

Care @ Home

health and care system response

What has worked well

- Partnership approach across the sector and health and care providers
- Continual feedback on how to improve the service offering
- Rapid implementation and roll out of new services
(we've achieved more in 12 weeks than 5 years...)

What could have been better

- Earlier dialogue to address issues as they emerged

What not to lose

- Collaboration and partnership approach to developing / refining services
- Ability to do things once and quickly