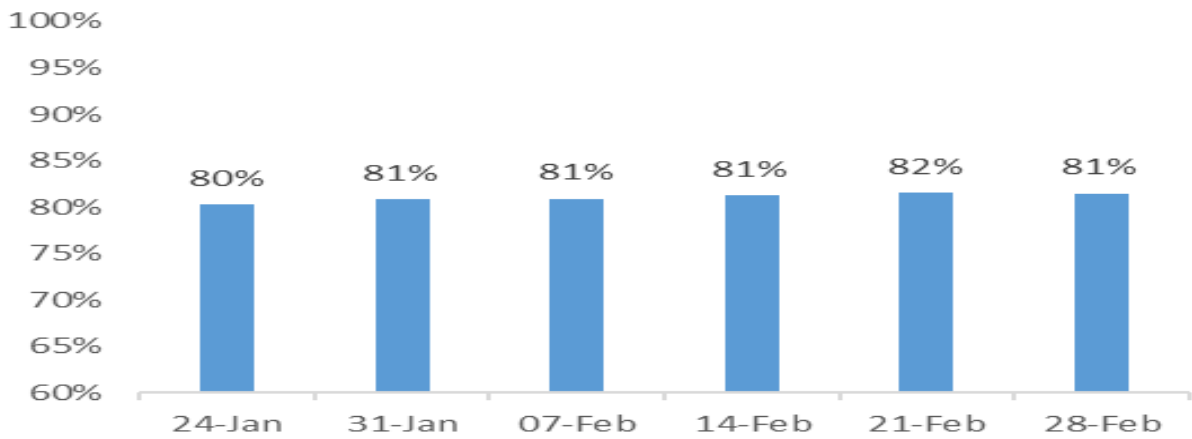
Registered Covid 19 Deaths in Care Homes by Week Ending Date



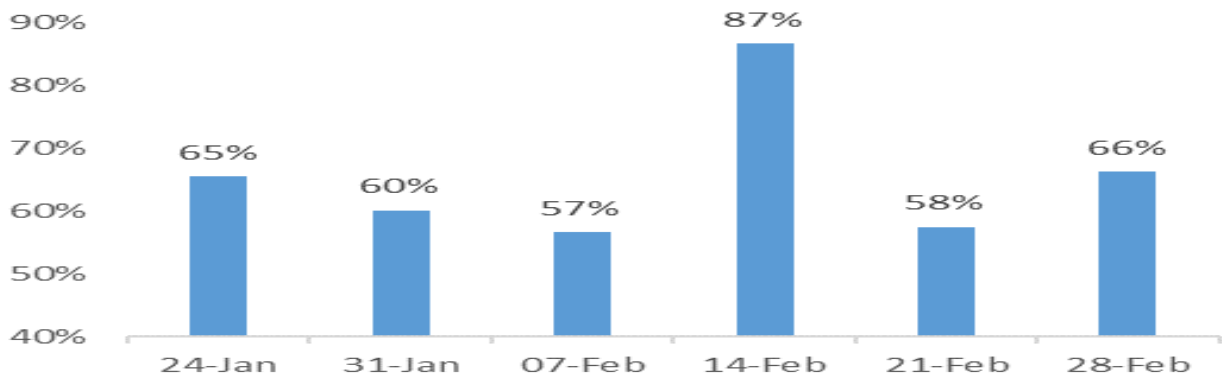
Number of Covid-19 Infections



Bradford Care Home Occupancy Rate



Bradford Care Home Completed Tracker in last 7 days



Data	Latest	Change
Deaths	1	1
Infections	129	22
Outbreaks	No longer available	
Occupancy	81%	-1%
Tracker completed	66%	8%

Data Sources:

Weekly Deaths, Office National Statistics.

Covid Infections, Occupancy and Tracker, NESC Capacity Tracker.

Outbreaks, HPT Bradford